

A Mother's Love
Annual Survey Response
Date of Survey: January 19, 2024

Tag	Deficiencies	Corrective Measures	Preventive Measures	Who will Monitor	How Often
V112	This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to develop and implement strategies to meet the needs affecting one of three audited current clients (#2) and one of one audited former client (FC #4).	Client #2's PCP and goals were updated to reflect client's recent needs and behaviors. Client's doctor reviewed and signed off on new goals.	Rounds are increased to every 15 minutes. Secondary staff has been added to the third shift. Camers have been installed in the common areas of the facility.	Owner and AML Staff	Rounds have been increased to every 15 minutes. PCPs are updated on a monthly basis to review client's progress with her goals. Updates to the PCPs coincide with the montly CFT meetings.
V366	This Rule is not met as evidenced by: Based on record review and interview, the facility failed to implement a policy governing their response to Level II incidents as required.	Incidents will be reported within the 72 hour timeframe.	Incidents will be written for review prior to the conclusion of staff member's shift. Incidents will be submitted to IRIS within the 72 hour timeframe. A printout of the submission will be filed within the facility's filing system.	Owner	Within 24 hours of an incident, the owner will follow up with the on-duty staff member to ensure incident reports are submitted. Monitoring will take place on an as incidents occur.
V367	This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure incidents were reported to the Local Management Entity/Managed Care Organization (LME/MCO) for the catchment area where services are provided within 72 hours of becoming aware of the incident.	Incidents will be reported within the 72 hour timeframe.	Incidents will be written for review prior to the conclusion of staff member's shift. Incidents will be submitted to IRIS within the 72 hour timeframe. A printout of the submission will be filed within the facility's filing system.	Owner	Within 24 hours of an incident, the owner will follow up with the on-duty staff member to ensure incident reports are submitted. Monitoring will take place on an as incidents occur.

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