

Division of Health Service Regulation

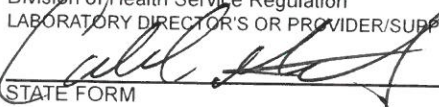
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL054-178</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>04/05/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ESSEX</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2505 HOGES ROAD KINSTON, NC 28504</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and follow up survey was completed on April 5, 2024. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>This facility is licensed for 4 and currently has a census of 2. The survey sample consisted of audits of 2 current clients.</p>	V 000	<p style="text-align: center;"><b>RECEIVED</b> <b>MAY 06 2024</b> <b>DHSR-MH Licensure Sect</b></p>	
V 118	<p><b>27G .0209 (C) Medication Requirements</b></p> <p><b>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</b></p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p>	V 118		<p><b>V118</b></p> <p>Ensuring that members are taking their medications as prescribed is an important component of Ambleside, Inc.'s service provision, and failure to administer medication as prescribed can cause negative outcomes for the individuals that we serve. To that effect, Ambleside, Inc. will work diligently to prevent the issues that lead to this deficiency from occurring again in the future. In order to prevent future instances of this deficiency, the following will occur</p> <p>1) The Ambleside, Inc. Medical Coordinator will monitor the e-MAR system on a daily basis. Any instances of "Failure to record" on the e-MAR by staff will be addressed immediately. Ambleside will first verify that the medication was administered. In order to verify, the Medical Coordinator (or other designated staff member), will review the bubble packs of the medication. The Medical Coordinator shall only be able to verify the med pass if initials of staff member and date on are the bubble pack. Without these data points,</p>

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE



TITLE

*Director of Operations*

(X6) DATE

*5-1-24*

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V 118	<p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p style="text-align: center; color: lightblue; opacity: 0.5;">03V118</p> <p style="text-align: center; color: lightblue; opacity: 0.5;">04/05/2024</p> <p>This Rule is not met as evidenced by: Based on record reviews, observation, and interviews, the facility failed to administer medications as ordered by the physician and maintain an accurate MAR affecting 2 of 2 clients (#2 and #3). The findings are:</p> <p>Finding #1: Review on 04/04/24 of client #2's record revealed: - 44 year old male. - Admission date of 07/10/17. - Diagnoses of Moderate Intellectual Developmental Disability (IDD), Diabetes, Schizophrenia, Anemia and Hypothyroidism.</p> <p>Review on 04/03/24 and 04/04/24 of client #2's medications orders revealed: 03/06/24 - Furosemide (diuretic) 40 milligrams (mg) - take twice daily. - Haloperidol (antipsychotic) Concentrate 2mg/milliliter (ml) - take 5ml (10mg) at bedtime.</p> <p>05/19/22 - Mupirocin 2% ointment (antibiotic) - apply to affected area three times daily.</p> <p>Review on 04/04/24 of client #2's January 2024</p>	V 118	<p>The medication cannot be verified as administered. In any instances where the medication cannot be verified as administered, the Medical Coordinator must contact the pharmacist on-call and report this instance as a med error, and document on a Level 1 Incident Report form.</p> <p>2) As creams are not dispensed in a bubble pack, a new form shall be developed and implemented for all creams utilized in this house. Any time a staff administers a cream/lotion that has been prescribed by a physician, staff will be required to indiate time of administration, location of administration and staff's initials who conducted the administration. This will ensure that there is verification method for creams and lotions applied.</p> <p>3) Finally, the Medical Coordinator shall conduct a monthly review of the MARs for each member that resides in this home. The Medical Coordinator will be responsible for reviewing the MAR, identifying any "missed med passes." If any "holes" are identified, the medical coordinator will work towards resolution/identification of the source of the hole. Once the cause of the issue, Medical Coordinator will complete Level 1 Incident Reports (if not already completed) for each missed medication, or verify the med was passed through the verification method identified above.</p> <p>Through these methods, we beleve that we will be able to prevent these deficiencies from occuring again in the future.</p>	5/4/24
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V 118	<p>Continued From page 2</p> <p>thru March 2024 MARs revealed the following: March 2024</p> <ul style="list-style-type: none"> <li>- Furosemide - take one tablet twice daily at 8am and 2pm.</li> <li>- No staff initials to indicate the Furosemide was administered as ordered on 03/05/24, 03/13/24, 03/18/24, 03/19/24, 03/21/24, 03/22/24 and 03/28/24 at 2pm.</li> <li>- Mupirocin Ointment 2% - spread topically to affected area three times a day.</li> <li>- No staff initials to indicate the Mupirocin was administered as ordered on 03/05/24, 03/13/24, 03/18/24, 03/19/24, 03/21/24, 03/22/24 and 03/28/24 at 2pm.</li> </ul> <p>February 2024</p> <ul style="list-style-type: none"> <li>- Furosemide - take one tablet twice daily at 8am and 2pm.</li> <li>- No staff initials to indicate the Furosemide was administered as ordered on 02/27/24 and 02/28/24 at 2pm.</li> <li>- Mupirocin Ointment 2% - spread topically to affected area three times a day.</li> <li>- No staff initials to indicate the Mupirocin was administered as ordered on 02/27/24 and 02/28/24 at 2pm.</li> </ul> <p>January 2024</p> <ul style="list-style-type: none"> <li>- Furosemide - take one tablet twice daily at 8am and 2pm.</li> <li>- No staff initials to indicate the Furosemide was administered as ordered on 01/19/24 at 2pm.</li> <li>- Mupirocin Ointment 2% - spread topically to affected area three times a day.</li> <li>- No staff initials to indicate the Mupirocin was administered as ordered on 01/19/24 at 2pm.</li> <li>- Haloperidol Concentrate 2mg/ml - take 5ml (10mg) at bedtime.</li> <li>- No staff initials to indicate the Haloperidol was administered as ordered on 01/20/24 and</li> </ul>	V 118		

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V 118	<p>Continued From page 3 01/21/24.</p> <p>Interview on 04/04/24 client #2 stated he received his medication as ordered.</p> <p>Finding #2: Review on 04/04/24 of client #3's record revealed: - 62 year old male. - Admission date of 01/15/97. - Diagnoses of Mild IDD, Schizoaffective Disorder, Sleep Apnea, Autism, Impulse Control Disorder, Hyperlipidemia and Depression.</p> <p>Review on 04/04/24 of client #3's medication orders dated 09/17/23 revealed: - Risperidone (antipsychotic) 3mg - take twice daily. - Sertraline (antidepressant) 50mg - take once daily.</p> <p>Review on 04/04/24 of client #3's February 2024 MAR revealed the following: - Risperidone 3mg - take twice daily. - No staff initials to indicate Risperidone was administered on 02/26/24 at 8am. - Sertraline 50mg - take once daily. - No staff initials to indicate Sertraline was administered on 02/26/24.</p> <p>Interview on 04/04/24 client #3 stated he received his medications daily.</p> <p>Interview on 04/04/24 the Medical Coordinator stated: - Staff have frequent education on documentation of medications.</p> <p>Interview on 04/04/24 the Director of Operations stated:</p>	V 118		

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V 118	<p>Continued From page 4</p> <ul style="list-style-type: none"> <li>- MARs should be correct.</li> <li>- Staff receive ongoing training in medication training to ensure accuracy of MARs.</li> </ul> <p>Due to the failure to accurately document medication administration it could not be determined if clients received their medications as ordered by the physician.</p> <p>This deficiency has been cited 4 times since the original cite on 5/15/19 and must be corrected within 30 days.</p>	V 118		