

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL091-069	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 03/06/2024
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NAME OF PROVIDER OR SUPPLIER ADVANTAGE CARE COMMUNITY SERVICES	STREET ADDRESS, CITY, STATE, ZIP CODE 476 LYNNBANK ROAD HENDERSON, NC 27536
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(X4) ID PREFIX TAG SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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<p>V 000 INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on 3/6/24. Deficiencies were cited.</p> <p>This facility is licensed for the following service category 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability</p> <p>This facility is licensed for 6 and currently has a census of 6. The survey sample consisted of audits of 3 current clients.</p> <p>V 736 27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility was not maintained in a safe, clean and attractive manner. The findings are:</p> <p>Observation on 3/6/24 at 11:30 AM revealed: -Kitchen floor was ripped and taped down. -Walls throughout the halls and bedroom were scuffed and dirty. -Client #1's bedroom floor was uneven. -Hallway bathroom had broken toilet paper holder and black substance along the floor edge. -A smoke detector in client double bedroom was chirping. -Closet in client #2 did not have a door and exposed heating and air box.</p> <p>Interview on 3/6/24 the Director of Operations stated:</p>	<p>V 000</p> <p>V 736</p>	<p>As the Director of Operations and Licensee mentioned during the site visit, the plan for the house is to have the entire house remodeled. The Licensee recognizes that the house is old and multiple repairs are needed. The Licensee has already contacted the bank for the appropriate loan to have the house "guttred" and renovated. During this renovation, all structural and cosmetic deficiencies will be fixed:</p> <ul style="list-style-type: none"> • The kitchen floor covering will be torn up and repaired. • All the walls will be repaired (if needed) and painted. • All floors, including the bedroom floor will be leveled and replaced, as necessary. • The bathroom will be completely remodeled. • All fire extinguishers will be replaced. • All closets will be refurbished, including new doors. • All other areas of the home will be refurbished and renovated. 	<p>RECEIVED BY MHL & C 4/26/24</p>
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE *James DuLac* TITLE *Agency Director* (X6) DATE *3-24-2024*

STATE FORM 6899 QTS011 If continuation sheet 1 of 3

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V 736 Continued From page 1

- The Licensee had planned to have the entire house "gutted" and repaired.
- The house is old and needs lots of work.
- Looking to relocate the clients to do the extensive work.

Interview on 3/6/24 the Licensee stated:

- Had spoken to the bank about securing the money to remodel the home.
- This home was their oldest home and needed a lot of repairs.

This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.

V 752 27G .0304(b)(4) Hot Water Temperatures

10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT

(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.

(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.

This Rule is not met as evidenced by:
Based on observation and interview the facility failed to maintain the water temperature between 100-116 degrees Fahrenheit. The findings are:

Observation on 3/6/24 at 11:30 AM revealed:

- Kitchen sink temperature was 88 degrees Fahrenheit.
- Hallway bathroom temperature was 88 degrees Fahrenheit.

V 736

This renovation will give our clients a safe, clean, and brand-new residence. However, to do this efficiently and in the shortest amount of time, it will require relocation of the clients who live in this facility. Advantage Care is requesting additional time (beyond 30 days) to complete this renovation. Advantage Care would also need approval to relocate the clients until the renovations are complete.

The Licensee and Director of Operations feel as if this would be the most effective way to address all the deficiencies for the long term.

V 752

Advantage Care will have a plumber come to determine why the water temperature isn't warm enough. Plumber will resolve the issue.

Staff will be retrained and instructed to check and document water temperature at every shift to ensure that water is 100-116 degrees. Staff will also be instructed to call the Group Home Manager or Director of Operations if the temperature is out of range (too high or too low).

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<p>V 752 Continued From page 2</p> <p>-Client double bedroom with bathroom was 90 degrees Fahrenheit.</p> <p>Interview on 3/6/24 the Director of Operations stated:</p> <p>-Had not been checking the water temperatures regularly.</p> <p>-Was not aware the water temperature was running low.</p> <p>-Will have someone out today to turn up the water heater.</p> <p>-Will monitor the water temperatures to meet the required temperature.</p>	<p>V 752</p>	<p>Water temperature log will be maintained at the residence and monitored by the Group Home Manager. If any out-of-range temperatures are noticed by staff. The Group Home Manager will be notified, so that the plumber can be contacted again.</p>	
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