


Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0601337	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 04/30/2024
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NAME OF PROVIDER OR SUPPLIER BONNIE'S HOME FOR YOUTH	STREET ADDRESS, CITY, STATE, ZIP CODE 8616 NATIONS FORD ROAD CHARLOTTE, NC 28217
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on April 30, 2024. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Staff Secure for Children or Adolescents.</p> <p>The facility is licensed for 3 and currently has a census of 3. The survey sample consisted of audits of 3 current clients.</p>	V 000	<p>A Caring Home hired a new QP with an effective hire date of 5/1. The new QP meets the requirements set forth in 10A NCAC 27G .1702.</p>	
V 294	<p>27G .1702 Residential Tx. Child/Adol -Req. for QP</p> <p>10A NCAC 27G .1702 REQUIREMENTS OF QUALIFIED PROFESSIONALS</p> <p>(a) Each facility shall utilize at least one direct care staff who meets the requirements of a qualified professional as set forth in 10A NCAC 27G .0104(18). In addition, this qualified professional shall have two years of direct client care experience.</p> <p>(b) For each facility of five or less beds:</p> <p>(1) the qualified professional specified in Paragraph (a) of this Rule shall perform clinical and administrative responsibilities a minimum of 10 hours each week; and</p> <p>(2) 70% of the time shall occur when children or adolescents are awake and present in the facility.</p> <p>(c) For each facility of six or more beds:</p> <p>(1) the qualified professional specified in Paragraph (a) of this Rule shall perform clinical and administrative responsibilities a minimum of 32 hours each week; and</p> <p>(2) 70% of the time shall occur when children or adolescents are awake and present in the facility.</p> <p>(d) The governing body responsible for each</p>	V 294	<p>The staff member previously serving as QP has been transitioned into a different role within the company.</p> <p style="text-align: right;">  </p>	

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Margaret Newman

Executive Director

5-17-24

Division of Health Service Regulation

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V 294	<p>Continued From page 1</p> <p>facility shall develop and implement written policies that specify the clinical and administrative responsibilities of its qualified professional(s). At a minimum these policies shall include:</p> <ol style="list-style-type: none"> (1) supervision of its associate professional(s) as set forth in Rule .1703 of this Section; (2) oversight of emergencies; (3) provision of direct psychoeducational services to children or adolescents; (4) participation in treatment planning meetings; (5) coordination of each child or adolescent's treatment plan; and (6) provision of basic case management functions. <p>This Rule is not met as evidenced by: Based on interview and record review the facility failed to utilize one staff person who meets the requirements of a Qualified Professional (QP). The findings are:</p> <p>Review on 4/8/24 of QP's personnel record revealed: -Hire date 6/25/19. -Job description of a QP signed and dated 6/25/19: a graduate of a college or university with a baccalaureate degree in a not related human service field and has four years of full-time post-baccalaureate accumulated MH/DD/SAS experience with the population served; -One year prior full time work experience in Mental Health/Developmental</p>	V 294		
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V 294	<p>Continued From page 2</p> <p>Disability/Substance Abuse Services (MH/DD/SAS). -Bachelor's Degree in history.</p> <p>Interview on 4/12/24 with the QP revealed: -employed at the facility from 2008-2009. -Graduated college in 2018 with a Bachelor's Degree in history. -One year full- time pre- baccalaureate MH/DD/SAS experience. -No full- time post baccalaureate MH/DD/SAS experience prior to hire. -Received training from the QP at a sister facility.</p> <p>Interview on 4/16/24 with the Executive Director revealed: -Was not aware the QP needed four years of post- baccalaureate experience since the QP's degree was in non human service field. -"I thought her (QP) pre baccalaureate experience counted, she has helped me for years." -Would move the QP to another position and hire a full time QP.</p>	V 294		
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