STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL092-946	A. BUILDING: _____ B. WING _____	R-C 06/13/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ABSOLUTE HOME - MARCONY WAY	3316 MARCONY WAY RALEIGH, NC 27610

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V 000	INITIAL COMMENTS A complaint and follow up survey was completed on 6/13/24. The complaints were unsubstantiated (Intake #NC00216850 and Intake #NC00217468). Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability. This facility is licensed for 6 and has a current census of 6. The survey sample consisted of audits of 3 current clients.	V 000		
V 290	27G .5602 Supervised Living - Staff 10A NCAC 27G .5602 STAFF (a) Staff-client ratios above the minimum numbers specified in Paragraphs (b), (c) and (d) of this Rule shall be determined by the facility to enable staff to respond to individualized client needs. (b) A minimum of one staff member shall be present at all times when any adult client is on the premises, except when the client's treatment or habilitation plan documents that the client is capable of remaining in the home or community without supervision. The plan shall be reviewed as needed but not less than annually to ensure the client continues to be capable of remaining in the home or community without supervision for specified periods of time. (c) Staff shall be present in a facility in the following client-staff ratios when more than one child or adolescent client is present: (1) children or adolescents with substance abuse disorders shall be served with a minimum of one staff present for every five or fewer minor clients present. However, only one staff need be present during sleeping hours if specified by the	V 290		

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V 290	Continued From page 1 emergency back-up procedures determined by the governing body; or (2) children or adolescents with developmental disabilities shall be served with one staff present for every one to three clients present and two staff present for every four or more clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body. (d) In facilities which serve clients whose primary diagnosis is substance abuse dependency: (1) at least one staff member who is on duty shall be trained in alcohol and other drug withdrawal symptoms and symptoms of secondary complications to alcohol and other drug addiction; and (2) the services of a certified substance abuse counselor shall be available on an as-needed basis for each client. This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure that a client was capable of remaining in the home or community without supervision affecting 1 of 3 audited clients (#6). The findings are: Review on 6/13/24 of client #6's record revealed: - Admitted: 4/6/24 - Diagnoses: Paranoid Schizophrenia, Hypertension, and End Stage Renal Disease - Admission Assessment dated 4/4/24 stated: - "Be proactive and monitor. Do not leave him for extended periods of time, during waking hours...without checking on him."	V 290		

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V 290	Continued From page 2 - Unsupervised time assessment dated 12/23/23 stated: - "Moves about the neighborhood or community with moderate supervision requiring staff in the vicinity of the individual (i.e. staff must be within audible and visual range of the individual)." - no documentation of an updated unsupervised time assessment Interview on 6/11/24 staff #1 reported: - client #6 received a Risperidone injection every 3 weeks - Risperidone injection was given at a hospital in another county - client #6 was currently at the hospital getting his injection - public transportation picked him up and would provide transportation back to the facility - no facility staff rode public transportation with him Interview on 6/13/24 the Qualified Professional reported: - client #6 did not have unsupervised time in the community - public transportation only picked client #6 up and brought him back to the facility once (6/11/24) - no one assessed client #6 to see if he met criteria to catch public transportation on his own - public transportation was supposed to be the plan for client #6 to receive Risperidone injections moving forward	V 290		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS	V 736		

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V 736	Continued From page 3 (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are: Observation on 6/11/24 at approximately 10:30am revealed the following: - client #2's bedroom window blind had a missing slat - client #6's bedroom window blind had a missing slat - the bathroom commode upstairs had a crack in the molding on the top base of the commode - client #4 & #5's bedroom had missing floor tiles near both their beds - the stairway had rips in the carpet runner up and downstairs - in a seating area downstairs, there were multiple water stains on the ceiling - a white spot the size of a basketball in the floor tile in the downstairs sitting area - a wooden barstool in the upstairs sitting area had dirt across the seat, back, and all 4 legs - an upholstered chair in the downstairs seating area had multiple stains covering the seat - the banister that lead upstairs had peeling wood across the entire top portion of it During interview on 6/11/24 staff #1 reported: - she knew the barstool was dirty but it still worked During interview on 6/13/24 the Qualified Professional reported: - they were aware of the updates needed in the	V 736		

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V 736	Continued From page 4 home but no update had been made This deficiency has been cited 7 times since the original cite on 12/5/17 and must be corrected within 30 days.	V 736		
V 752	27G .0304(b)(4) Hot Water Temperatures 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit. This Rule is not met as evidenced by: Based on observation and interview the facility failed to maintain water temperatures between 100 - 116 degrees Fahrenheit. The findings are: Observation on 6/11/24 at approximately 10:30am revealed: - the kitchen sink was 94 degrees Fahrenheit - the upstairs hallway bathroom sink and downstairs bathroom sink were 96 degrees Fahrenheit Observation & Interview with staff #1 on 6/11/24 at approximately 10:30am revealed the following: - a meat thermometer that staff #1 reported she used it to check the water temperatures Interview on 6/13/24 the Qualified Professional reported:	V 752		

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V 752	Continued From page 5 - did not think the thermometer they were using got the correct temperature This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 752		