

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/18/2024
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34G232	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 07/10/2024
NAME OF PROVIDER OR SUPPLIER NORTHRIDGE RESIDENTIAL			STREET ADDRESS, CITY, STATE, ZIP CODE 68 MITCHELL FORD ROAD CLARKTON, NC 28433		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
W 000	INITIAL COMMENTS	W 000			
W 153	STAFF TREATMENT OF CLIENTS CFR(s): 483.420(d)(2)	W 153			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W 153	<p>Continued From page 1</p> <p>Review on 7/10/24 of the facility's Abuse, Neglect, and Exploitation Reporting Policy revealed the the QIDP will notify the Quality Management via phone immediately of being aware of an incident that involved a potential internal investigation. All protocols should be followed for reporting to local and state entities. Staff will complete a State specific incident report and send it to the State agency within 24 hours.</p> <p>Interview on 7/10/24 with the QIDP revealed he had trouble uploading the IRIS reports.</p> <p>Interview on 7/10/24 with the Director revealed when the QIDP was promoted to his current position, he received training from their agency consultant within the first 30 days in how to conduct an investigation. The Director revealed that she also met 1:1 with the QIDP and reviewed their abuse policy.</p>	W 153			