

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL034-313</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>05/30/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>FRIENDLY PEOPLE THAT CARE 3</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>6936 BRIDGEWOOD ROAD CLEMMONS, NC 27012</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and follow up survey was completed on May 30, 2024. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>This facility is licensed for 3 and has a current census of 3. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 114	<p><b>27G .0207 Emergency Plans and Supplies</b></p> <p><b>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</b></p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to conduct fire and disaster drills once per shift per quarter. The findings are:</p> <p>Review on 5/29/24 of the facility's fire and</p>	V 114		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 114	<p>Continued From page 1</p> <p>disaster drills, from May 2023 to May 2024, revealed:</p> <ul style="list-style-type: none"> <li>-Fire 5/14/23 at 5:30am 3rd shift</li> <li>-Disaster 7/22/23 at 5:30am 3rd shift</li> <li>-Disaster 7/16/23 at 2pm 2nd shift</li> <li>-Disaster 7/19/23 at 4:45pm 2nd shift</li> <li>-Fire 7/18/23 at 8:30pm 2nd shift</li> <li>-Fire 7/15/23 at 10am 1st shift</li> <li>-Tornado 9/1/23 no time documented</li> <li>-Fire 9/2/23 at 5:30am 3rd shift</li> <li>-Disaster 11/13/24 at 6:30pm 2nd shift</li> <li>-Disaster 11/25/23 at 7:15pm 2nd shift</li> <li>-Fire 11/25/23 at 7:05pm 2nd shift</li> <li>-Disaster 11/26/23 at 1:30pm 1st shift</li> <li>-Fire 11/26/23 at 1pm 2nd shift</li> <li>-Tornado 1/6/24 at 2pm 2nd shift</li> <li>-Fire 1/13/24 at 3:30pm 2nd shift</li> <li>-Fire 1/6/24 at 9am 1st shift</li> <li>-Disaster 3/5/24 at 6:45am 3rd shift</li> <li>-Fire 3/5/24 at 6:30am 3rd shift</li> <li>-Fire 4/27/24 at 7am 3rd shift</li> <li>-Fire 4/27/24 at 7am 3rd shift</li> <li>-Disaster 4/27/24 at 7:10pm 2nd shift</li> <li>-Disaster 4/29/24 at 7:30pm 2nd shift</li> <li>-Fire 4/29/24 at 7:30pm 2nd shift</li> <li>-Fire 5/1/24 at 6:30am 3rd shift</li> <li>-Disaster 5/1/24 at 6:45am 3rd shift</li> </ul> <p>Further review on 5/29/24 of the facility's fire and disaster drills revealed:</p> <ul style="list-style-type: none"> <li>-No documentation of 2023 Third Quarter fire drills on third shift</li> <li>-No documentation of 2023 Third Quarter disaster drills on third shift</li> <li>-No documentation of 2024 First Quarter disaster drills on first shift</li> </ul> <p>Interview on 5/29/24 with client #2 revealed:</p> <ul style="list-style-type: none"> <li>-No staff had woken him up during sleep hours to conduct a fire or a disaster drill</li> </ul>	V 114		

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V 114	<p>Continued From page 2</p> <p>-"If there was a real fire, staff would put me on a sheet and pull me out."</p> <p>Interview on 5/29/24 with staff #1 revealed: -There were three shifts at the facility -Had conducted fire and disaster drills on 2nd shift only</p> <p>Interview on 5/30/24 with the Qualified Professional revealed: -"[The House Manager (HM)] was responsible for ensuring fire and disaster drills were conducted as required. [The HM] was out on FMLA (Family Medical Leave Act). I was promised the drills were being conducted ..."</p> <p>-Would ensure both fire and disaster drills were conducted as required</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 114		