| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|---|---|---|---|
| | MHL026-988 | A. BUILDING: _____ B. WING _____ | 04/03/2024 |

| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
|---|---|
| VIRINGIA'S GROUP HOME | 7105 NC HWY 210 S AUTRYVILLE, NC 28318 |

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
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| V 000 | INITIAL COMMENTS<br><br>An annual and complaint survey was completed on April 3, 2024. One complaint was unsubstantiated and one complaint was substantiated (intake #NC00215049 and #NC00214932). Deficiencies were cited.<br><br>This facility is licensed for the following service category/categories: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.<br><br>The facility is licensed for 4 and currently has a census of 2. The survey sample consisted of audits of 2 current clients and 3 former clients. | V 000 | | |
| V 114 | 27G .0207 Emergency Plans and Supplies<br><br>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES<br>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.<br>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.<br>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.<br>(d) Each facility shall have basic first aid supplies accessible for use.<br><br>This Rule is not met as evidenced by:<br>Based on record review and interviews the facility | V 114 | | |

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| V 114 | Continued From page 1 | V 114 | | |

failed to ensure fire and disaster drills were held at least quarterly and repeated on each shift. The findings are:

Review on 3/26/24 of facility records for August 2023 - February 2024 revealed:
Fire:
- No fire drills were documented during the quarter August 2023 - October 2023 on the 11pm-8am or 8pm-8am weekday shifts.
- No fire drills were documented during the quarter November 2023 - January 2024 on the 2pm-8pm, 8pm-11pm or the 8pm-8am weekday shifts.
- No documented fire drills provided for review for February 2024 - March 2024.

Disaster:
- No disaster drills were documented during the quarter August 2023 - October 2023 on the 8am-8pm Weekend shift.
- No documented disaster drills provided for review for February 2024- March 2024.

Interview on 3/27/24 client #2 stated she had not participated in a fire or disaster drill since her admission on 2/21/24.

Interview on 4/3/24 the Associate Professional/House Manager stated;
- She had worked at the facility since August 2023.
- She worked 40 hours a week, normally the 2pm-8pm shift.
- Drills were completed monthly and all clients participated.

Interview on 3/26/24 and 4/3/24 the Director stated:

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| V 114 | Continued From page 2<br>- The facility's first client was admitted 7/24/23.<br>- The facility's weekday shifts were: 2pm- 8pm, 3pm- 11pm are considered second shifts and 8pm- 8am, 11pm- 8am are consider third shifts.<br>- Shifts on the weekends were 8am- 8pm and 8pm- 8am.<br>- The staff that comes in at 2pm during the week comes in to prep the house, when clients arrive after 3 two staff are at the facility.<br>- The second shifts are considered one shift. Staff have different schedules.<br>- The times are the staff's schedules and she does not consider them facility shifts. | V 114 | | |
| V 297 | 27G .1705 Residential Tx. Child/Adol - Req. for L P<br><br>10A NCAC 27G .1705 REQUIREMENTS OF LICENSED PROFESSIONALS<br>(a) Face to face clinical consultation shall be provided in each facility at least four hours a week by a licensed professional. For purposes of this Rule, licensed professional means an individual who holds a license or provisional license issued by the governing board regulating a human service profession in the State of North Carolina. For substance-related disorders this shall include a licensed Clinical Addiction Specialist or a certified Clinical Supervisor.<br>(b) The consultation specified in Paragraph (a) of this Rule shall include:<br>(1) clinical supervision of the qualified professional specified in Rule .1702 of this Section;<br>(2) individual, group or family therapy services; or<br>(3) involvement in child or adolescent specific treatment plans or overall program issues. | V 297 | | |

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| V 297 | Continued From page 3 | V 297 | | |

This Rule is not met as evidenced by:
Based on record reviews and interviews the facility failed to ensure face to face clinical consultation was provided in the facility at least four hours a week by a Licensed Professional (LP). The findings are:

Review on 3/26/24 of client #1's record revealed:
- 12 year old female admitted 2/1/24.
- Diagnoses included Disruptive Mood Dysregulation Disorder, Oppositional Defiant Disorder, Attention Deficit Hyperactivity Disorder, Adjustment Disorder and Unspecified Trauma.
- No documentation of four weekly face to face LP hours completed.

Review on 3/26/24 of client #2's record revealed:
- 15 year old female admitted 2/21/24.
- Diagnoses included Major Depressive Disorder, Anxiety Disorder-Unspecified, Unspecified Disruptive, Impulse Control and Conduct Disorder and Unspecified Attention Deficit Hyperactivity Disorder.
- No documentation of 4 weekly face to face LP hours completed.

Review on 3/27/24 of Former Client (FC) #5's record revealed:
- 17 year old female admitted 2/16/24.
- Diagnoses included Bipolar Disorder, Unspecified; Adjustment Disorder with Mixed Anxiety and Depressed Mood.
- No documentation of 4 weekly face to face LP hours completed.

Review on 3/27/24 of FC #6's record revealed:

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| V 297 | Continued From page 4<br>- 16 year old female admitted 2/3/24.<br>- Diagnoses included Disruptive Mood Dysregulation Disorder, Attention Deficit Hyperactivity Disorder and Post Traumatic Stress Disorder.<br>- No documentation of 4 weekly face to face LP hours completed.<br><br>Interviews on 4/3/24 client #1 revealed:<br>- She had only had virtual therapy sessions weekly with the therapist.<br>- She enjoyed therapy.<br><br>Interview on 3/27/24 client #2 stated:<br>- She talked with the therapist once a week during virtual sessions.<br>- She had never seen the therapist at the facility<br>- Therapy was going well for her.<br><br>Interview on 4/3/24 the LP stated:<br>- She had weekly virtual therapy sessions with the clients.<br>- She had onsite therapy sessions at the faciliy every other month where she would be there for most of the day.<br><br>Interview on 4/3//24 the Director stated:<br>- She understood the requirement of face to face clinical consultation to be provided in the facility at least four hours a week by a LP. | V 297 | | |
| V 300 | 27G .1708 Residential Tx. Child/Adol - Trans or dischg<br><br>10A NCAC 27G .1708 TRANSFER OR DISCHARGE<br>(a) The purpose of this Rule is to address the transfer or discharge of a child or adolescent from the facility. | V 300 | | |

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| V 300 | Continued From page 5<br>(b) A child or adolescent shall not be discharged or transferred from a facility, except in case of emergency, without the advance written notification of the treatment team, including the legally responsible person. For purposes of this Rule, treatment team means the same as the existing child and family team or other involved persons as set forth in Paragraph (c) of this Rule.<br>(c) The facility shall meet with existing child and family teams or other involved persons including the parent(s) or legal guardian, area authority or county program representative(s) and other representatives involved in the care and treatment of the child or adolescent, including local Department of Social Services, Local Education Agency and criminal justice agency, to make service planning decisions prior to the transfer or discharge of the child or adolescent from the facility.<br>(d) In case of an emergency, the facility shall notify the treatment team including the legally responsible person of the transfer or discharge of the child or adolescent as soon as the emergency situation is stabilized.<br>(e) In case of an emergency, notification may be by telephone. A service planning meeting as set forth in Paragraph (c) of this Rule shall be held within five business days of an emergency transfer or discharge.<br><br>This Rule is not met as evidenced by:<br>Based on record review and interview the facility failed to involve the local Education Agency (LEA) to make service planning decisions within five business days of discharge for two of two former clients (FC) (FC#5 and FC#). The findings are: | V 300 | | |

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| V 300 | Continued From page 6<br><br>Review on 3/27/24 of FC #5's record revealed:<br>- 17 year old female admitted 2/16/24.<br>- Diagnoses included Bipolar Disorder, Unspecified; Adjustment Disorder with Mixed Anxiety and Depressed Mood.<br>- No documentation the LEA was included in the Child and Family Team (CFT) meeting or notified of FC #5's discharge within five business days of discharge.<br><br>Review on 3/27/24 of FC #6's record revealed:<br>- 16 year old female admitted 2/3/24.<br>- Diagnoses included Disruptive Mood Dysregulation Disorder, Attention Deficit Hyperactivity Disorder and Post Traumatic Stress Disorder.<br>- No documentation the LEA was included in the Child and Family Team (CFT) meeting or notified of FC #5's discharge within five business days of discharge.<br><br>During Interview on 3/27/24 three representatives of the local school stated:<br>- FC #5 had not attended school since 2/26/24.<br>- The school had not received notice of any kind that client's #5 and 6's would not be returning to school or that they had been discharged from the facility.<br><br>During interviews on 3/27/24 and 4/3/34 the Director stated:<br>- The 9th grade school counselor called to inquire about FC #5's absences and she informed the school counselor that FC #5 had been admitted to the hospital an would not be returning. She was unsure of the dates of the call.<br>- The LEA was not apart of any CFT meetings held for any clients. | V 300 | | |