

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-619	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 05/22/2024
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NAME OF PROVIDER OR SUPPLIER LEARNING SERVICES-RIVER RIDGE	STREET ADDRESS, CITY, STATE, ZIP CODE 5301 ROBBINS DRIVE RALEIGH, NC 27610
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on 5/22/24. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .2100 Specialized Community Residential Centers for Individuals with Developmental Disabilities.</p> <p>This facility is licensed for 12 and has a current census of 10. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1</p> <p>drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews, observations, and interviews the facility failed to administer medications on the written order of a physician for 1 of 3 audited clients (#2). The findings are:</p> <p>Review on 5/14/24 of client #2's record revealed:</p> <ul style="list-style-type: none"> - admitted 5/27/04 - diagnoses: Traumatic Brain Injury - a physician's order dated 3/13/24 for Levetiracetam 500 milligrams (mg) (seizures) taken twice daily - a physician's order dated 4/19/24 for Levetiracetam 500 mg taken twice daily - a physician's order dated 3/13/24 for Epinephrine 0.3mg Injection (severe allergic reaction) injected intramuscularly once as needed - an allergy to Codeine and bee stings <p>Review on 5/14/24 of client #2's April 2024 MAR revealed:</p> <ul style="list-style-type: none"> - no documentation of administration of Levetiracetam from 4/10/24 - 4/22/24 <p>Observation on 5/22/24 at 12:03pm revealed:</p> <ul style="list-style-type: none"> - no Epinephrine with client#2's medications <p>Review on 5/15/24 at 12:37pm of text messages</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>between the nurse #2 and the physician:</p> <ul style="list-style-type: none"> - messages are dated 4/22/24 - nurse #2 notified physician of discontinued order on 4/10/24 for Levetiracetam for client #2 - she (nurse #2) indicated client #2 had not been receiving Levetiracetam - she asked the physician if a new order could be written - the physician responded "Yes please" <p>During interview on 5/22/24 staff#3 reported:</p> <ul style="list-style-type: none"> - she was not aware of any allergies for client #2 <p>During interviews on 5/14/24 and 5/22/24 with nurse #1 reported:</p> <ul style="list-style-type: none"> - been at the facility since 3/15/24 - she (nurse #1) believed a former nurse accidentally discontinued the Levetiracetam order in their system - she thought staff were still giving the medication on those dates "because they knew he took it every day" - as soon as she discovered it was discontinued in the system, they obtained a new order - she was not sure what client#2's allergies were and why he was prescribed Epinephrine - she disposed of his Epinephrine because it was expired - she did not remember the date she disposed of the Epinephrine - she ordered another today (5/22/24) and it would be at the facility tomorrow (5/23/24) <p>Interview on 5/15/24 with nurse #2 reported:</p> <ul style="list-style-type: none"> - discovered on 4/22/24 that client #2 was not taking Levetiracetam - knew nurse #1 thought it was still being given, but was no way to be sure 	V 118		

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V 118	<p>Continued From page 3</p> <p>- contacted physician and obtained new order for Levetiracetam immediately</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p> <p>Due to the failure to accurately document medication administration, it could not be determined if clients received their medications as ordered by the physician.</p>	V 118		