

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL0411223</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>03/15/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>JAW HOME</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1208 GORDON STREET GREENSBORO, NC 27405</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual survey was completed on March 15, 2024. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>The facility is licensed for 3 and has a current census of 3. The survey sample consisted of audits of 3 of 3 current clients.</p>	V 000		
V 108	<p><b>27G .0202 (F-I) Personnel Requirements</b></p> <p><b>10A NCAC 27G .0202 PERSONNEL REQUIREMENTS</b></p> <p>(f) Continuing education shall be documented.</p> <p>(g) Employee training programs shall be provided and, at a minimum, shall consist of the following:</p> <ol style="list-style-type: none"> <li>(1) general organizational orientation;</li> <li>(2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B;</li> <li>(3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and</li> <li>(4) training in infectious diseases and bloodborne pathogens.</li> </ol> <p>(h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American Heart Association or their equivalence for relieving airway obstruction.</p>	V 108		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 108	<p>Continued From page 1</p> <p>(i) The governing body shall develop and implement policies and procedures for identifying, reporting, investigating and controlling infectious and communicable diseases of personnel and clients.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to ensure 1 of 3 audited staff (#1) was trained to meet the individualized needs of the clients as specified in the treatment/habilitation plan. The findings are:</p> <p>Review on 3/15/24 of staff #1's record revealed: -A hire date of 5/17/23 -A job description of Paraprofessional/Developmental Technician -No documentation of client specific training for client #3</p> <p>Review on 3/14/24 of client #3's record revealed: -An admission date of 11/25/16 -Diagnoses of Moderate Intellectual Disability, Oppositional Defiant Disorder and Obstructive Hydrocephalus -Age 28 -An assessment dated 11/25/16 noted "can complete his hygiene task fairly independently but does require monitoring and prompting, requires support to complete his chores and may lose focus, needs to work on spending and budgeting, can pay for purchases, has a long history of saying/doing many things to get in the hospital (lots of individual attention), has a long history of exaggerating the truth, making up elaborate</p>	V 108		

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V 108	<p>Continued From page 2</p> <p>stories of the way he was treated and lying, will become violent, break objects and attack hospital staff when time to be discharged, his primary goal is not to seek medical treatment, but to remain in the hospital as long as possible, has a long history of alleging mistreatment and investigate as mandated but do not automatically believe everything he tells you, has a shunt and it needs to be evaluated to make sure it is working properly, has a history of self-injurious behaviors, a history of elopement</p> <p>-A treatment plan dated 3/1/24 noted "will independently complete his personal care and hygiene, will independently complete household chores, will not walk away from staff in the community with 3 or less verbal prompts per trial, needs to effectively manage and budget his money, will independently prepare a healthy meal, will maintain appropriate boundaries with staff and others in the community with 4 or less prompts, will learn to use his 'inside voice' while out in the community or inside buildings with 3 or less prompts, after eating or completing and activity, he will pick up after himself with 2 or less verbal prompts, will stay on task and follow two step directions throughout the duration of the activity/task with 3 or less prompts, will express his feelings appropriately by having no physical aggression toward his peer or staff with no more than 4 or less prompts, will always maintain his balance in the community and home with no more than 4 verbal prompts, will refrain from saying he needs to use the bathroom and does not really need to use the bathroom with no more than 4 prompts daily, will utilize appropriate communication skills during interactions with others in the community and at home with 4 verbal/model prompts and will remain focused on a non-preferred task/activity for at least for 30 minutes ."</p>	V 108		

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V 108	<p>Continued From page 3</p> <p>-An Individual Service Plan, dated 3/1/24 noted "will decrease physical aggression to others, will decrease aggression to property/objects, will decrease self-injurious behaviors, will decrease verbal aggression, will decrease inappropriate sexual behavior (usually staring or comments), will decrease eloping, will decrease invading others personal space and will decrease stating he wants to hurt/kill self."</p> <p>Interview on 3/14/24 with staff #1 revealed: -All of his trainings were current</p> <p>Interview on 3/15/24 with the Qualified Professional revealed: -"All staff trainings would be located in the personnel records." -"Every time they (facility staff) get hired we go over the individual needs of the clients. The staff are also trained on the Individual Support Plans when there are updates. I am responsible for the trainings (of the facility staff)." -Was unable to produce documentation for staff #1's client specific training for client #3 -Would ensure, in the future, all staffs' trainings were in their personnel records</p>	V 108		