

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL059-067</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>05/30/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>THOMAS HOME</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>501 FRENCH MOUNTAIN DRIVE MARION, NC 28752</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and follow up survey was completed on May 30, 2024. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC .5600F Supervised Living for Alternative Family Living.</p> <p>This facility is licensed for 3 and has a current census of 3. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 118	<p><b>27G .0209 (C) Medication Requirements</b></p> <p><b>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</b></p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p>	V 118		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 118	<p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on interviews, record reviews and observations, the facility failed to keep the MARs current for 3 of 3 audited clients (Clients #1-#3). The findings are:</p> <p>Review on 5/29/24 and 5/30/24 of Client #1's record revealed: -Date of admission: 2/14/24. -Diagnoses: Autism, Generalized Anxiety Disorder, Moderate Intellectual Developmental Disability, and Bipolar 1 Disorder-Severe-Depressed-Psychotic. -Physician orders included:     -Clindamycin Phosphate 1% Top Soln (Topical Solution), 1 application to affected areas on skin twice daily, dated 12/20/23.</p> <p>Review on 5/29/24 and 5/30/24 of Client #1's MAR dated March 2024-May 2024 revealed: -Clindamycin Phosphate 1% Top Soln, 1 application to affected areas on skin twice daily PRN (as needed). -Medications and instructions for administration were type written on the MARs. -"PRN" was handwritten next to the instructions on each of the MARs. -Medication was administered 15 times in March 2024.</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>-Medication was not administered in April and May 2024.</p> <p>Observation on 5/30/24 at 9:00am of Client #1's medication revealed: -Clindamycin Phosphate 1% Top Soln, 1 application to affected areas on skin twice daily, dispensed 4/5/24.</p> <p>Review on 5/29/24 and 5/30/24 of Client #2's record revealed: -Date of admission: 2/2/18. -Diagnoses: Intellectual Developmental Disability, Unknown Multiple Congenital Anomaly Syndrome, Obesity, and Enuresis. -Physician orders included: -Hydroxyzine HCL (Hydrochloride) 50 MG (milligram) tablet (tab), 1 to 2 tabs orally at bedtime as needed for sleep, dated 3/5/24.</p> <p>Review on 5/29/24 and 5/30/24 of Client #2's MAR dated March 2024 revealed: -Hydroxyzine HCL 50 MG tab, take 1 to 2 tab orally at bedtime for sleep (instructions for administering were handwritten). -MAR was initialed as administered from 3/8/24-3/31/24. -Was not documented as to the dosage (number of tabs) administered.</p> <p>Review on 5/29/24 and 5/30/24 of Client #2's MARs dated April 2024 and May 2024 revealed: -Hydroxyzine HCL 50 MG tab, take 1 to 2 tabs orally at bedtime as needed for sleep. -MARs were initialed as administered every day from 4/1/24-5/28/24. -Was not documented as to the dosage (number of tabs) administered.</p> <p>Review on 5/29/24 and 5/30/24 of Client #3's</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>record revealed:</p> <ul style="list-style-type: none"> <li>-Date of admission: 7/12/23.</li> <li>-Diagnoses: Autistic Disorder, Moderate Intellectual Developmental Disability, and Intermittent Explosive Disorder.</li> <li>-Physician orders included: <ul style="list-style-type: none"> <li>-Trazodone HCL 50 MG tab, Take 1-2 Tablets orally at bedtime, dated 2/16/24.</li> <li>-Propranolol HCL ER (extended release) 160 MG cap (capsule), Take 1 cap orally twice daily, dated 5/24/24.</li> <li>-No documentation of initial order for Propranolol HCL ER dated March 2024.</li> <li>-No documentation of discontinue order or medication changes for Propranolol HCL ER up to the current order dated 5/24/24.</li> </ul> </li> </ul> <p>Review on 5/29/24 of Client #3's MAR dated March 2024 revealed:</p> <ul style="list-style-type: none"> <li>-Trazodone HCL 50 MG tab, Take 1-2 tabs orally at bedtime.</li> <li>-Trazodone HCL 50 MG tab was administered daily but not documented as to the dosage (number of tabs) administered.</li> <li>-Propranolol HCL ER 120 MG cap, Take 1 cap orally once daily, started 3/23/24.</li> </ul> <p>Review on 5/29/24 of Client #3's MAR dated April 2024:</p> <ul style="list-style-type: none"> <li>-Trazodone HCL 50 MG tab, Take 1-2 tabs orally at bedtime.</li> <li>-Trazodone HCL 50 MG tab was administered daily but not documented as to the dosage (number of tabs) administered.</li> <li>-Propranolol HCL ER 120 MG cap, Take 1 cap orally once daily, discontinued 4/19/24.</li> <li>-Propranolol HCL ER 160 MG cap, Take 1 cap orally once daily, started 4/20/24.</li> </ul> <p>Review on 5/29/24 and 5/30/24 of Client #3's</p>	V 118		

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V 118	<p>Continued From page 4</p> <p>MAR dated May 2024:</p> <ul style="list-style-type: none"> <li>-Trazodone HCL 50 MG tab, Take 1-2 tabs orally at bedtime.</li> <li>-Trazodone HCL 50 MG tab was administered daily but not documented as to the dosage (number of tabs) administered.</li> <li>-Propranolol HCL ER 160 MG cap, Take 1 cap orally once daily.</li> <li>-Propranolol HCL ER 160 MG cap, Take 1 cap orally twice daily, started 5/24/24.</li> </ul> <p>Observation on 5/30/24 at 9:16am of Client #3's medication revealed:</p> <ul style="list-style-type: none"> <li>-Propranolol HCL ER 160 MG cap, Take 1 caps orally twice daily, dispensed 5/24/24.</li> </ul> <p>Interview on 5/30/24 with AFL Provider #1 revealed:</p> <ul style="list-style-type: none"> <li>-The Qualified Professional) came to the facility once a month and reviewed the MARs periodically.</li> <li>-The QP reviewed any issues or changes in medications with the AFL Provider.</li> <li>-The pharmacy printed the MARs.</li> <li>-Hand wrote the medication name and administering instructions on the MAR when a medication is ordered after the MARs for the month are distributed by the pharmacy.</li> <li>-Would scan new prescriptions and email to the QP.</li> <li>-"...didn't know I had any (medication issues) until yesterday (5/29/24)."</li> </ul> <p>Interview on 5/29/24 with the QP revealed:</p> <ul style="list-style-type: none"> <li>-Went to the facility at least monthly to check in and follow up with the AFL Provider.</li> <li>-Was responsible for reviewing MARs and obtaining new prescriptions.</li> <li>-Reviewed the medications every 6 months.</li> <li>-"...get the meds (medications)...look at the MARs</li> </ul>	V 118		

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V 118	<p>Continued From page 5</p> <p>and make sure everything is ok."</p> <p>-The AFL Provider was working on getting a new order for Client #1.</p> <p>Due to the failure to accurately document medication administration, it could not be determined if clients received their medications as ordered by the physician.</p>	V 118		