

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34G273	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED R 04/29/2024
NAME OF PROVIDER OR SUPPLIER NORTHSIDE GROUP HOME			STREET ADDRESS, CITY, STATE, ZIP CODE 3301 BARKSDALE ROAD FAYETTEVILLE, NC 28301		
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W 000	INITIAL COMMENTS	W 000			
{W 230}	<p>A revisit was conducted on 4/29/24 for deficiencies cited on 2/26 - 2/27/24. All deficiencies were recited. No new noncompliance was found.</p> <p>INDIVIDUAL PROGRAM PLAN CFR(s): 483.440(c)(4)(ii)</p> <p>The objectives of the individual program plan must be assigned projected completion dates. This STANDARD is not met as evidenced by: Based on record review and interview, the facility failed to ensure behavior training objectives included written projected completion dates. This affected 3 of 3 audit clients (#1, #4, and #6). The findings are:</p> <p>A. Review on 2/26/24 of client #1's individual program plan (IPP), dated 10/18/23, revealed no behavior goal.</p> <p>Review on 2/26/24 of client #1's behavior intervention plan (BIP), undated, revealed an objective to demonstrate no more than 3 episodes of target behavior for six consecutive months from the date of BIP plan. The BIP was undated.</p> <p>B. Review on 2/26/24 of client #4's IPP, dated 11/1/23, revealed no behavior goal.</p> <p>Review on 2/26/24 of client #4's BIP, undated, revealed an objective to demonstrate no more than 3 episodes of target behavior for six consecutive months from the date of BIP plan. The BIP was undated.</p> <p>C. Review on 2/26/24 of client #6's IPP, dated</p>	{W 230}			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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PRINTED: 05/01/2024
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OMB NO. 0938-0391

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{W 230}	<p>Continued From page 1 4/1/23, revealed no behavior goal.</p> <p>Review on 2/26/24 of client #6's BIP, undated, revealed an objective to demonstrate no more than two episodes of his target behaviors for six consecutive months from the date of the BIP plan. The BIP was undated.</p> <p>Interview on 2/27/24 with the qualified intellectual disabilities professional (QIDP) revealed the dates had been put on data sheets but not in the BIP or IPP.</p> <p>The facility Plan of Correction (POC), dated 3/7/24, revealed the following: The QP will meet with the Treatment Team to add behavior goals and dates to the habilitation plan. Staff will be trained on the new goals. The QP will continue to monitor progress with all goals.</p> <p>A. Review on 4/29/24 of client #1's IPP, dated 10/18/23 revealed no behavior goal. However, client #1 has a behavior plan and receives psychotropic medication "to help reduce and eliminate some of the following negative behaviors: non-compliance and aggression."</p> <p>Review on 4/29/24 of client #1's behavior intervention plan (BIP), undated, revealed target behaviors to include aggression and non-compliance with a behavior goal to "demonstrate no more than three episodes of his target behaviors for six consecutive months from the date of this plan". No date was provided for the plan, and no psychologist's signature with date were provided in the behavior plan to determine the projected completion date.</p> <p>Interview on 4/29/24 with the QIDP revealed the</p>	{W 230}		

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{W 230}	<p>Continued From page 2</p> <p>facility had not implemented client #1's BIP yet due to extended wait time for the psychologist to sign off and date the plan. As of right now, client #1 does not have a behavior goal.</p> <p>B. Review on 4/29/24 of client #4's IPP, dated 11/1/23 revealed no behavior goal. However, client #4 has a behavior plan and is on psychotropic medication "to help reduce and eliminate some of the following negative behaviors: non-compliance and aggression."</p> <p>Review on 4/29/24 of client #4's behavior intervention plan (BIP), undated, revealed target behaviors to include aggression and non-compliance with a behavior goal to "demonstrate no more than three episodes of his target behaviors for six consecutive months from the date of this plan". No date was provided for the plan, and no psychologist's signature with date were provided in the behavior plan to determine the projected completion date.</p> <p>C. Review on 4/29/24 of client #6's individual program plan (IPP), dated 4/1/23, revealed no behavior goal. However, client #6 is on psychotropic medication "to help reduce and eliminate some of the following negative behaviors: non-compliance and aggression."</p> <p>Review on 4/29/24 of client #6's behavior intervention plan (BIP), undated, revealed target behaviors to include aggression and non-compliance with a behavior goal to "demonstrate no more than two episodes of his target behaviors for six consecutive months from the date of this plan". No date was provided for the plan, and no psychologist's signature with date were provided in the behavior plan to</p>	{W 230}			

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{W 230}	Continued From page 3 determine the projected completion date. Interview on 4/29/24 with the qualified intellectual disabilities professional (QIDP) revealed the team had recently met on 4/22/24 to discuss adding behavior goals and dates to the habilitation plans. However, the new goals with dates should have been added to the plans, and staff should have been trained. The facility continues to wait on the psychologist to sign off on plans.	{W 230}			
{W 240}	INDIVIDUAL PROGRAM PLAN CFR(s): 483.440(c)(6)(i) The individual program plan must describe relevant interventions to support the individual toward independence. This STANDARD is not met as evidenced by: Based on record reviews and interview, the facility failed to ensure for 3 of 3 audit clients (#1, #4, and #6) individual program plans (IPP) included specific information to support their overall independence. The findings are: A. Review on 2/26/24 of client #1's IPP, dated 10/18/23, revealed one physical domain paragraph and one social domain paragraph, with services to be planned listed as: Personal Hygiene - Toothbrushing and Hand Washing Self-Help - Money Management and Verbalizing Choice	{W 240}			

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{W 240}	<p>Continued From page 4</p> <p>Behavior Plan Informal Program - Leisure and Physical</p> <p>Further review of the IPP revealed no discussion of strength and needs, description of supports and services, or specific goals and objectives.</p> <p>B. Review on 2/26/24 of client #4's IPP, dated 11/1/23, revealed services to be planned listed as: Personal Hygiene - Toothbrushing and Hand Washing Self-Help - Money Management and Verbalizing Choice Behavior Plan Informal Program - Leisure and Physical</p> <p>Further review of the IPP revealed no specific goals and objectives to address his needs.</p> <p>C. Review on 2/26/24 of client #6's IPP, dated 4/1/23, revealed services to be planned listed as: Personal Hygiene - Toothbrushing and Hand Washing Self-Help - Money Management and Verbalizing Choice Behavior Plan Informal Program - Leisure and Physical</p> <p>Further review of the IPP revealed no specific goals and objectives to address his needs.</p> <p>Interview on 2/27/24 with the qualified intellectual disabilities professional (QIDP) revealed goals were being carried out by staff, but were not listed in the IPP.</p> <p>The facility Plan of Correction (POC), dated 3/7/24, revealed the following:</p>	{W 240}			

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{W 240}	<p>Continued From page 5</p> <p>By 4/27/24, the QP will meet with the treatment team to add an assessment of strengths and needs, a description of supports and services, and specific goals and objectives. The QP will in-service all staff on updated habilitation plans.</p> <p>A. Review on 4/29/24 of client #1's IPP, dated 10/18/23, revealed one physical domain paragraph and one social domain paragraph, with services to be planned listed as: Personal Hygiene - Toothbrushing and Hand Washing Self-Help - Money Management and Verbalizing Choice Behavior Plan Informal Program - Leisure and Physical</p> <p>Further review of the IPP revealed no discussion of strength and needs, assessments, description of supports and services, or specific goals and objectives.</p> <p>Review on 4/29/24 of client #1's training data collection sheets revealed goals to include: - attending to assigned tasks for 30 minutes for 3 consecutive months by 3/16/25 - bathing in the tub independently with 100% accuracy for 3 consecutive months by 2/16/25 - verbalizing specific choices 2 out of 3 times per day with no by-date noted - demonstrate no more than one episode of target behaviors for six consecutive months from the date of behavior plan (no completion date noted)</p> <p>B. Review on 4/29/24 of client #4's IPP, dated 11/1/23, revealed services to be planned in the following areas: - Personal Hygiene for Toothbrushing and Hand Washing</p>	{W 240}			

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{W 240}	<p>Continued From page 6</p> <ul style="list-style-type: none"> - Self-Help for Money Management and Verbalizing Choice - Behavior Plan - Informal Program for Leisure and Physical <p>Further review of the IPP revealed no specific goals and objectives to address his needs.</p> <p>Review on 4/29/24 of client #4's training data collection sheets revealed goals to include:</p> <ul style="list-style-type: none"> - correctly separate the white clothes from the colored clothing, sheets, towels, wash cloths with 50% accuracy for 3 consecutive months by 2/16/25 - independently bathe in shower for 3 consecutive months with 100% accuracy by 2/16/25 - independently wash his hands for 3 consecutive months with 100% accuracy by 2/16/25 - correctly name a \$1, \$5, \$10, \$20 bill and all coins with 100% accuracy for 3 consecutive months by 2/16/25 - demonstrate no more than 3 episodes of target behaviors for six consecutive months from the date of behavior plan (no date given) <p>C. Review on 4/29/24 of client #6's IPP, dated 4/1/24, revealed services to be planned in the following areas:</p> <ul style="list-style-type: none"> - Personal Hygiene for Toothbrushing and Hand Washing - Self-Help for Money Management and Verbalizing Choice - Behavior Plan - Informal Program - Leisure and Physical <p>Further review of the IPP revealed no specific goals and objectives to address his needs.</p> <p>Review on 4/29/24 of client #6's training data</p>	{W 240}			

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{W 240}	Continued From page 7 collection sheets revealed goals to include: - bathe in the tub independently for 3 consecutive months with 100% accuracy by 3/23/25 - independently wash his hands for 3 consecutive months with 100% accuracy by 3/18/25 - make choices throughout the day to identify items he may want - ongoing - demonstrate no more than two episodes of his target behavior for six consecutive months from the date of the plan (no date given)	{W 240}			
{W 262}	Interview on 4/29/24 with the QIDP revealed the team has met on discussing goals, and the goals have been implemented for training. However, the goals have not been added to the written plan and staff have not been trained on new goals. PROGRAM MONITORING & CHANGE CFR(s): 483.440(f)(3)(i) The committee should review, approve, and monitor individual programs designed to manage inappropriate behavior and other programs that, in the opinion of the committee, involve risks to client protection and rights. This STANDARD is not met as evidenced by: Based on record review and interview, the facility failed to ensure the behavior support plans (BSP) for 3 of 3 audit clients (#1, #4 and #6) were reviewed and monitored by the human rights committee (HRC). The findings are: A. Review on 2/26/24 of client #1's record revealed a BSP, undated, with listed medications to include Aripiprazole. Further review of the BSP revealed no written consent by the HRC. Review on 2/26/24 of client #1's individual program plan (IPP), dated 10/18/23, revealed he	{W 262}			

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{W 262}	<p>Continued From page 8</p> <p>was prescribed psychotropic medications to control behaviors of non-compliance and aggression.</p> <p>Interview on 2/27/24 with the qualified intellectual disabilities professional (QIDP) confirmed there was no current HRC consent for client #1's BSP.</p> <p>B. Review on 2/26/24 of client #4's record revealed a BSP, undated, with listed medications to include Risperidone. Further review of the BSP revealed no written consent by the HRC.</p> <p>Review on 2/26/24 of client #4's IPP, dated 11/1/23, revealed he was prescribed psychotropic medications to control behaviors of non-compliance and aggression.</p> <p>Interview on 2/27/24 with the QIDP confirmed there was no current HRC consent for client #4's BSP.</p> <p>C. Review on 2/26/24 of client #6's IPP, undated, with listed medications to include Lorazepam, Buspirone, Quetiapine, and Divalproex. In addition, restriction to include timeout for no more than five minutes may be used to address behavior. Further review of the BSP revealed no written consent by the HRC.</p> <p>Review on 2/26/24 of client #6's IPP, dated 4/1/23, revealed he was prescribed psychotropic medications to control behaviors of non-compliance and aggression.</p> <p>Interview on 2/27/24 with the QIDP confirmed there was no current HRC consent for client #6's BSP.</p>	{W 262}			

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{W 262}	<p>Continued From page 9</p> <p>The facility Plan of Correction (POC), dated 3/7/24, revealed the following: By 4/27/24, the QP will update the agency's behavior plan consent form to include a human rights statement that will address any restrictions resident may have. The QP will meet with each guardian to review the new form. The form will be renewed annually and as needed.</p> <p>A. Review on 4/29/24 client #1's updated BIP consent form, dated 3/16/24, revealed a guardian consent, but no HRC consent was located. In addition, client #1 has "no restrictions" and receives "Benztropine and Buspirone" for behavior.</p> <p>Review on 4/29/24 of client #1's BIP, undated, revealed staff may use timeout by "placing him in his room" for no longer than five minutes for aggression. In addition, his medications include Quetiapine, Aripiprazole, and Buspirone.</p> <p>B. Review on 4/29/24 client #4's updated BIP consent form, dated 3/22/24, revealed a guardian consent, but no HRC consent was located. In addition, client #4 has "no restrictions" and receives "Olanzapine and Risperidone" for behavior.</p> <p>Review on 4/29/24 of client #4's BIP, undated, revealed staff may use timeout by "placing him in his room" for no longer than five minutes for aggression. In addition, his medications include Divalproex and Risperidone.</p> <p>C. Review on 4/29/24 client #6's updated BIP consent form, dated 4/7/24, revealed a guardian consent, but no HRC consent was located. In addition, client #6 has "no restrictions" and</p>	{W 262}			

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{W 262}	Continued From page 10 receives "Citalopram, Lorazepam, Quetiapine, and Buspirone" for behavior. Review on 4/29/24 of client #6's BIP, undated, revealed staff may use timeout by "placing him in his room" for no longer than five minutes for aggression. In addition, his medications include Quetiapine, Citalopram, Divalproex, and Buspirone. Interview on 4/29/24 with the QIDP revealed there were no restrictions in client plans. The QIDP was unaware of what the human rights committee is suppose to do pertaining to consent.	{W 262}			
{W 263}	PROGRAM MONITORING & CHANGE CFR(s): 483.440(f)(3)(ii) The committee should insure that these programs are conducted only with the written informed consent of the client, parents (if the client is a minor) or legal guardian. This STANDARD is not met as evidenced by: Based on record reviews and interviews, the facility failed to ensure restrictive programs were only conducted with the written informed consent of a legal guardian. This affected 3 of 3 audit clients (#1, #4, and #6). The findings are: A. Review on 2/26/24 of client #1's record revealed a BSP, undated, with listed medications to include Aripiprazole, Cetirizine, and Bzotropine. No side effect information was included. Review on 2/26/24 of client #1's individual program plan, dated 10/18/23, revealed he was prescribed psychotropic medications to control behaviors of non-compliance and aggression. No	{W 263}			

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{W 263}	<p>Continued From page 11 medications were listed.</p> <p>Review on 2/27/24 of client #1's doctor orders, dated 1/1/24, revealed medications to include Aripiprazole and Buspirone for behavior.</p> <p>Review on 2/27/24 of written informed consent by guardian, dated 1/30/24, revealed listed medications as Aripiprazole, Cetirizine, and Benzotropine. No side effects information was included.</p> <p>B. Review on 2/26/24 of client #4's record revealed a BSP, undated, with listed medications to include Risperidone. No side effect information was included.</p> <p>Review on 2/26/24 of client #4's individual program plan, dated 11/1/23, revealed he has a behavior plan with no medications listed.</p> <p>Review on 2/27/24 of client #4's doctor orders, dated 1/1/24, revealed medications to include Risperidone for behavior.</p> <p>Review on 2/27/24 of written informed consent by guardian, dated 1/29/24, revealed no medications or side effects listed.</p> <p>C. Review on 2/26/24 of client #6's record revealed a BSP, undated, with listed medications to include Aripiprazole, Cetirizine, and Benzotropine. No side effect information was included.</p> <p>Review on 2/26/24 of client #6's individual program plan, dated 10/18/23, revealed he was prescribed psychotropic medications include Lorazepam, Buspirone, and Quetiapine to control</p>	{W 263}			

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
{W 263}	<p>Continued From page 12 behaviors of non-compliance and aggression.</p> <p>Review on 2/27/24 of client #1's doctor orders, dated 1/1/24, revealed medications to include Citalopram, Lorazepam, Quetiapine, Buspirone and Depakote.</p> <p>Review on 2/27/24 of written informed consent by guardian, dated 1/29/24, revealed listed medications as Buspirone and Pantoprazole. No side effects information was included.</p> <p>Interview on 2/27/24 with the qualified intellectual disabilities professional (QIDP) revealed the facility had always used the same consent form, and all behavior medications should be listed for guardian consent.</p> <p>The facility Plan of Correction (POC), dated 3/7/24, revealed the following: By 4/27/24, the QP will put the current psychotropic medications and side effects on the habilitation plan for each resident. The QP will ensure these medications are also listed on the behavior plan and the behavior plan consent form. The QP will update these plans as needed.</p> <p>A. Review on 4/29/24 of client #1's consent form, signed 3/16/24 by the guardian, revealed he receives Benztropine and Buspirone for behavior. No side effect information was included.</p> <p>Review on 4/29/24 of client #1's BIP, no date given, revealed he receives psychotropic medications to include Quetiapine, Aripiprazole, and Buspirone.</p> <p>B. Review on 4/29/24 of client #4's consent form, signed 3/22/24 by the guardian, revealed he</p>	{W 263}			

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 05/01/2024
FORM APPROVED
OMB NO. 0938-0391

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{W 263}	<p>Continued From page 13 receives Olanzapine and Risperidone for behavior. No side effect was included.</p> <p>Review on 4/29/24 of client #4's BIP, no date given, revealed he receives psychotropic medications to include Divalproex and Risperidone.</p> <p>C. Review on 4/29/24 of client #6's consent form, signed 4/7/24 by the guardian, revealed he receives Citalopram, Lorazepam, Quetiapine, and Buspirone for behavior. No side effect was included.</p> <p>Review on 4/29/24 of client #6's BIP, no date given, revealed he receives psychotropic medications to include Quetiapine, Citalopram, Divalproex, and Buspirone.</p> <p>Interview with the QIDP Supervisor revealed some of the medications on the consent form were not included, while others, which were not psychotropic, were included. This could possibly be due to a misunderstanding of which medications were considered to be psychotropic.</p>	{W 263}			