

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL077-082	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 05/31/2024
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NAME OF PROVIDER OR SUPPLIER DILIGENT CARE GROUP HOME #II	STREET ADDRESS, CITY, STATE, ZIP CODE 418 STEELE STREET ROCKINGHAM, NC 28379
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on May 31, 2024. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>The facility is licensed for 4 and currently has a census of 4. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on observation, records reviews and interview, the facility failed to keep the MAR current affecting two of two audited clients (#1 and #3) . The findings are:</p> <p>Review on 5/31/24 of Client #1's record revealed: -Admission date of 8/1/22. -Diagnoses of Intermittent Explosive Disorder; Moderate Intellectual Disorder; Generalized Anxiety Disorder; Central Sleep Apnea; Sexual Abuse of an Adult Victim; Morbid Obesity; Hypertension; Major Depression; Mood Disorder. -Physician orders dated 3/7/24 discontinuing Carbamazepine 200 milligrams (mg)- Give two tablets three times a day.</p> <p>Observation on 5/31/24 at about 10:30 am of Client #1's medications revealed: -Carbamazepine 200 mg was not available.</p> <p>Review on 5/31/24 of Client #1's MARs for March 1, 2024 through May 31, 2024 revealed: -Carbamazepine 200 mg was marked as administered from 5/1/24 through 5/31/24.</p> <p>Review on 5/31/24 of www.webmd.com revealed: -Carbamazepine was used to treat certain types of seizures (eg, partial seizures, tonic-clonic</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>seizures) and bipolar disorder.</p> <p>Review on 5/31/24 of Client #3's record revealed: -Admission date of 12/1/19. -Diagnoses of Severe Intellectual Disorder; Thrombocytopenia, Unspecified; Generalized Non Compulsive Epilepsy; Allergic Rhinitis; Contact Dermatitis; Ace hyperkalemia; Cerebral Palsy; Hyperlipidemia. -Physician's orders dated 8/1/23 for the following medications: -Divalproex Sodium 250mg- Give one tablet three times daily. -Risperidone 2 mg- Give 1/2 tablet three times daily.</p> <p>Observation on 5/31/24 of Client #3's medications revealed: -Divalproex Sodium 250mg- Was available. -Risperidone 2 mg- Was available.</p> <p>Review on 5/31/24 of Client #3's MARs for March 1, 2024 through May 31, 2024 revealed staff did not initial the medication as given on the following dates: -March 2024: -Divalproex Sodium 250mg- 3/8 @ 2pm. 3/28 @ 2pm. -Risperidone 2 mg- 3/8 @ 2pm. 3/28 @ 2pm. -April 2024: -Divalproex Sodium 250mg- 4/4-4/5 @ 2pm, 4/17-4/19 @ 2pm, 4/22-4/26 @ 2pm. -Risperidone 2 mg- 4/4-4/5 @ 2pm, 4/17-4/19 @ 2pm, 4/22-4/26 @ 2pm. -May 2024: -Divalproex Sodium 250mg- 5/1-5/2 @ 2pm, 5/4 @ 2pm, 5/6-5/7 @ 2pm, 5/9-5/10 @ 2pm, 5/13-5/17 @ 2pm, 5/22-5/23 @ 2pm, 5/29- 5/30 @ 2pm. -Risperidone 2 mg- 5/1-5/2 @ 2pm, 5/4 @</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>2pm, 5/6-5/7 @ 2pm, 5/9-5/10 @ 2pm, 5/13-5/17 @ 2pm, 5/22-5/23 @ 2pm, 5/29- 5/30 @ 2pm.</p> <p>Review on 5/31/24 of www.webmd.com revealed: -Divalproex Sodium was used to treat seizures and as a mood stabilizer. -Risperidone was used to treat schizophrenia, bipolar disorder, or irritability associated with autistic disorder.</p> <p>Interview on 5/31/24 with the Administrative Assistant revealed: -Medication came in bubble packs and staff may not always review the med pack with the MAR. -Staff did not realize that Client #1's Carbamazepine had been discontinued, but still showed on the MAR. -She was supposed to check the MAR for accuracy before sending the new one to the facility. -Client #3 did get his medications at his day program daily and at his home on weekends at 2pm. -Staff may had forgotten to mark the MAR as well as the electronic filing on Therap. -Staff had been continuously trained, but it may be hard on some of them to mark the medication correctly. -They would be instilling a system so that the 2pm medication would be logged appropriately. -Facility relied mainly on the paper MAR.</p> <p>Interview on 5/31/24 with the Qualified Professional revealed: -He was not aware that some of the staff had not been initialing some of the 2pm medications for Client #3 -He was not aware that Client #3's Carbamazepine had continued to be marked as given, even though it was discontinued in March</p>	V 118		

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V 118	Continued From page 4 2024. -He acknowledged that facility staff failed to maintain an accurate MAR for Clients #1 and #3.	V 118		