

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL060-802</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>06/17/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>WATER MILL HOME</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>6801 WATER MILL COURT CHARLOTTE, NC 28215</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual, follow up and complaint survey was completed on 6-17-24. The complaint was substantiated (#NC00216658) Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .17--Residential Treatment Staff Secure for Children or Adolescents.</p> <p>This facility is licensed for three and currently has a census of two. The survey sample consisted of audits of two current clients.</p>	V 000		
V 736	<p><b>27G .0303(c) Facility and Grounds Maintenance</b></p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to be maintained in a clean, attractive and orderly manner. The findings are:</p> <p>Observation on 5-8-24 at approximately 4:40pm revealed: -Kitchen: Missing edging on the corner leading into the kitchen, cabinet on the lower right won't stay closed, break rail has dark substances on it, cupboards have dark substances around the handles, stove hood is loose with grey/green substance dripping down the wall, cabinet to the left of the stove is missing a handle, wallpaper behind the sink is torn, refrigerator has red liquid pooling on the bottom shelf, ceiling light is</p>	V 736		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 736	<p>Continued From page 1</p> <p>missing the globe and one light bulb.</p> <ul style="list-style-type: none"> <li>-Living room: area behind the front door approximately two feet by two feet patched but not sanded or painted.</li> <li>-Hallway: vent was dented and rusty.</li> <li>-Bathroom: paint peeling around the toilet paper holder, wall around the light switch has dark substance around it, toilet in the front part of the bathroom would not flush, pan 1/2 full of dirty water resting under the pipe to the toilet, bottom of the vanity in the second half of the bathroom peeling, dark substance behind the sink, paint behind the second toilet peeling, molding around the bath tub brown, caulking missing, paint peeling from the ceiling, drain stopper for the bath tub was loose, door to the second part of the bathroom (toilet sink and tub) won't latch.</li> <li>-Bedroom #1 has gray caulking around both of the windows, with bits of caulk missing, the closet has a hole approximately 1 inch around on the back wall, clothes are on the floor in the closet.</li> <li>-Bedroom #2: broken outlet cover, gray substance along the door frame, windows have gray caulking with bits of caulk missing.</li> <li>-Bedroom #3: dresser was missing a drawer, closet had writing on the back wall, window had plastic (instead of glass) coming out of the frame.</li> </ul> <p>Interview on 5-8-24 with Client #1 revealed:</p> <ul style="list-style-type: none"> <li>-"The house is not bad, they had to redo the counter top, and the sink leaks."</li> <li>-The toilet in the front of the bathroom has the water turned off.</li> </ul> <p>Interview on 6-17-24 with Client #2 revealed:</p> <ul style="list-style-type: none"> <li>-He had no problems with the facility.</li> </ul> <p>Interview on 6-17-24 with the Associate Professional revealed:</p>	V 736		

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V 736	<p>Continued From page 2</p> <ul style="list-style-type: none"> <li>-The facility needs repair.</li> <li>-"You see it for yourself."</li> <li>-"It needs new windows."</li> </ul> <p>Interview on 6-17-24 with the Director revealed:</p> <ul style="list-style-type: none"> <li>-They have made improvements on the house and they are still working on it.</li> <li>-They just replaced the kitchen cabinets.</li> <li>-The toilet does work, the chain slipped off and staff didn't think to look at it to see if they could fix it.</li> </ul>	V 736		