

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-811	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 04/05/2024
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NAME OF PROVIDER OR SUPPLIER A+ RESIDENTIAL CARE	STREET ADDRESS, CITY, STATE, ZIP CODE 7609 FIESTA WAY RALEIGH, NC 27615
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on 4/5/24. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>The facility is licensed for 6 and currently has a census of 6. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure fire and disaster drills were held at least quarterly and repeated for each shift. The findings are:</p>	V 114	<p>Paper work was misplaced by staff and was archived by mistake but we have the missing drills from January 2023 to November 2023. We have addressed the issues going forward making sure all documentation is in order and available.</p>	<p style="text-align: right; border: 1px solid red; padding: 2px;">RECEIVED BY MHL & C 5/3/24</p>

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 114	<p>Continued From page 1</p> <p>Review on 4/5/24 of the facility's April 2023 - April 2024 fire drill log revealed:</p> <ul style="list-style-type: none"> - a fire drill was completed 3/9/24 7am, 2/11/24 2pm, 1/21/24 7:05am, 12/15/23 4:03pm - a disaster drill was completed 3/8/24 2:40pm, 2/11/24 1:15pm, 1/5/24 4:00pm, 12/24/23 5:00pm, 11/20/23 2:15pm - no fire or disaster drills documented as being completed from January 2023 - November 2023 <p>Interview on 4/5/24 staff #1 reported:</p> <ul style="list-style-type: none"> - the Qualified Professional (QP) noticed that the drills were taking too long to complete and wanted her to do them with less time - she couldn't go back and re-do the ones she already did so she threw the 2023 fire and disaster drills away <p>Interview on 4/5/24 the QP reported:</p> <ul style="list-style-type: none"> - just started checking over the fire drills about a month ago - she went over fire and disaster drills with staff because she noticed the fire and disaster drills were taking too long to complete - she was training staff on the length of time for fire drills and set a timer to show how long 15 minutes (the average time fire drills were being completed) was - She did not know that the fire drills had been thrown away <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 114		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(c) Each facility and its grounds shall be</p>	V 736		

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V 736	<p>Continued From page 2</p> <p>maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, and attractive manner. The findings are:</p> <p>Observation on 4/5/24 at approximately 10:50am revealed:</p> <ul style="list-style-type: none"> - client #6's room had multiple spots with tape on it - client #6's closet door had a missing piece of wood - the attic door in the hallway did not close all the way and had gray masking tape lifting off of it - hallway bathroom's light fixture had a lot of dust around it - client #2's dresser had 2 missing drawers and several knobs missing off of drawers - client #2's dressers top drawer wouldn't close all the way - client #2 had 2 bifold doors on his closet and one was missing - client #1's light in the ceiling didn't work - client #1's bathroom light fixture had dust buildup <p>Interview on 4/5/24 client #2 reported:</p> <ul style="list-style-type: none"> - stated that the closet door was "messed up" so he took it off and maintenance came and got it - he didn't remember when maintenance came and got the closet door <p>Interview on 4/5/24 staff #1 reported: `</p> <ul style="list-style-type: none"> - for maintenance issues, she put in a request to the maintenance man and he normally came out the next day or for emergencies, the same 	V 736	<p>We hired a contractor to take care of all the repairs. Client # 6 room was all repaired with new closet doors as well, in fact we replaced all client's closet doors for new ones.</p> <p>The attic door was replaced by a new one.</p> <p>Hallway bathroom light fixture is clean and free of dust and dirt.</p> <p>Client # 2 room we replaced the dresser for a new one as well new closet doors.</p> <p>Client # 1 light has been fixed and its operational now,</p> <p>Client # 1 bathroom light fixture has been cleaned.</p>	05/01 /2024

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V 736	Continued From page 3 day - client #6's room used to be a former client's room and he had a lot of posters on the walls that were taken down when he moved and that's why the spots were on the wall - the dressers in client #2's room would be replaced the end of this month - she would call maintenance to fix all the issues This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 736	Client # 6 room spots on the wall have been fixed,	05/01 /2024
V 752	27G .0304(b)(4) Hot Water Temperatures 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit. This Rule is not met as evidenced by: Based on observation and interview, the facility failed to maintain water temperatures between 100 - 116 degrees Fahrenheit. The findings are: Observation on 4/5/24 at approximately 10:50am revealed: - kitchen water temperature was 90 degrees Fahrenheit - bathroom water temperature was 90 degrees Fahrenheit - client #1's bathrooms water temperature was	V 752	Water temperature has been adjusted to through out the facility to reflect the required temperature.	05/01 /2024

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V 752	<p>Continued From page 4</p> <p>94 degrees Fahrenheit</p> <ul style="list-style-type: none"> - meat thermometer that staff used to check the water temperature <p>Interview on 4/5/24 staff #1 reported:</p> <ul style="list-style-type: none"> - she periodically checked the water temperatures - she used the thermometer that the Licensee gave her to check - She would have to call the maintenance man to turn the hot water up <p>Interview on 4/5/24 the Qualified Professional reported:</p> <ul style="list-style-type: none"> - confirmed that staff was using a meat thermometer - staff would call maintenance to adjust the water temperature 	V 752		