

Appendix 1-B: Plan of Correction Form

Plan of Correction

Please complete all requested information and email completed Plan of Correction form to:

Plans.Of.Correction@dhhs.nc.gov

Provider Name:	Inreach	Phone:	704-536-6661
Provider Contact Person for follow-up:	Chris Brigman 704-536-6661 ext 425	Fax:	704-536-0074
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Provider # MHL # 060-158

Finding	Corrective Action Steps	Responsible Party	Time Line
<p>27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is</p>	<p>1. A Physician order indicating that client #1 is authorized to self-administer Trulicity injection was obtained. Physician's order was filed in the record. Physician's order, MAR, and pharmacy label match.</p> <p>2. Facility manager is required to be retrained on medication administration.</p> <p style="text-align: center; font-size: 1.2em;"><i>Chris Brigman, COO 3-7-24</i></p>	QP	<p>Implementation Date: 02/29/2024</p>
		QP	<p>Projected Completion Date: 3/19/2024</p>

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administered; and
(E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician. This Rule is not met as evidenced by: Based on observations, record reviews, and interviews, the facility failed to obtain a written physician's order for 1 of 1 audited Clients (#1) to self-medicate. The findings are: Review on 02/26/2024 of Client #1's record revealed: -Admitted 02/16/2018. -Diagnosed with Type 2 Diabetes, Asthma, Obesity, Hyperlipidemia, Major Depression, Anxiety, and Mild Intellectual Development Disability. -Medication (med) order dated 01/19/2024 revealed: Trulicity 1.5 mg (milligram)/.5 ml (milliliter)-Inject 1.5 mg by subcutaneous injection every 7 days. -No medication order to self-administer Trulicity 1.5 mg. Review on 02/26/2024 of Client #1's MARS from 12/01/2023 - 02/25/2024 revealed: -The medication listed above was transcribed on Client #1's MAR. - Staff initialed for administration of Trulicity 1.5 mg every 7 days. Observation on 02/26/2024 at approximately 3:19 pm of Client #1's medication container revealed: -Trulicity 1.5 mg dispensed by the pharmacy on 02/20/2024. Interview on 02/26/2024 with Client #1 revealed: -Self-administered Trulicity 1.5 mg injections. -Facility staff gave her the medication to inject. Interviews on 02/26/2024 and 02/28/2024 with Staff #1 revealed: -"She (Client #1) injects her own med (Trulicity 1.5 mg injection). We (facility staff) don't do injections. I need to look for that (order

for Client #1 to self-administer medications)." -Did not have an order from Client #1's physician's authorizing her to self-administer medications. -"I sent a request to [Client #1]'s endocrinologist on 02/26/2024 to issue the order (self-administration) for Client #1." Interview on 02/28/2024 with Staff #2 revealed: -"[Client #1] injects her own insulin." Interview on 02/29/2024 with the Group Home Director revealed: -"I think [Staff #1] was hoping the doctor would back date that (order for Client #1 to self-administer)." -" ...[Staff #1] did not tell me that she was unable to take care of that (obtain order for Client #1 to self-administer her diabetic medication)."