

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL026-926</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>02/01/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>PROFESSIONAL FAMILY CARE HOME #2</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1016 PATRICK DRIVE</b> <b>FAYETTEVILLE, NC 28306</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and a follow up survey was completed on February 1, 2024. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>This facility is licensed for 3 and currently has a census of 3. The survey sample consisted of audits of 3 current clients.</p>	V 000	<p style="text-align: center;"><b>RECEIVED</b> <b>FEB 12 2024</b> <b>DHSR-MH Licensure Sect</b></p>	
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observation on 01/31/24 at approximately 11:00am revealed:</p> <ul style="list-style-type: none"> <li>- Water damage was underneath the dining room window.</li> <li>- The wall above the kitchen trash can was soiled. - The hallway bathroom had a dark substance above the tub on the ceiling. The surface around the base of the tub was stained. The bathroom had a strong odor of urine and the floor had a wet substance on the floor around the toilet.</li> </ul> <p>Interview on 02/01/24 the Clinical Director indicated she understood the facility interior items needed for cleaning and repair.</p>	V 736	<p>- Professional Family Care Services, Inc (PFC) <b>will replace and/or repair window in dining room of the facility.</b></p> <p>In the future, Professional Family Care Services, Inc staff will inspect the facility for all deficiencies to include, doors and windows for potential deficiencies by using the <b>Facility Environmental Inspection form</b> that was developed by the agency (See Attached). This form is a checklist staff will use to inspect the internal and external areas of the facility. Staff will conduct <b>inspections bi-monthly</b>. The form will be submitted to [REDACTED], Residential Director for review. If any repairs are needed, maintenance will be notified areas of concerns will be repaired and/or replaced.</p> <p>Each staff will have a consultation with the Residential Director [REDACTED] to ensure changes are adhere to.</p>	02/29/2024

*Dr. Myra N. Robinson, Director of Clinical Svcs 2/8/24*

The Residential Director will conduct **quarterly, unannounced** inspection to ensure the facility maintains a safe, clean, organized environment.

- PFC will clean and sanitize the walls in the kitchen area to include area above the kitchen trash can.

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In the future, PFC use the Facility Environmental Inspection Check form, used by the group home lead staff **bi-monthly** to identify worn, dirty, stained, soiled and damage areas in the facility. All findings will be reported to [REDACTED] Residential Director for repairs or areas of concerns.

Each staff will have a consultation with the Residential Director [REDACTED] to ensure changes are adhere to.

The Residential Director will conduct **quarterly, unannounced** sanitation inspection to ensure the facility maintains a safe, clean, organized environment.

- PFC will clean and sanitize the bathrooms, sinks, tub, tiles, floors and ceilings. Maintenance will inspect the ceiling above the tub in hallway bathroom for dark substance to look for water damage and or stains. Maintenance will make necessary repairs as needed.

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- In the future staff will inspect the facility for upkeep, cleanliness, and replacement by using the Facility environmental Inspection form. Staff will conduct inspections **bi-monthly**. The form will be submitted

Each staff will have a consultation with the Residential Director [REDACTED] to ensure changes are adhere to.

The Residential Director will conduct **quarterly, unannounced** sanitation inspection to ensure the facility maintains a safe, clean, organized environment.