STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL041-620	A. BUILDING: _____ B. WING _____	05/15/2024

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COLTRANE'S GROUP HOME	3811 REPON STREET GREENSBORO, NC 27407

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V 000	INITIAL COMMENTS An annual survey was completed on 5/15/24. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities. The facility is licensed for 5 and currently has a census of 5. The survey sample consisted of audits of 3 current clients.	V 000		
V 110	27G .0204 Training/Supervision Paraprofessionals 10A NCAC 27G .0204 COMPETENCIES AND SUPERVISION OF PARAPROFESSIONALS (a) There shall be no privileging requirements for paraprofessionals. (b) Paraprofessionals shall be supervised by an associate professional or by a qualified professional as specified in Rule .0104 of this Subchapter. (c) Paraprofessionals shall demonstrate knowledge, skills and abilities required by the population served. (d) At such time as a competency-based employment system is established by rulemaking, then qualified professionals and associate professionals shall demonstrate competence. (e) Competence shall be demonstrated by exhibiting core skills including: (1) technical knowledge; (2) cultural awareness; (3) analytical skills; (4) decision-making; (5) interpersonal skills; (6) communication skills; and (7) clinical skills. (f) The governing body for each facility shall	V 110		

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V 110	Continued From page 1 develop and implement policies and procedures for the initiation of the individualized supervision plan upon hiring each paraprofessional. This Rule is not met as evidenced by: Based on records review, and interviews, the facility failed to have paraprofessionals supervised by a qualified professional (QP). The findings are: Review on 5/14/24 of the QP's record revealed: - There was not a QP record. Interview on 5/14/24 with the Licensee/staff #1 revealed: - A QP had not been employed by the facility in over a year. - Since January 2023, she had been the only staff who worked at the facility.	V 110		
V 111	27G .0205 (A-B) Assessment/Treatment/Habilitation Plan 10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN (a) An assessment shall be completed for a client, according to governing body policy, prior to the delivery of services, and shall include, but not be limited to: (1) the client's presenting problem; (2) the client's needs and strengths; (3) a provisional or admitting diagnosis with an	V 111		

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V 111	Continued From page 2 established diagnosis determined within 30 days of admission, except that a client admitted to a detoxification or other 24-hour medical program shall have an established diagnosis upon admission; (4) a pertinent social, family, and medical history; and (5) evaluations or assessments, such as psychiatric, substance abuse, medical, and vocational, as appropriate to the client's needs. (b) When services are provided prior to the establishment and implementation of the treatment/habilitation or service plan, hereafter referred to as the "plan," strategies to address the client's presenting problem shall be documented. This Rule is not met as evidenced by: Based on records review and interviews, the facility failed to ensure an assessment was completed prior to the delivery of services affecting 2 of 3 audited clients (#3 and #4). The findings are: Review on 5/14/24 of client #3's record revealed: - Admission date: 5/1/22 - Diagnosis: Moderate Intellectual Disability - Admission assessment form was in file but the form was blank.	V 111		

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V 111	Continued From page 3 Review on 5/14/24 of client #4's record revealed: - Admission date: 5/1/22 - Diagnosis: Mild Intellectual Disability - Admission assessment form was in file but the form was blank. Interview on 5/14/24 with the Licensee/staff #1 revealed: - "Probably the QP" would complete the admission assessments for the clients living in the facility. - A QP had not been employed by the facility in over a year.	V 111		
V 112	27G .0205 (C-D) Assessment/Treatment/Habilitation Plan 10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN (c) The plan shall be developed based on the assessment, and in partnership with the client or legally responsible person or both, within 30 days of admission for clients who are expected to receive services beyond 30 days. (d) The plan shall include: (1) client outcome(s) that are anticipated to be achieved by provision of the service and a projected date of achievement; (2) strategies; (3) staff responsible; (4) a schedule for review of the plan at least annually in consultation with the client or legally responsible person or both; (5) basis for evaluation or assessment of outcome achievement; and (6) written consent or agreement by the client or responsible party, or a written statement by the provider stating why such consent could not be	V 112		

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V 112	Continued From page 4 obtained. This Rule is not met as evidenced by: Based on records review and interviews, the facility staff failed to develop and implement strategies in the treatment/habilitation plan to address 3 of 3 client's needs (#1, #3, and #4). The findings are: Review on 5/14/24 of client #1's record revealed: - Admission date: 1/1/1992 - Diagnosis: Moderate Intellectual Disability and Epilepsy - There was not an updated treatment plan in client #1's record. Review on 5/14/24 of client #3's record revealed: - Admission date: 5/1/22 - Diagnosis: Moderate Intellectual Disability - There was not an updated treatment plan in client #3's record. Review on 5/14/24 of client #4's record revealed: - Admission date: 5/1/22 - Diagnosis: Mild Intellectual Disability - There was not an updated treatment plan in client #4's record. Interview on 5/14/24 with client #1 revealed: - He could not provide the goals he was working on.	V 112		

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V 112	Continued From page 5 - He could not recall attending a treatment team meeting in the past year. Attempted Interview on 5/15/24 with client #3: - Unable to interview client. Interview on 5/15/24 with client #4 revealed: - His goals were "being able to take care of myself more and take care of my brother." Interview on 5/14/24 with the Licensee/staff #1 revealed: - Normally the QP would update the treatment plans for the clients living in the facility, but a QP had not been employed by the facility in over a year. . - She thought she had an updated treatment plan for client #4 because she had a meeting 2 weeks ago at his day program to update client #4's treatment plan. - "You are going to have to cite me on that (treatment plans)."	V 112		
V 289	27G .5601 Supervised Living - Scope 10A NCAC 27G .5601 SCOPE (a) Supervised living is a 24-hour facility which provides residential services to individuals in a home environment where the primary purpose of these services is the care, habilitation or rehabilitation of individuals who have a mental illness, a developmental disability or disabilities, or a substance abuse disorder, and who require supervision when in the residence. (b) A supervised living facility shall be licensed if the facility serves either: (1) one or more minor clients; or (2) two or more adult clients. Minor and adult clients shall not reside in the	V 289		

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V 289	Continued From page 6	V 289		

same facility.
(c) Each supervised living facility shall be licensed to serve a specific population as designated below:
(1) "A" designation means a facility which serves adults whose primary diagnosis is mental illness but may also have other diagnoses;
(2) "B" designation means a facility which serves minors whose primary diagnosis is a developmental disability but may also have other diagnoses;
(3) "C" designation means a facility which serves adults whose primary diagnosis is a developmental disability but may also have other diagnoses;
(4) "D" designation means a facility which serves minors whose primary diagnosis is substance abuse dependency but may also have other diagnoses;
(5) "E" designation means a facility which serves adults whose primary diagnosis is substance abuse dependency but may also have other diagnoses; or
(6) "F" designation means a facility in a private residence, which serves no more than three adult clients whose primary diagnoses is mental illness but may also have other disabilities, or three adult clients or three minor clients whose primary diagnoses is developmental disabilities but may also have other disabilities who live with a family and the family provides the service. This facility shall be exempt from the following rules: 10A NCAC 27G .0201 (a)(1),(2),(3),(4),(5)(A)&(B); (6); (7) (A),(B),(E),(F),(G),(H); (8); (11); (13); (15); (16); (18) and (b); 10A NCAC 27G .0202(a),(d),(g)(1) (i); 10A NCAC 27G .0203; 10A NCAC 27G .0205 (a),(b); 10A NCAC 27G .0207 (b),(c); 10A NCAC 27G .0208 (b),(e); 10A NCAC 27G .0209[(c)(1) -

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V 289	Continued From page 7 non-prescription medications only] (d)(2),(4); (e)(1)(A),(D),(E);(f);(g); and 10A NCAC 27G .0304 (b)(2),(d)(4). This facility shall also be known as alternative family living or assisted family living (AFL). This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to operate under the scope for which it is licensed. The findings are: Observation at approximately 3:01 pm on 5/15/24 revealed: - The bedroom at the end of the hallway was the Licensee/staff #1's bedroom. Interview on 5/14/24 with the Licensee/staff #1 revealed: - Since January 2023, she had been the only staff who worked at the facility. - She lived in the facility with the clients. - She had a second staff who she could call on in an emergency. Interview on 5/14/24 with staff #2 revealed: - The last time she worked in the facility was a year ago.	V 289		