

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0411091	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 04/24/2024
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NAME OF PROVIDER OR SUPPLIER SHEALY FAMILY CARE	STREET ADDRESS, CITY, STATE, ZIP CODE 1333 SHARPE RIDGE ROAD GREENSBORO, NC 27406
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on April 24, 2024. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600F Supervised Living for Alternative Family Living.</p> <p>The facility is licensed for 3 and currently has a census of 3. The survey sample consisted of audits of 3 current clients.</p>	V 000	<p>RECEIVED</p> <p>JUL 19 2024</p> <p>DHSR-MH Licensure Sect</p>	
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in an attractive manner. The findings are: Observation on 4/24/24 between 11:22 am and 12:00 pm revealed:</p> <p>-Client #1's bedroom had a hole approximately 1" x 1" located on the bottom left side near his closet and near a wall outlet, and a hole approximately 1" x 2" in size on the right side of his closet. There were 2 plastered and unpainted places approximately 2" x 3" on his wall next to his bed.</p> <p>-Client #2's bedroom had a large-sized hole in the left side of his wall when entering his room that was approximately 6" x 4".</p> <p>-Client #3's bedroom had a hole in his room approximately 1" x 1" near his closet, 1 hole</p>	V 736	<p>Measures to correct- AFL Provider plastered and painted all holes in the walls throughout the home. The toilet tissue brackets in the upstairs bathroom were replaced, the ceiling in one of the consumers' rooms was treated and painted appropriately, and the knob on the vanity in one of the consumers drawers has been replaced. The AFL Provider has also cleaned the substance from around the bathtub and is looking into how to properly fix the wall paint that is peeling around the shower.</p> <p>Measures to prevent- The AFL Provider will do routine walkthroughs /cleaning throughout the home 2 times a week, checking consumers rooms, all bathrooms, and common areas checking for any loose/stained item that needs to be replaced/ cleaned. To prevent holes being put into the walls, the AFL Provider must follow each consumers crisis plan in their ISP/ BSP.</p> <p>Who will monitor & how often- CANC QP and AFL Provider, will monitor the upkeep of the home for any property destruction and/or cleanliness on a routine basis. QP Monitoring will take place once a month, during monthly walkthrough visits.</p> <p>Date of completion- May 7, 2024</p>	May 7, 2024

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 736	<p>Continued From page 1</p> <p>approximately 1" x 1" underneath his bedroom window and another hole approximately 1" x 1" near his electrical wall outlet. There was a brownish colored substance approximately 2 inches in length from left ceiling corner and a whitish colored substance approximately 2 feet in length below the brownish colored substance.</p> <ul style="list-style-type: none"> -The clients' upstairs bathroom, the vanity had a loose drawer on the left side with a missing knob. -The toilet tissue holder attached to the vanity beside the toilet was missing the rod and 1 bracket. -The bathtub bottom had a brownish-red substance approximately 2 feet in length and around the drain area toward the middle of the tub. -Wall paint was peeled away from the shower surround on the top side of the shower. <p>Interview on 4/24/24 with the AFL provider revealed:</p> <ul style="list-style-type: none"> -Some of the holes in the client bedrooms were caused about two weeks ago when his nephew moved dressers out from the clients' rooms to replace the dressers. -The 2 plastered holes in Client #1's bedroom had been like that since 2020. -The stained corner of Client #3's bedroom wall came from having sprayed for spiders. -He totally agreed the holes needed to be repaired and would make sure the repairs were addressed. -The next step after getting the clients new mattresses was to paint their rooms. -He believed the substance in the bathtub was dirt or related to a plumbing issue. -He would have the bathtub and, vanity and toilet tissue holder taken care of. 	V 736		

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V 750 V 750	<p>Continued From page 2</p> <p>27G .0304(b)(3) Maintenance of Elec., Mech., & Water Systems</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(3) Electrical, mechanical and water systems shall be maintained in operating condition.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the water system was not maintained in operating condition. The findings are:</p> <p>Observation on 4/24/24 between 11:22 am and 12:00 pm revealed: -In the upstairs client bathroom, both sinks had standing water with black particles in the water.</p> <p>Interview on 4/24/24 with the AFL provider revealed: -His backup staff did not make him aware the sinks had stopped up this morning or he would have already had a plumber out here to unclog the sinks or he would have poured something down the drain to unclog the sinks. -He would take care of this problem right away.</p>	V 750 V 750	<p>Measures to correct- AFL Provider contacted a plumber to come fix the sinks upstairs.</p> <p>Measures to prevent- AFL Provider will maintain routine maintenance at the AFL Home.</p> <p>Who will monitor & how often- CANC QP and AFL Provider, will monitor the upkeep of the maintenance of the AFL Home on a routine basis. QP Monitoring will take place once a month, during monthly walkthrough visits.</p> <p>Date of completion- May 7, 2024</p>	May 7, 2024