

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL011-422	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 04/04/2024
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NAME OF PROVIDER OR SUPPLIER INTERLUDE	STREET ADDRESS, CITY, STATE, ZIP CODE 32 CHILES AVENUE ASHEVILLE, NC 28803
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual, follow up and complaint survey was completed on 4/4/24. Deficiencies were cited. The complaint was unsubstantiated.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5100 Community Respite Services for Individuals of All Disability Groups.</p> <p>This facility is licensed for 5 and currently has a census of 1. The survey sample consisted of audits of 1 current client and 2 former clients.</p>	V 000		
V 732	<p>27G .0303(a) Site Location</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(a) Each facility shall be located on a site where:</p> <ol style="list-style-type: none"> (1) fire protection is available; (2) water supply, sewage and solid waste disposal services have been approved by the local health department; (3) occupants are not exposed to hazards and pollutants that may constitute a threat to their health, safety, and welfare; and (4) local ordinances and zoning laws are met. <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to ensure clients were not exposed to hazards and pollutants that may constitute a threat to their health, safety, and welfare. The</p>	V 732		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 732	<p>Continued From page 1</p> <p>findings are:</p> <p>Observations on 3/28/24 during walk through of the facility at approximately 4pm revealed: the bathroom shared by clients upstairs had no connected plumbing underneath the sink. In the cabinet below the sink was a partially filled 5 gallon bucket and the sink drained directly into the bucket.</p> <p>Review on 4/1/24 of North Carolina State Building Codes: Residential Code; Chapter 26 General Plumbing Requirements Section P2601.2 Connections to drainage system revealed: "Plumbing fixtures, drains, appurtenances and appliances used to receive or discharge liquid wastes or sewage shall be directly connected to the sanitary drainage system of the building or premises ..."</p> <p>-1961 North Carolina Plumbing Code: Section 2002 Definitions: 63 Trap - "A trap is a fitting or device constructed to prevent the passage of air or gas through a pipe without materially affecting the flow of sewage or wastewater through it." Any drain that leads to the sewer system needs a P-trap to keep the noxious sewer gases from entering the room.</p> <p>Interview on 4/2/24 with Client #1 revealed: -The sink in her bathroom had always drained into the bucket since she had been there. -"We have to empty the bucket sometimes."</p> <p>Interview on 4/2/24 with Staff #1 revealed: -The plumbing under the client's bathroom sink had been removed due to water not draining from the sink. A plumber had reported that the facility plumbing was old and could become a much larger project than just clearing the drain.</p>	V 732		

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V 732	<p>Continued From page 2</p> <p>Interview on 3/28/24 with Staff #2 revealed: -There had been a bucket under the client's bathroom sink for several months. -Had to empty the bucket periodically. -The clients didn't seem to mind.</p> <p>Interview on 4/3/24 with the Qualified Professional revealed: -The bucket had been there about 3 months.</p> <p>Interview on 4/3/24 with the Executive Director revealed: -The facility was an older home and in need of much repair. The landlord was responsible for the major repairs.</p>	V 732		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observation on 03/28/24 at approximately 4pm revealed: -The client's bathroom on the main floor had 2 areas of paint peeling from the ceiling. The first near the door was approximately 24 inches x 36 inches and another smaller area above the window approximately 8 inches x 10 inches. -The arm chair in the den area was worn through on both arms showing the stuffing beneath the</p>	V 736		

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V 736	<p>Continued From page 3</p> <p>fabric.</p> <p>-Outside the back door to the deck revealed 2 of the 4 outdoor chairs had 1-2 broken vinyl seat straps with no cushions. There were 2 flood light fixtures, one within reach from the deck with 1 bulb broken and the jagged glass remaining in the socket. The other fixture also had a broken bulb but was not within easy reach. On both sides of the house in the back yard, were large piles of roofing shingles and nails that had been removed from the roof. One pile was approximately 5 feet x5 feet and the other was approximately 12 feet x 6 feet. There were partially covered tarps underneath and beside the piles of shingles. Also in the yard, there were 4 broken chairs (2 folding chairs, wooden adirondack chair and a plastic chair) and paper trash (pieces of food wrappers, paper plates, cups) scattered around.</p> <p>Interview on 4/3/24 with the Qualified Professional revealed:</p> <p>-There were problems with the landlord. The roofing job was completed about 4 months ago but they never came back to clean up. Because of this, the kids had no yard time. "We would take all the kids to the park (just a block away). They were more manageable there."</p> <p>-Would have the broken bulbs removed and the trash picked up immediately.</p> <p>Interview on 4/3/24 with the Executive Director revealed:</p> <p>-The facility was an older home and in need of much repair. The landlord was responsible for the major repairs and the roofing material clean up.</p> <p>-Would have the broken bulbs removed and the trash picked up immediately. The arm chair had been donated and will also go to the trash.</p>	V 736		

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V 736	Continued From page 4 -Just waiting to move to a new facility for construction section approval.	V 736		