STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL034-336	A. BUILDING: _____ B. WING _____	R 05/24/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HOME CARE SOLUTIONS AT INLAND DRIVE	719 INLAND DRIVE KERNERSVILLE, NC 27284

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual, complaint and follow up survey was completed on May 24, 2024. The complaint was substantiated (Intake # NC00217165). Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability. This facility is licensed for 3 and has a current census of 2. The survey sample consisted of audits of 2 current clients.	V 000		
V 291	27G .5603 Supervised Living - Operations 10A NCAC 27G .5603 OPERATIONS (a) Capacity. A facility shall serve no more than six clients when the clients have mental illness or developmental disabilities. Any facility licensed on June 15, 2001, and providing services to more than six clients at that time, may continue to provide services at no more than the facility's licensed capacity. (b) Service Coordination. Coordination shall be maintained between the facility operator and the qualified professionals who are responsible for treatment/habilitation or case management. (c) Participation of the Family or Legally Responsible Person. Each client shall be provided the opportunity to maintain an ongoing relationship with her or his family through such means as visits to the facility and visits outside the facility. Reports shall be submitted at least annually to the parent of a minor resident, or the legally responsible person of an adult resident. Reports may be in writing or take the form of a conference and shall focus on the client's progress toward meeting individual goals. (d) Program Activities. Each client shall have	V 291		

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V 291	Continued From page 1 activity opportunities based on her/his choices, needs and the treatment/habilitation plan. Activities shall be designed to foster community inclusion. Choices may be limited when the court or legal system is involved or when health or safety issues become a primary concern. This Rule is not met as evidenced by: Based on record review, interviews, and observation, the facility failed to coordinate with the local hospital affecting 1 of 2 clients (#1). The findings are: Review on 5/24/24 of client #1's record revealed: -Date of Admission: 9/12/23; -Diagnoses: Intellectual Developmental Disabilities, Moderate; Hyperlipidemia, unspecified; and Paraphilia, unspecified; -Hospitalization dated 5/16/24; -Client #1 was ready to be discharged from the hospital on 5/17/24. He was not picked up by the licensee until 5/20/24. Review on 5/21/24 of a text message sent from the Qualified Professional (QP) of the Day Program to the Executive team revealed: -He sent a text message dated 5/19/24 to the QP, Residential Manager (RM), the Owner/licensee, and Co-Owner. Interview on 5/24/24 with client #1 revealed: -"I went to the hospital on Friday until Monday." Interview on 5/24/24 with client #1's legal guardian revealed: -Client #1 ran away from the group home on 5/15/24 and he was located on 5/16/24. "The	V 291		

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V 291	Continued From page 2	V 291		

group home did not pick him (client #1) up until 5/20/24;
-I did not understand why [client #1] was left at the hospital that long."

Interview on 5/21/24 with the QP of the Day Program revealed:
-"I received a call from [nurse] at the hospital at 3:25 pm on 5/19/24."
-He told the nurse unfortunately, he was off the clock, and he did not provide or arrange transportation. He would relay the message;
-He was unaware the RM was on vacation;
-He received a call from law enforcement on 5/16/24 at 9:01pm that client #1 was located and being taken to the hospital.

Interview on 5/23/24 with the Qualified Professional (QP) for Inland Drive revealed:
-"They (licensee) would not leave a member at the hospital especially when they are ready for discharge."
-"I never received a call when [client #1] was ready for discharge from the hospital or throughout his hospitalization;
-The hospital would call the individual whose number is provided to them. The licensee will schedule a time to pick the member up.

Interview on 5/24/24 with the Co-Owner of the facility revealed:
-"The facility was short staffed and I asked the nurse to hold him (client #1) until the next day. The nurse stated, "they are not a babysitting service;
-I had [client #1] picked up the next day;"
-I would probably be the point of contact with the RM being on vacation;"
-He was notified that client #1 eloped from the facility, and "about [client #1] was in the hospital

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V 291	Continued From page 3 two days later; -The hospital contacted me after [client #1] was in the hospital for two days and they (hospital) attempted to contact me sooner. He was unsure of the date;" -"The legal guardian (client #1's) texted me to pick [client #1] up and I had already made arrangements."	V 291		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interviews, the facility failed to ensure the facility and its grounds shall be maintained in a clean, attractive, and orderly manner affecting clients (#1 and #2). The findings are: Observation on 5/23/24 at approximately 5:10pm of the facility revealed: -The oven had burnt food particles in the bottom; -The shower surround and tub was discolored with black stains; -A mattress and box spring was in the back yard. Interview on 5/24/24 with staff #1 revealed: -"I don't go in the back yard;" -He was unaware of the mattress and box spring in the back yard. Interview on 5/24/24 with staff #2 revealed: -She notified the QP of the Day Program or the	V 736		

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V 736	Continued From page 4 RM about maintenance needs at the facility. Interview on 5/24/24 with the Co-Owner revealed: -"I am responsible for maintenance needs at Inland;" -He and the RM are responsible to make sure staff appropriately clean the facility; -He had big items at the facility picked up by city sanitation. If not then he would haul the items away on his truck.	V 736		