PRINTED: 12/22/2023 FORM APPROVED OMB NO. 0938-0391

STATEMENT	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		IPLE CONSTRUCTION		TE SURVEY MPLETED
		34G289	B. WING _	B. WING		12/19/2023
	ROVIDER OR SUPPLIER  NDBURG GROUP HOME			STREET ADDRESS, CITY, STATE, ZIP CODE 9317 SANDBURG AVENUE CHARLOTTE, NC 28213		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	ATEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHOL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETION DATE
W 226	client, an individual pr This STANDARD is n Based on record reviet failed to implement ar within 30 days of adm (#4). The finding is: Review of record for contraction of the contractio	admission, the must prepare, for each ogram plan. ot met as evidenced by: ew and interview, the facility individual service plan ission for 1 sampled client date of 8/7/23. Continued P implemented on 9/14/23 eview revealed formal clude: participate in ultural Awareness, brush e thoroughly, discard trash is, participate in scheduled privacy.	W 2	The facility will ensure within 30 days after the interdisciplinary team will develop for an individual program plan. PM will in-set QIDP's to ensure with 30 days after adminiterdisciplinary team will develop for each individual program plan.  To prevent further occurrence: QIDP will new admissions ISP's/IPP's to the Program upon completion.  RECEIVED  JAN 1 2 2024  DHSR-MH Licensure S  The facility will ensure when the interdiscipling formulated a client's individual program plan.	each client, vice all ssion, the h client, an submit all m Manager	
W 249	QIDP additionally cont should have been conthe client's admission. PROGRAM IMPLEME CFR(s): 483.440(d)(1) As soon as the interdisformulated a client's in each client must receive treatment program continterventions and servand frequency to supp	NTATION sciplinary team has dividual program plan, ye a continuous active	W 24	client will receive a continuous active treat program consisting of needed intervention services in sufficient number and frequent the achievement of the objectives identified individual program plan.  To prevent further occurrence:  A. QIDP will trained/in-service all staff on a active treatment in relation to client (#1, #2 and #6) ISP/programs.  B. QIDP will trained/in-service all staff on a ISP programs to includes commination an programs and how to provide continuous a treatment.  C. Area Supervisor will conduct weekly sit and document on site review checklist.	ment s and y to support d in the continuous , #3, #4, #5 Ill individual d BSP's ctive	
ABORATORY DI	IRECTOR'S OR PROVIDER/SU	PPLIER REPRESENTATIVE'S SIGNATURE		TITLE		(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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		34G289	B. WING			12/19/2023
	ROVIDER OR SUPPLIER  NDBURG GROUP HOME			STREET ADDRESS, CITY, STATE, ZI 9317 SANDBURG AVENUE CHARLOTTE, NC 28213	IP CODE	12110/2020
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES  MUST BE PRECEDED BY FULL  SC IDENTIFYING INFORMATION)	ID PREFI) TAG	PROVIDER'S PLAN X (EACH CORRECTIVE A CROSS-REFERENCED T DEFICIE	ACTION SHOULD BE TO THE APPROPRIATE	(X5) COMPLETION DATE
	This STANDARD is in Based on observation interviews, the facility received a continuous consisting of needed it as identified in the Indifor 6 of 6 clients relative objectives. The finding A. Observations in the during the hours of 4:0 revealed client #1 to sher room. Continued of #1 to eat dinner in her the kitchen, then return observations revealed client #1 wanted to pla responded no. Subsequent #1 to stand in the dining room, living room the van for a scheduler observations did not reimplement client #1's to Observations on 12/19 AM revealed client #1 the kitchen, pour herse then returned back to hobservations at 7:35 Al participate in medication returned to her room. F7:45AM revealed client #1 to Million of the staff B at Thursday/daddy" then subsequent interview with the deaten breakfast.	ot met as evidenced by: s, record reviews and failed to ensure clients active treatment program interventions and services ividual Support Plan (ISP) re to implementing training is are:  group home on 12/18/23 70 PM to 5:30 PM client pend most of the time in biservation revealed client room, return the dishes to in back to her room. Further at 4:50 PM staff B to ask if y connect four and she uent observations revealed be kitchen area, walk to the in then proceeded to get on id outing. Additional reveal staff to offer or raining objectives.  723 from 6:30 AM to 8:00 io sit in her room, come to lif a cup of milk, drink it, her room. Continued in revealed client #1 to in administration then further observations at #1 to enter the living and state " return back to her room. rith staff D revealed client in her room at 6:00 AM.	W2	249		
	Additional observations	did not reveal staff to				

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W 249	offer leisure activities training objectives.  Review of record for or revealed an ISP date of the ISP revealed traspeech (point to/touch speech (state/repeat/participate in Communiteeth thoroughly, participate in learning completing steps, paractivities, and integrated dining.  Interview with the quadevelopmental profession revealed client #1's tracurrent. Continued interviewed training objectives as the state of the	client #1 on 12/19/23 d 11/3/23. Continued review aining objectives to include; h/say what she wants), coint to upcoming activity), hity/Cultural outing, brush cipate in physical activity, the garden process by ticipate in pre-vocational e back into family style  diffied intellectual sional (QIDP) on 12/19/23 aining objectives are erview with the QIDP mplement client # 1's written.  group home on 12/18/23 and PM client	W 24	9		
	observation revealed of dinner, then escorted by room. Further observations and the Subsequent observation offer leisure activities of training objectives.					

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	participate in the broadministration and the Further observation leisure activities or in objectives.  Review of record for revealed an individual 1/17/23. Continued training objectives to Community In Home teeth, communication object cue, move to (given 2 objects), may wash hands thorough thoroughly, and closs. Interview with the quadevelopmental profer revealed client #3's current. Continued in revealed staff should training objectives as C. Observations in the during the hours of 4 revealed client #4 to unengaged sitting in Continued observations #4 to get on the van Subsequent observations #4 to get on the van Subsequent observations of 12/12 AM revealed client #4  Observations on 12/12 AM revealed client #4	eakfast meal, medication two visits to the bathroom. Is did not reveal staff to offer implement client #3's training of client #3 on 12/19/23 and support plan (ISP) dated review of the ISP revealed to include; participate in the Cultural awareness, swab on (when presented with an location), communication take request using signs, the after bathroom use, bathe the bathroom door for privacy.  Italified intellectual training objectives are the necessary of the time the living room and his room. The group home on 12/18/23 are on the time the living room and his room. The participate in the living room and his room. The participate of the time the living room and his room. The participate of the time the living room and his room. The participate of the time the living room and his room. The participate of the time the living room and his room. The participate of the time the living room and his room. The participate of the time the living room and his room. The participate of the time the living room and his room. The participate of the time the living room and his room. The participate of the time the living room and his room. The participate of the time the living room and his room. The participate of the time the living room and his room. The participate of the partic	W 24	49		

	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MUL A. BUILD		ONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		34G289	B. WING			1:	2/19/2023
	ROVIDER OR SUPPLIER  NDBURG GROUP HOME		•	9317	EET ADDRESS, CITY, STATE, ZIP CODE  SANDBURG AVENUE  ARLOTTE, NC 28213		
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	participate in the brea administration, then re observations did not reactivities or implement objectives for 90 minus. Review of record for crevealed an ISP dated of the ISP revealed traparticipate in Commun. Awareness, brush tee thoroughly, discard traparticipate in Schedule privacy.  Interview with the qual developmental profess revealed client #4's tracurrent. Continued intervealed staff should intraining objectives as with the diving room while two wards and most of the time living room while two wards. Continued obsetto participate in dinner, went to his room, put of and return to living room further observations re #2 was prompt to change and for a scheduled out.	kfast meal and medication eturned to his room. Further eveal staff to offer leisure to client #4's training tes of unengaged time.  lient #4 on 12/19/23 9/14/23. Continued review ining objectives to include: nity In Home/Cultural the thoroughly, bathe ish and dishes after meals, and Bladder Program, and iffed intellectual sional (QIDP) on 12/19/23 ining objectives are erview with the QIDP implement client # 4's viritten.  group home on 12/18/23 Opm revealed client #2 to be unengaged sitting in the son playing Christmas rivation revealed client #2 take out the trash, then in his Christmas pajamas in to sit on the sofa. Evealed at 5:10 PM, client ge clothes and get on the ting. Subsequent vival staff to offer leisure client #2's training	W	249			

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIP IDENTIFICATION NUMBER: A. BUILDING		FIPLE CONSTRUCTION  NG		(X3) DATE SURVEY COMPLETED	
		34G289	B. WING	,		12/19/2023	
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	8:00am revealed clier room sofa with straw music play on tv. Con revealed client #2 to person meal and medication returned to the living person table and place bingo in front of him, to table by himself. Observations did not returned to play with observations did not reimplemented client #2. Review of record for crevealed an individual 6/16/23. Continued returning objectives to in washing hair thorough improve communication gardening, exercise, and Interview with the qual developmental profess revealed client #2's tracurrent. Continued intervealed staff should interview as well as the between 4:00pm to 5:3 spent most of the time living room while tv was music. Continued obserto participate in dinner, to sit in a chair. Further 5:10 PM, client #5 was	nt #2 sitting on the living in hand while Christmas tinued observations participate in the breakfast administration, then room. Further observations sist client #2 to the dining a connect four game and then left client #2 to sit at the ervations also revealed with the games and his straw. Subsequent eveal staff to have 's training objectives.  Ilient #2 on 12/19/23 support plan (ISP) dated view of the ISP revealed include: participate in ly, brush teeth thoroughly, on skills, participate in nd privacy.  Iffied intellectual sional (QIDP) on 12/19/23 ining objectives are erview with the QIDP implement client # 2's	W2	249			

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(X4) ID PREFIX TAG	(EACH DEFICIENCY	ATEMENT OF DEFICIENCIES  MUST BE PRECEDED BY FULL  SC IDENTIFYING INFORMATION)	ID PREFIX TAG		ON SHOULD BE HE APPROPRIATE	(X5) COMPLETION DATE
	did not reveal staff to a implement client #5's implement client #5's implement client #5's implement client #5's implement client room while Christmas Continued observation participate in the break to the living room. Substituting the participate in the break to the living room. Substituting the participate in the break to the living room. Substituting the participate in the break to the living room. Substituting the participate in the participate in the participate in the participate in dinner, to sit on the sofa. Furth at 5:10 PM, client #6 with a spend of the implement want of the sofa. Furth at 5:10 PM, client #6 with a spend of the sofa in the participate in dinner, to sit on the sofa. Furth at 5:10 PM, client #6 with a spend of the sofa in the participate in dinner, to sit on the sofa. Furth at 5:10 PM, client #6 with a spend of the sofa in the participate in dinner, to sit on the sofa. Furth at 5:10 PM, client #6 with a spend of the sofa in the participate in dinner, to sit on the sofa in the sofa in the participate in dinner, to sit on the sofa in the sofa in the participate in dinner, to sit on the sofa in	offer leisure activities or training objectives.  2/23 between 6:30am to to t #5 sitting in the living music play on tv. Inservealed client #5 to cfast meal and then return obsequent observations dider leisure activities or raining objectives.  2/24 support plan (ISP) dated eview of the ISP revealed include: Brush Teeth and Procedures, Wear alle, and Increase Personal in the lional (QIDP) on 12/19/23 in the lional (QIDP) on 12/19/23 in the lional (QIDP) on 12/18/23 opm revealed client #5 syritten.  2/25 group home on 12/18/23 opm revealed client #6 unengaged sitting in the son playing Christmas revation revealed client #6 then return to living room er observations revealed as prompt to get on the ling. Subsequent eveal staff to offer leisure	W2	249		

Committee of the Commit	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MUL A. BUILD	TIPLE CONSTRUCTION ING	(X3) DATE SURVEY COMPLETED
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W 249	Observations on 12/18 8:00am revealed clier room while Christmas Continued observation participate in the breat to the living room. Substituting the living room of the living room of the living room of the living room of the living room. Substituting the living room of the living room. Substituting room of the living room. Substituting living room of the living room of the living revealed an individual 03/03/23. Continued retraining objectives to in Place in Dishwasher, Substituting bed), Receptive directions to put clothing rarticipate in Communication of the living room of the living room. Substituting room of the living room of the living room of the living room. Substituting room of the living room of the living room. Substituting room of the living room of the living room of the living room. Substituting room of the living room. Substituting room of the living room of t	2/23 between 6:30am to at #6 sitting in the living music play on tv. as revealed client #6 to sfast meal and then return esequent observations did relisure activities or training objectives.  Silient #6 on 12/18/23 support plan (ISP) dated eview of the ISP revealed actude: Rinse Dishes then Espeech (7 prompts to e Communication (following in laundry basket),	W2	249	
	revealed client #6's tra current. Continued interevealed staff should intraining objectives as w PROGRAM MONITOR CFR(s): 483.440(f)(3)(i)  The committee should monitor individual progrinappropriate behavior in the opinion of the corclient protection and rig This STANDARD is not	ional (QIDP) on 12/19/23 ining objectives are rview with the QIDP inplement client # 6's rritten. ING & CHANGE ) review, approve, and rams designed to manage and other programs that, mmittee, involve risks to hts.	W 26	The facility will ensure committee review, appromonitor individual programs designed to mana inappropriate behavior and other programs that risks to the client protection and rights.  To prevent further occurrence: A. Program Mai will in-service all QIDP to ensure committee reapprove and monitor individual programs designanage inappropriate behavior and other programs to the client protection and right B. QIDP will submit approved consent from corfor all individuals who required them to Program Manager.	ge it involve  nager view, gned to rams ihts.

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W 262	and #6) were reviewed human rights committed are:  A. Review on 12/19//2 Support Plan (BSP) of target behaviors consuggression, property of aggression, SIB, and Further review on 12/19/23 oz/15/23 revealed targinappropriate masturb area, persistent food as self-injurious behavior 12/19/23 of client #3's consent signed by the C. Review on 12/19/23 of client #3's consent signed by the C. Review on 12/19/23 of written consent signed targed Anxiety/Agitation relative fusing to attend mediate review on 12/19/23 of written consent signed D. Review on 12/19/23 of written consent signed targed physical aggression, secrying (guidelines). Fur client #5's BSP revealed signed by the HRC.	estrictive behavior audit clients (#1, #3, #4, #5 ed and monitored by the dee (HRC). The findings  23 of client #1's Behavior ated 11/11/23 revealed isting of physical damage, agitation, verbal food seeking/stealing.  19/23 of client #1's BSP ated get behaviors consisting of ation or touching genital seeking, bolting, and Further review on BSP revealed no written HRC.  3 of client #4's BSP dated get behaviors consisting of ation or touching genital seeking, bolting, and Further review on BSP revealed no written HRC.  3 of client #4's BSP dated get behaviors consisting of ed to specific fears and sical appointments. Further client #4's BSP revealed no by the HRC.  3 of client #5's BSP dated get behaviors consisting of elf-injurious behaviors, and other review on 12/19/23 of ed no written consent	W2	262		

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W454	revealed no written continued observations. The finding A. During an observation were clients #1, #2, #3, #4 the home. The finding A. During an observation #5, and #6 came to the living room table from were clients #1, #2, #3 wash their hands prior was there any hand sailled to ensure proper procedures were followed to ensure proper procedures were followed in the finding A. During an observation #5, and #6 came to the the living room and clied in the ensure proper procedures were the ensure that the	nsent signed by the HRC.  with the qualified professional (QIDP) of updated HRC consents #5 or #6.  DL  de a sanitary environment ransmission of infections.  of met as evidenced by: and interview the facility infection control oved in order to promote diprevent possible in its potentially affected 6 of 4, #5, and #6) residing in its:  on on 12/18/23 at 4:18PM, #3, #4, #5, and #6 were the dining room for dinner. Its revealed clients #2, #3, and inding room table from the interview in the dining room table from the interview in the dining room table from the interview in the inte	W 45		ained/in- nt #2 to each	
	breakfast. Continued of	oservations revealed				

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	clients #1 and #6 wer dining room table after room and clients #2, # dining room table from during the observation #4, #5, and #6 prompt to coming to dinner.  B. During an observation 4:00PM- 5:10PM, revealed client #2 to p sofa and the client wo hall then return to sofa straw. At no point during client #2 prompted to cold straw into the trash.  During an observation 6:30AM- 8:00AM, revealed chewing on the same point during observation to change straws or the trash.  Interview on 12/19/23 intellectual disabilities revealed staff should h #3, #4, #5 and #6 to with mealtimes. QIDP also enjoys playing with anchas a box of straws loce.	e already sitting at the er walking out of the living #3, #4 and #5 came to the in the hallway. At no time ins were clients #1, #2, #3, it to wash their hands prior ion on 12/18/23 between ealed client #2 playing with w. Continued observations but the straw down on the final play and chew on the inand play and chew on the inand play and chew on the inang the observation was change straws or throw the inange straws or throw the inange ion 12/19/23 between ealed client #2 playing with important may be in the with the qualified professional (QIDP) ave prompt clients #1, #2 ash their hands before all revealed that client #2 in the kitchen. Ith QIDP revealed that staff	W 4	54		