

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 04/25/2024
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34G061	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED R 04/25/2024
NAME OF PROVIDER OR SUPPLIER GEORGIA COURT			STREET ADDRESS, CITY, STATE, ZIP CODE 107 MISS GEORGIA COURT CARY, NC 27511		
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{W 249}	<p>Continued From page 1</p> <p>recliner unengaged and rocking back and forth. Although the television in the room was on, client #2 did not actively watch it. With exception of holding a piece of paper to color, the client was not provided any meaningful activities. On one occasion, the client went into the kitchen searching for food and was later provided a snack. Throughout the observations in the home on 2/12/24, client #2 was not prompted or assisted to participate in meaningful or purposeful activities.</p> <p>Interview on 2/12/24 with the Site Supervisor (SS) revealed clients are usually provided with activities in the home, van rides or go out to eat during the week since, with the exception of one client, they are currently not attending a day program.</p> <p>Review on 2/13/24 of client #2's IPP dated 9/20/23 revealed he likes ribbons, van rides, going out to eat, listening to music, TV, watching movies and one-on-one attention. Additional review of the client's Behavior Support Plan (BSP) dated 10/25/23 revealed an objective to address inappropriate obtaining food or drink. The BSP noted, "...provide choices among activities whenever possible...It is important that [Client #2] have structure in his day. That predictability can help to ease anxiety and agitation...Provide purposeful activities for [Client #2] to participate in. Work to engage [Client #2] in the activity; do not just put the activity in front of him. Do the activity with him until he becomes more familiar with it." Further review of the BSP also indicated, "In an effort to promote an even level of calmness and alertness, provide meaningful and purposeful activities. Boredom perpetuates agitation. Sensory and fine motor</p>	{W 249}			

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{W 249}	<p>Continued From page 2</p> <p>activities can provide stimulation and a calm demeanor."</p> <p>Interview on 2/13/24 with the Qualified Intellectual Disabilities Professional (QIDP) confirmed staff should be attempting to engage client #2 by offering him activities.</p> <p>B. During afternoon observations in the home on 2/12/24, Staff B and the SS prepared lunch items without any client involvement. The staff gathered necessary food items including snack cakes and chips. In addition, the staff also prepared cold cut sandwiches without prompting clients to assist.</p> <p>During evening observations in the home on 2/12/24, Staff C prompted client #6 to the kitchen to assist with food preparation. Client #6 placed two hamburger patties on a pan and put vegetables into a pot. The client was not prompted or encouraged to perform any other cooking tasks. Staff C proceeded to gather pots/pans and food items, utilized an electric can opener, operated the stove/oven dials, stirred food on the stove and placed food into serving bowls.</p> <p>Interview on 2/13/24 with client #6 revealed he likes to cook.</p> <p>Interview on 2/12/24 with Staff C indicated client #6 helps with "prepping food" but not cooking. He noted client #6 has told him that "he can cook."</p> <p>Review on 2/13/24 of client #6's Community/Home Life Assessment (CHLA) dated 10/19/23 revealed he independently prepares all meals accurately, make and pack lunches and make food with no cooking. Additional review of</p>	{W 249}			

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{W 249}	<p>Continued From page 3</p> <p>the CHLA noted he requires verbal cues to make food with cooking but no mixing, make food with cooking and mixing and to use recipes as needed. The CHLA also indicated client #6 can independently use a toaster and microwave but requires a verbal cue to use the stove/oven and coffee maker.</p> <p>Interview on 2/13/24 with the QIDP confirmed client #6 "can do a lot" in the kitchen.</p> <p>C. During morning observations in the home on 2/13/24, client #1 left the home on two separate occasions with staff and other clients to go out into the community. The client was not observed to wear a gait belt upon leaving the home.</p> <p>Interview on 2/13/24 with the SS revealed client #1 has a gait belt; however, he does not like to wear it and she has never seen him wear it since she began working at the home over 2 years ago.</p> <p>Review on 2/13/24 of client #1's IPP dated 4/20/23 revealed he utilizes a gait belt to assist with mobility while in the community and at the workshop. Additional review of a Physical Therapy (PT) Annual Review dated 3/20/23 revealed, "Gait belt: A gait belt has been recommended for staff to use to provide [Client #1] with assistance as needed during ambulation outdoors and out in the community."</p> <p>Interview on 2/13/24 with the QIDP indicated staff have apparently stopped using the gait belt and client #1 needs to be reassessed by the PT.</p> <p>D. During lunch and dinner observations in the home on 2/12/24, client #1 did not utilize a dycem mat or non-slip mat at the meals.</p>	{W 249}			

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{W 249}	<p>Continued From page 4</p> <p>Interview on 2/13/24 with Staff D indicated client #1 uses a dycem mat at meals.</p> <p>Review on 2/13/24 of client #1's Occupational Therapy update dated 12/29/23 revealed, "Pts' plate was sliding on the table as he scooped. He occasionally used Left hand to stabilize plate. Therapist is recommending a dycem mat to hold plate steady while scooping."</p> <p>Interview on 2/13/24 with the QIDP confirmed client #1 should use a dycem mat at meals.</p> <p>E. During lunch observations in the home on 2/12/24 at 12:40pm, client #4 did not utilize a dycem mat or non-slip mat.</p> <p>Interview on 2/13/24 with Staff D indicated client #4 uses a dycem mat at his meals.</p> <p>Review on 2/13/24 of client #4's IPP dated 9/19/23 revealed, under adaptive feeding equipment, dycem mat/nonslip mat.</p> <p>Interview on 2/13/24 with the QIDP confirmed client #4 should use a dycem mat at meals.</p> <p>During a follow-up survey on 4/25/24 at 6:35am, prepared plates of food were noted on the kitchen counter. The plates contained cooked waffles and sausage links. Staff A proceeded to prompt clients into the kitchen to pick up their plates of food and take it to the table along with a cup and a utensil. Clients were not prompted or encouraged to set their place at the table or serve themselves. At the breakfast meal, client #2 and client #5 consumed their uncut waffles and sausage links using their hands. The clients were</p>	{W 249}		

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{W 249}	<p>Continued From page 5</p> <p>not prompted or encouraged to use their eating utensils.</p> <p>Review on 4/25/24 of client #2's Community Home Life Assessment (CHLA) dated 9/20/23 revealed he can set the table by placing items in the correct position and use eating utensils (i.e. spoon, fork, knife) given a verbal cue. The CHLA also noted he eats family style at meals given physical assistance.</p> <p>Review on 4/25/24 of client #5's CHLA dated 9/21/23 noted he can set the table by placing items in the correct position and eats family style given physical assistance. The CHLA also indicated he uses eating utensils (i.e. spoon, fork, knife) given a verbal cue.</p> <p>Review on 4/25/24 of client #6's IPP dated 11/21/23 and his CHLA dated 10/19/23 revealed he independently participates in family style dining and sets the table by placing items in the correct position.</p> <p>Interview on 4/25/24 with the SS and the QIDP indicated clients should be participating in family style dining tasks at breakfast and are able to complete table setting tasks. Additional interview indicated client #2 and client #5 can use their eating utensils at meals. The QIDP noted clients should be assisted to be "as independent as possible" when completing tasks.</p> <p>During additional observations on 4/25/24 at 6:47am, Staff B prompted client #2 to the bathroom. The staff stood outside of the bathroom door as client #2 sat on the toilet with the door wide open. At 6:49am, client #2 remained on the toilet as another client walked</p>	{W 249}			

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{W 249}	Continued From page 6 pass the bathroom. At 6:51am, Staff A entered the area and closed the bathroom door. Interview on 4/25/24 with Staff B revealed it was his first day working in the home. Additional interview with Staff A indicated client #2 needs to be reminded to close the bathroom door during toileting. Review on 4/25/24 of client #2's CHLA noted he requires verbal prompts to observe privacy and close the door before toileting. Interview on 4/25/24 with the QIDP confirmed client #2 needs to be prompted to close the door for privacy during toileting.	{W 249}			
{W 255}	PROGRAM MONITORING & CHANGE CFR(s): 483.440(f)(1)(i) The individual program plan must be reviewed at least by the qualified intellectual disability professional and revised as necessary, including, but not limited to situations in which the client has successfully completed an objective or objectives identified in the individual program plan. This STANDARD is not met as evidenced by: Based on record reviews and interviews, the facility failed to ensure the Individual Program Plan (IPP) was reviewed and revised after 1 of 3 audit clients (#5) had completed an objective identified in the plan. The findings are: A. Review on 2/13/24 of client #2's IPP dated 9/20/23 revealed objectives to exhibit 0 episodes of inappropriate obtaining of food or drink per month for 12 consecutive months, to participate in self-medication administration program with at least 70% participation for 6 consecutive months	{W 255}			

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{W 255}	Continued From page 7 (prompt criteria = verbal prompt), and to brush his teeth with 70% participation for 6 months (prompt criteria = verbal prompt). Additional review of available progress notes for the objectives revealed the following: Inappropriate obtaining food/drink: January '21 - December '23 = 0 behaviors Self-medication administration: June '23 - January '24 = 100% verbal prompt Toothbrushing: June '23 - January '24 = 100% verbal prompt Interview on 2/13/24 with the Qualified Intellectual Disabilities Professional (QIDP) confirmed client #2's objectives had been completed and revisions need to be made. B. Review on 2/13/24 of client #4's IPP dated 9/19/23 revealed objectives to exhibit 0 episodes of physical aggression per month for 12 consecutive months and to exhibit 0 episodes of self-injurious behavior (SIB) per month for 12 consecutive months. Additional review of available progress notes for the objectives indicated the following: Physical Aggression: February '22 - December '23 = 0 behaviors SIB: February '22 - December '23 = 0 behaviors	{W 255}		

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{W 255}	Continued From page 8 Interview on 2/13/24 with the QIDP confirmed client #4's behavior objectives had been completed and revisions need to be made. During a follow-up survey on 4/25/24, review of client #5's IPP revealed an objective to exhibit 1 or fewer episodes of noncompliance per month for 12 consecutive months. Additional review of available progress notes for April '21 - January '24 indicated no documented behaviors for the client. Interview on 4/25/24 with the Site Supervisor (SS) revealed client #2 does not have any behaviors except his resistance to medical visits. The SS also noted the client has not had any documented behaviors since his last behavior progress note in January '24. Interview on 4/25/24 with the QIDP confirmed the behavior objective remains in place with no behaviors noted.	{W 255}			
{W 312}	DRUG USAGE CFR(s): 483.450(e)(2) be used only as an integral part of the client's individual program plan that is directed specifically towards the reduction of and eventual elimination of the behaviors for which the drugs are employed. This STANDARD is not met as evidenced by: Based on record review and interviews, the facility failed to ensure the interdisciplinary team (IDT) had considered a reduction and/or elimination of restrictive behavior medications after a decrease in target behaviors was identified. This affected 2 of 4 audit clients (#2 and #4). The findings are:	{W 312}			

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{W 312}	Continued From page 9 A. Review on 2/13/24 of client #2's Behavior Support Plan (BSP) dated 10/25/23 revealed an objective to exhibit 0 episodes of inappropriate obtaining of food and drink per month for 12 consecutive months. The BSP incorporated the use of Abilify and Fluvoxamine. Additional review of client #2's physician's orders dated 1/30/24 revealed the client ingests Abilify 5mg daily and Fluvoxamine 150mg daily. Further review of BSP progress notes dated January '21 - December '23 revealed zero documented target behaviors for client #2. Additional review of the progress notes and the record did not indicate the IDT had considered a reduction and/or elimination of the behavior medications based on the absence of target behaviors. Interview on 2/13/24 with the Qualified Intellectual Disabilities Professional (QIDP) confirmed the IDT had not considered a reduction or elimination of behavior medications for client #2 based on his decrease in inappropriate behaviors. B. Review on 2/13/24 of client #4's BSP dated 5/2/23 revealed objectives to exhibit 0 episodes of physical aggression per month for 12 consecutive months and to exhibit 0 episodes of self-injurious behavior per month for 12 consecutive months. The BSP incorporated the use of Rexulti. Additional review of client #4's physician's orders dated 1/30/24 revealed the client ingests Rexulti 2mg daily. Further review of BSP progress notes dated February '22 - December '23 revealed zero documented target behaviors for client #4. Additional review of the progress notes and the record did not indicate the IDT had considered a reduction and/or elimination of the behavior medications based on	{W 312}			

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{W 312}	<p>Continued From page 10 the absence of target behaviors.</p> <p>Interview on 2/13/24 with the QIDP confirmed the IDT had not considered a reduction or elimination of behavior medications for client #4 based on his decrease in inappropriate behaviors.</p> <p>During a follow-up survey on 4/25/24, review of client #5's BSP dated 5/2/23 revealed an objective to exhibit 1 or fewer episodes of noncompliance per month for 12 consecutive months. The plan incorporated the use of Zoloft and Clonazepam (PRN). Additional review of available progress notes for April '21 - January '24 indicated no documented behaviors for the client. Further review of the progress notes and the record did not indicate the IDT had considered a reduction and/or elimination of the behavior medications based on the absence of target behaviors.</p> <p>Interview on 4/25/24 with the SS confirmed client #5 continues to ingest Zoloft on a daily basis according to his current medication administration record.</p> <p>Interview on 4/25/24 with the QIDP confirmed client #5 continues to receive the medications to address behaviors even with the absence of any inappropriate behaviors.</p>	{W 312}			