STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL096-186	A. BUILDING: _____ B. WING _____	R 06/26/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CAROLINA TREATMENT CENTER OF GOLDSB	1700 EAST ASH STREET, SUITE 200, 201, 202 & 300 GOLDSBORO, NC 27530

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual, follow up and complaint survey was completed on June 26, 2024. The complaint was unsubstantiated (Intake # NC00217252). A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .3600 Outpatient Opioid Treatment. This facility has a current census of 498. The survey sample consisted of audits of 24 current clients.	V 000		
V 235	27G .3603 (A-C) Outpt. Opiod Tx. - Staff 10A NCAC 27G .3603 STAFF (a) A minimum of one certified drug abuse counselor or certified substance abuse counselor to each 50 clients and increment thereof shall be on the staff of the facility. If the facility falls below this prescribed ratio, and is unable to employ an individual who is certified because of the unavailability of certified persons in the facility's hiring area, then it may employ an uncertified person, provided that this employee meets the certification requirements within a maximum of 26 months from the date of employment. (b) Each facility shall have at least one staff member on duty trained in the following areas: (1) drug abuse withdrawal symptoms; and (2) symptoms of secondary complications to drug addiction. (c) Each direct care staff member shall receive continuing education to include understanding of the following: (1) nature of addiction; (2) the withdrawal syndrome; (3) group and family therapy; and (4) infectious diseases including HIV,	V 235		

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V 235	Continued From page 1 sexually transmitted diseases and TB. This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure a minimum of one certified drug abuse counselor (CDAC) or certified substance abuse counselor (CSAC) to each 50 clients. The findings are: Review on 6/25/24 of the facility's client and staff census revealed: - Current client census was 498 - Counseling staff consisted of 5 counselors in addition to the Clinical Supervisor, the Clinical Manager & the Clinical Director Interview on 6/25/24 Counselor #1 reported: - Started a month ago - Had 57 clients on her caseload - Expected her caseload to increase because a counselor quit on 6/21/24 - The facility had 5 counselors and was short staffed Interview on 6/25/24 Counselor #5 reported: - Started as a counselor two weeks ago - Doesn't have a caseload yet - The facility should have 8 to 10 counselors, but they only had 5 counselors onsite - The facility was currently short staffed and some counselors had more than 50 clients on their caseload	V 235		

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V 235	Continued From page 2 Interview on 6/25/24 the Clinical Supervisor reported: - Started as a counselor in 2023 - Had 70 clients on her caseload - The facility was short staffed and only had 5 counselors with 1 counselor in training - Her caseload increased to 70 when a counselor quit on 6/21/24 - Prior to 6/21/24 she had 60 clients on her caseload Interview on 6/26/24 the Clinical Manager reported: - Had 70 clients on her caseload - The facility was short staffed, but they were able to meet the needs of the clients - Was currently interviewing for counselors to fill the 4 open positions Interview on 6/26/24 the Clinical Director reported: - Had 70 clients on her caseload - The facility was short staffed - Clinical management "eased"the burden on counselors by having caseloads - The open counselor positions were posted and she's currently interviewing to fill the positions - She anticipated to have more counselors onsite within the next 30 days This deficiency has been cited 5 times since the original cite on 9/21/17 and must be corrected within 30 days.	V 235		