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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34G161 | (X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____ | (X3) DATE SURVEY COMPLETED 07/26/2023 |
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| NAME OF PROVIDER OR SUPPLIER GUILFORD #1 | STREET ADDRESS, CITY, STATE, ZIP CODE 416 BOXWOOD DRIVE GREENSBORO, NC 27410 |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE |
|--------------------|--|---------------|---|----------------------|
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| W 472 | <p>MEAL SERVICES CFR(s): 483.480(b)(2)(i)</p> <p>Food must be served in appropriate quantity. This STANDARD is not met as evidenced by: Based on observations, record review and interview, the facility failed to assure food was served in the appropriate quantity for 1 of 4 clients (#2). The finding is:</p> <p>Observation in the group home on 7/26/23 during the breakfast meal revealed client #2 to participate in a breakfast meal consisting of oatmeal, scrambled eggs, orange juice and milk. Continued observation of the breakfast revealed client #2 to be served with hand over hand assistance two double portions of oatmeal and two double portions of scrambled eggs. Further observation revealed no measuring devices were used to gage the appropriate portion of oatmeal or scrambled eggs served to client #2. Subsequent observation revealed client #2 to request and be served second double portions of oatmeal. Additional observation revealed client #2 to request and be served a second double portions of scrambled eggs. Final observation revealed client #2 to consume all the food served to him.</p> <p>Review of records on 7/26/23 for client #2 revealed a person-centered plan (PCP) dated 3/30/23 indicating the appropriate diet for client #2 is 1800 calorie weight loss with 1/2" meats, seconds of fruits and vegetables. Continued review of the record revealed physician's order dated 2/3/23 for client #2 which states client #2's diet is "1800 calorie weight loss diet, with meats cut to 1/2" consistency, may have seconds of vegetables." Further review of client #2's record revealed an occupational therapy assessment</p> | W 472 | <p>W-472</p> <p>The Qualified Professional will in-service all staff on following all diet orders for Client #2 and all people supported to assure food is served in the appropriate quantity for all individuals per their diets. The Qualified Professional will also in-service on measuring the appropriate portions for Client #2 and all individuals. The clinical team will monitor via mealtime observations 2xs a week for a month then routinely thereafter. In the future, Qualified Professional will ensure that all staff are measuring the correct food portions and that all food is served the appropriate quantity for all individuals according to diet orders.</p> <p>By September 25, 2023.</p> <p style="text-align: right; color: blue; font-weight: bold;">DHSR - Mental Health</p> <p style="text-align: center; color: red; font-weight: bold;">AUG 04 2023</p> <p style="text-align: right; color: blue; font-weight: bold;">Lic. & Cert. Section</p> | 9/25/23 |
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| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
|---|-------|-----------|

[Handwritten Signature]

[Handwritten Initials]

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/27/2023
FORM APPROVED
OMB NO. 0938-0391

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| W 472 | Continued From page 1 dated 7/7/23 in which client #2's diet is described as regular consistency 2000 calorie with meats to 1/2." | W 472 | | | |
| W 474 | MEAL SERVICES CFR(s): 483.480(b)(2)(iii) Food must be served in a form consistent with the developmental level of the client. This STANDARD is not met as evidenced by: Based on observations, record review, and interview, the facility failed to assure 1 of 4 clients (#2) received diets as medically prescribed. The finding is: Observations in the group home on 7/25/23 at 5:35 PM revealed client #2 to participate in a dinner meal consisting of a 3 oz salisbury hamburger-steak patty, mashed potatoes, gravy, squash, fruit cup, sugar free-crystal light beverage and water. Continued observation revealed client #2 to be served a whole Salisbury hamburger steak patty with hand over hand assistance. Further observations revealed client #2 to consume the salisbury hamburger-steak in whole form by picking it up with a fork and taking large bites out of it. Review of records on 7/26/23 for client #2 revealed a person-centered plan (PCP) dated | W 474 | W-474 The Qualified Professional will in-service/train all staff on Client # 2's diet orders to ensure the correct form is consistent with the diets medically prescribed. The clinical team will monitor via mealtime observations 2xs a week for a month then routinely thereafter. In the future, Qualified Professional will ensure that staff are following the correct diet consistencies for all individuals. By September 25, 2023. | 9/25/23 | |

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| W 474 | <p>Continued From page 2</p> <p>3/30/23. Further review of the PCP revealed client #2's diet to be 1800 calorie weight loss with ½" meats, seconds of fruits and vegetables. Continued review of the record revealed a physician's order dated 2/3/23 for client #2 which states client #2's diet is "1800 calorie weight loss diet, with meats cut to ½" consistency, may have seconds of vegetables." Subsequent review of client #2's record revealed an occupational therapy assessment (OT) dated 7/7/23 in which client #2's diet is described as regular consistency 2000 calorie with meats to ½ consistency."</p> <p>Interview with the qualified intellectual disabilities professional (QIDP) on 7/26/23 confirmed client #2's prescribed diet as listed in the program plans. Further interview with the QIDP confirmed specially modified diets should always be followed as prescribed.</p> | W 474 | | | |