

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: mhl073-036	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/02/2024
--	---	---	---

NAME OF PROVIDER OR SUPPLIER WESLEYAN HEIGHTS GROUP HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 205 WESLEYAN HEIGHTS ROXBORO, NC 27573
--	--

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
--------------------	--	---------------	---	--------------------

V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 5/2/24. A deficiency was cited.</p> <p>This facility is licensed for the following service: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>The facility is licensed for 5 and currently has a census of 5. The survey sample consisted of audits of 3 current clients.</p>	V 000	<p style="text-align: center;">RECEIVED MAY 28 2024 DHSR-MH Licensure Sect</p>	
V 752	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility failed to maintain water temperatures between 100 - 116. The findings are:</p> <p>Observation on 4/30/24 at approximately 3:12pm revealed:</p> <ul style="list-style-type: none"> - half bath sink was 92 degrees Fahrenheit - shower in bathroom was 92 degrees Fahrenheit - the Program Coordinator (PC) tested the kitchen sink water temperature by allowing to run into a cup - she (the PC) used a meat thermometer to 	V 752	<p>V752-Direct Support Staff will receive training from the Director of Services regarding the hot water temperature requirements, how to test the water temperature, appropriate thermometer to use, where to record the temperature and how to address if it does not meet the requirements. The Program Coordinator (PC) will test the water temperature weekly and monitor that water temperatures are recorded daily. The water temperature was immediately corrected the day of the survey to meet the 100-116-degree requirement.</p> <p style="text-align: right;"><i>Mon & Day Clinical Director</i> 5/21/24</p>	5/22/24

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: mhl073-036	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/02/2024
--	---	---	---

NAME OF PROVIDER OR SUPPLIER WESLEYAN HEIGHTS GROUP HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 205 WESLEYAN HEIGHTS ROXBORO, NC 27573
--	--

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 752	<p>Continued From page 1</p> <p>determine the water temperatures</p> <ul style="list-style-type: none"> - the kitchen sink water temperature from the cup was 101 degrees Fahrenheit - the Managing Director retested the half bath sink water temperature using a cup - from the cup, the half bath sink water temperature was 96 degrees Fahrenheit <p>During interview on 4/30/24 staff #1 reported:</p> <ul style="list-style-type: none"> - been with the company for 2 years - water got warm enough for clients - "it was hotter at one time but it was a little too hot for them" - water temperatures were turned down some time between April 2023 and September 2023 - the facility used a meat thermometer to test water temperatures - he did not use the thermometer to test the water temperature - he tested the temperature with "the most tender part" of his hand - he did not write the water temperatures down - no one has asked him to write them down <p>During interview on 4/30/24 the PC reported:</p> <ul style="list-style-type: none"> - they tested water temperatures monthly - they placed water in a cup to test water temperatures - they used a meat thermometer to test water temperatures - water temperatures are supposed to be documented 	V 752	<p><i>Memo to Dy Clinical Director 5/21/24</i></p>	