

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL032356</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  C <b>04/30/2024</b>
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NAME OF PROVIDER OR SUPPLIER  
**INEZ'S HOUSE HC**

STREET ADDRESS, CITY, STATE, ZIP CODE  
**2811 INDEPENDENCE AVENUE  
DURHAM, NC 27703**

RECEIVED  
MAY 16 2024

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000 INITIAL COMMENTS

A complaint survey was completed on April 30, 2024. The complaints were unsubstantiated (intake #NC00216100 and NC00216151). Deficiencies were cited.

This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.

The facility is licensed for 6 and currently has a census of 4. The survey sample consisted of audits of 1 current client.

V 000 V110 27G: 0204 Training Supervision Paraprofessionals 5/1/24

Under "NO" circumstance will Inez's House HC tolerate any level of disrespect of the residents, staff members or natural support rather by negative Verbiage, negative Physical contact or any level of disrespect. Inez's House HC will make it known per the orientation, supervisions of staff and during staff meeting. Should any level of disrespect is noted, pending termination will be discussed with the individual?

V 110 27G .0204 Training/Supervision Paraprofessionals

10A NCAC 27G .0204 COMPETENCIES AND SUPERVISION OF PARAPROFESSIONALS

(a) There shall be no privileging requirements for paraprofessionals.

(b) Paraprofessionals shall be supervised by an associate professional or by a qualified professional as specified in Rule .0104 of this Subchapter.

(c) Paraprofessionals shall demonstrate knowledge, skills and abilities required by the population served.

(d) At such time as a competency-based employment system is established by rulemaking, then qualified professionals and associate professionals shall demonstrate competence.

(e) Competence shall be demonstrated by exhibiting core skills including:

- (1) technical knowledge;
- (2) cultural awareness;
- (3) analytical skills;
- (4) decision-making;
- (5) interpersonal skills;
- (6) communication skills; and

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

*Hattie Dunbar*  
TITLE  
BSN, RN

(X6) DATE

5/1/2024

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V 118	Continued From page 4	V 118	<i>V118 27B. 0209C</i>	<i>5/1/24</i>
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by:</p>	V 118	<p><i>Medication Requirements</i></p> <p><i>Inez's House HC will ensure that all training is completed upon Orientation, annually and as needed. Inez's House HC will monitor each staff member closely during training and will review all concerns noted with the individual before employment placement is granted to them.</i></p> <p><i>In addition, the Administrator as well as the Qualified Professional will continue to complete monthly supervisions as well as weekly monitoring of all</i></p>	

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V 118	<p>Continued From page 5</p> <p>Based on record review and interviews, the facility failed to keep the MARs current affecting one of one audited client (#1). The findings are:</p> <p>Review on 4/24/24 of client #1's record revealed: -Admission date of 2/13/23. -Diagnoses of Mild Intellectual Disability, Autism Spectrum Disorder, Anxiety Disorder, Schizoaffective Disorder and Depression.</p> <p>Reviews on 4/24/24 and 4/25/24 of client #1's physician's orders revealed: -4/10/24-Lithium Carbonate Extended Release (ER) 300 milligrams (Mood Stabilizer), one tablet in the morning and two tablets at bedtime (8:00 pm) -2/14/24-Methylphenidate 5 mg (Attention Deficit Hyperactivity Disorder), one tablet in the morning -6/8/23-Risperidone 1 mg (Autism Spectrum Disorder), one tablet every morning and three tablets at bedtime -5/3/23-Lithium Carbonate ER 300 mg, one tablet every morning and two tablets every evening</p> <p>Review on 4/24/24 of MARs for client #1 revealed:</p> <p>April 2024: -Lithium Carbonate ER 300 mg (one tablet every morning and two tablets every evening)-staff initialed the medication was administered on 4/11 to 4/24 am doses. -Lithium Carbonate ER 300 mg (one tablet every morning and two tablets at bedtime )-staff initialed the medication was administered on 4/1 to 4/9 am doses. No staff initials as administered on 4/23 am dose.</p> <p>March 2024:</p>	V 118	<p><i>documentation including the MARs. Should any concerns be noted additional training will be conducted immediately with open discussions, additional materials, review of webinars as well as any other tools necessary to educate them per medication management and the proper documentation. No medication errors on the lack of documentation will be tolerated.</i></p>	5/1/24
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**May 01, 2024**

**RE: Inez's House HC, Standard Level Deficiencies addressed**

**V110 27G.0204 Training/Supervision Paraprofessionals**

Under "NO" circumstance will Inez's House HC tolerate any level of disrespect of the residents, staff members or natural support rather by negative verbiage, negative physical contact or any level of disrespect. Inez's House HC will make it known per the orientation, supervisions of staff and during staff meeting. Should any level of disrespect be noted, pending termination will be discussed with the individual?

**V118 27G. 0209C Medication Requirements:**

Inez's House HC will ensure that all training is completed upon orientation, annually and as needed. Inez's House HC will monitor each staff member closely during training and will review all concerns noted with the individual before employment placement is granted to them. In addition, the Administrator as well as the Qualified Professional will continue to complete monthly supervisions as well as weekly monitoring of all documentation including the MARS. Should any concerns be noted additional training will be conducted immediately with open discussions, additional materials, review of webinars as well as any other tools necessary to educate them per medication management and the proper documentation. No medication errors or the lack of documentation will be tolerated.