

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 06/05/2024
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34G235	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 06/04/2024
NAME OF PROVIDER OR SUPPLIER LIFE, INC FOLLY STREET GROUP HOME			STREET ADDRESS, CITY, STATE, ZIP CODE 65 FOLLY STREET SW SUPPLY, NC 28462		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
W 130	<p>PROTECTION OF CLIENTS RIGHTS CFR(s): 483.420(a)(7)</p> <p>The facility must ensure the rights of all clients. Therefore, the facility must ensure privacy during treatment and care of personal needs. This STANDARD is not met as evidenced by: Based on observations, record reviews and interviews, the facility failed to ensure privacy for 1 of 4 audit clients (#3). The finding is:</p> <p>During evening observations in the home on 6/3/24 at 5:40pm, client #3 entered the bathroom door, pulled down her pants along with her underwear and sat down on the toilet. The door remained open while client #3 was sitting on the toilet. At no time was client #3 prompted to shut the bathroom door. The door remained open for one minute.</p> <p>During an interview on 6/4/24, Staff A stated client #3 will sometimes close the bathroom door independently for privacy.</p> <p>Review on 6/4/24 of client #3's Individual Program Plan (IPP) dated 10/19/23 stated, "Staff regularly must remind me to close the door..."</p> <p>Review on 6/4/24 of client #3's Skills Assessment dated 10/2/23 stated that closing the bathroom, door for privacy is a need.</p> <p>During an interview on 6/4/24, the Qualified Intellectual Disabilities Professional (QIDP) revealed client #3 needs to be verbally prompted to shut the bathroom door.</p>	W 130			
W 249	<p>PROGRAM IMPLEMENTATION CFR(s): 483.440(d)(1)</p> <p>As soon as the interdisciplinary team has</p>	W 249			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W 249	<p>Continued From page 1</p> <p>formulated a client's individual program plan, each client must receive a continuous active treatment program consisting of needed interventions and services in sufficient number and frequency to support the achievement of the objectives identified in the individual program plan.</p> <p>This STANDARD is not met as evidenced by: Based on observations, record review and interviews, the facility failed to ensure 1 of 4 audit clients (#3) received a continuous active treatment program consisting of needed interventions and services as identified in the Individual Program Plan (IPP) in the areas of hand washing. The finding is:</p> <p>During evening observations in the home on 6/3/24 at 5:41pm, client #3 exited the bathroom after using the toilet, without washing her hands. Both the Qualified Intellectual Disabilities Professional (QIDP) and Staff B asked client #3 did she wash her hands; without redirecting her to wash her hands. Client #3 walked past both the QIDP and Staff B and went to the dining room table.</p> <p>During an interview on 6/4/24, Staff A stated client #3 needs to be verbally prompted or given gestures to wash her hands after using the bathroom.</p> <p>Review on 6/4/24 of client #3's Individual Program Plan (IPP) dated 10/19/23 stated, "...remind me to wash my hands".</p> <p>Review on 6/4/24 of client #3's Skills Assessment</p>	W 249			

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W 249	Continued From page 2 dated 10/2/24 revealed she is totally independent with washing her hands after using the toilet.	W 249			
W 454	<p>During an interview on 6/4/24, the QIDP stated client #3 can independently wash her hands after toileting.</p> <p>INFECTION CONTROL CFR(s): 483.470(l)(1)</p> <p>The facility must provide a sanitary environment to avoid sources and transmission of infections.</p> <p>This STANDARD is not met as evidenced by: Based on observations, record review and interviews the facility failed to ensure proper infection control procedures were followed in order to promote client health/safety and prevent possible cross-contamination. This potentially affected all the clients (#1, #2, #3, #4 and #5) living in the home. The finding is:</p> <p>During evening observations in the home on 6/3/24 at 5:41pm, client #3 exited the bathroom after using the toilet, without washing her hands. Both the Qualified Intellectual Disabilities Professional (QIDP) and Staff B asked client #3 did she wash her hands; without redirecting her to wash her hands. Client #3 walked past both the QIDP and Staff B and went to the dining room table, sat down and began touching the serving utensils; serving herself food. Further observations revealed the other four clients also touched the serving utensils, when they began serving their own food.</p> <p>During an interview on 6/4/24, Staff A stated client #3 needs to be verbally prompted or given</p>	W 454			

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W 454	<p>Continued From page 3</p> <p>gestures to wash her hands after using the bathroom.</p> <p>Review on 6/4/24 of client #3's Individual Program Plan (IPP) dated 10/19/23 stated, "...remind me to wash my hands".</p> <p>Review on 6/4/24 of client #3's Skills Assessment dated 10/2/24 revealed she is totally independent with washing her hands after using the toilet.</p> <p>During an interview on 6/4/24, the QIDP stated client #3 can independently wash her hands after toileting.</p>	W 454			