STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL067-100	A. BUILDING: _____ B. WING _____	R 03/01/2024

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COURTLAND	113 COURTLAND DRIVE JACKSONVILLE, NC 28546

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V 000	INITIAL COMMENTS An annual and follow up survey was completed on March 1, 2024. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600F Supervised Living: Alternative Family Living in a Private Residence. The survey sample consisted of audits of 3 current clients.	V 000		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug.	V 118		

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V 118	Continued From page 1 (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician. This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to administer medications as ordered by the physician and maintain accurate MARs for 2 of 3 current clients (clients #1 and #4). The findings are: Finding #1: Review on 3/1/24 of client #1's record revealed: -55 year old male admitted 3/3/03. - Diagnoses of Moderate Intellectual Disabilities; Pedophilia; Impulse Control Disorder; PICA by History Review on 3/1/24 of client #1's signed physician orders revealed: 2/12/24 -Anoro Ellipta 62.5-25mcg (asthma) - inhale 1 puff every morning. -Cetirizine HCL 10mg (allergies) - take 1 daily. -Olanzapine 5mg (bipolar)- take 1 daily. -Fluoxetine Hcl (depression)- 20mg- take 1 every morning. -Betamethasone (dermatitis) 0.05% Ointment- apply twice daily. -Clobetasol Propionate (dermatitis) 0.05% Cream- apply sparingly twice daily. -Propranolol (anxiety)- 10mg- take 1 three times daily	V 118		

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V 118	Continued From page 2 Review on 3/1/24 of client #1's February 2024 MARs revealed: February 2024 -Anoro Ellipta- no staff initials to indicate administration on 2/25/24 at 8am. -Cetirizine- no staff initials to indicate administration on 2/23/24 at 8am. -Olanzapine- no staff initials to indicate administration on 2/23/24 at 8am. -Fluoxetine - no staff initials to indicate administration on 2/23/24 at 8am. -Betamethasone - no staff initials to indicate administration on 2/22/24 at 8am. -Clobetasol Propionate - no staff initials to indicate administration on 2/22/24 at 8am. -Propranolol - no staff initials to indicate administration on 2/22/24 at 8am and 8pm. Finding #2: Review on 3/1/24 of client #3's record revealed: -31 year old male admitted 9/15/23. -Diagnoses of Autistic Disorder. Review on 3/1/24 of client #3's signed physician orders revealed: 2/14/24 -Debrox 6.5% ear drops (wax removal) - instill 4 drops each ear am and pm for 1 week. 02/22/24 -Multivitamin (supplement) - take 1 daily. -Vitamin D 3 1000 Units (supplement) take 1 daily. -Divalproex Sodium (SOD) Extended Release (ER) (seizures)- 500 mg - take 1 daily. -Diazepam (anxious) 2 mg - take 2 twice daily. Review on 3/1/24 of client #3's February 2024 MARs revealed: February 2024	V 118		

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V 118	Continued From page 3 -Debrox - no staff initials to indicate administration on 2/21/24 and 2/22/24 at 8am and 8pm. -Multivitamin- no staff initials to indicate administration on 2/24/24 and 2/29/24 at 8am. -Vitamin D 3- no staff initials to indicate administration on 2/24/24 and 2/29/24 at 8am. -Divalproex SOD ER- no staff initials to indicate administration on 2/24/24 and 2/29/24 at 8am. -Diazepam- no staff initials to indicate administration on 2/24/24 and 2/29/24 at 8am. Interviews on 3/1/24 with client #'s 1 and #2 stated they received their medications daily. Interview on 3/1/24 staff # 3 stated: -She had medication training. -Clients were administered their medications daily. Interview on 3/1/24 the House Manager stated: -Blanks should not be in the MAR. -If she noticed a blank in the MAR, she would confirm with staff that the medication was administered and would have then initial as required. -She understood the requirement to administer medications as ordered by the physician and maintain accurate MARs. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 118		
V 119	27G .0209 (D) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (d) Medication disposal: (1) All prescription and non-prescription	V 119		

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V 119	Continued From page 4 medication shall be disposed of in a manner that guards against diversion or accidental ingestion. (2) Non-controlled substances shall be disposed of by incineration, flushing into septic or sewer system, or by transfer to a local pharmacy for destruction. A record of the medication disposal shall be maintained by the program. Documentation shall specify the client's name, medication name, strength, quantity, disposal date and method, the signature of the person disposing of medication, and the person witnessing destruction. (3) Controlled substances shall be disposed of in accordance with the North Carolina Controlled Substances Act, G.S. 90, Article 5, including any subsequent amendments. (4) Upon discharge of a patient or resident, the remainder of his or her drug supply shall be disposed of promptly unless it is reasonably expected that the patient or resident shall return to the facility and in such case, the remaining drug supply shall not be held for more than 30 calendar days after the date of discharge. This Rule is not met as evidenced by: Based on record review, observations, and interview the facility failed to ensure prescription medications that had expired were disposed of in a manner that guards against diversion or accidental ingestion for two of three client (#1 and #2). The findings are: Review 3/1/24 of client #1's record revealed: -55 year old male. -Admission date of 3/3/03.	V 119		

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V 119	Continued From page 5 -Diagnoses included Moderate Intellectual Disabilities; Pedophilia; Impulse Control Disorder; PICA by History -Signed physician orders dated 2/12/24 revealed- Ipratropium 0.03% Spray (asthma)- Instill 1 spray in each nostril three times daily. PRN. Observation on 3/1/24 at approximately 11:20am of client #1's medications revealed: -1 container of Ipratropium with a dispense date of 3/16/21 and an expiration date of 3/16/22. -1 container of Ipratropium with a dispense date of 7/19/21 and an expiration date of 7/19/22. Interviews on 3/1/24 with client #'s 1 and #2 stated they received their medications daily. Review on 3/1/23 of client #2's record revealed: -43 year old male. -Admission date of 8/1/07. -Diagnoses included Schizoaffective Disorder; Mild Intellectual Disabilities; Seizure Disorder; Hyperlipidemia-Unspecified; Gastro-esophageal Reflux. -Signed physician orders dated 11/3/22 revealed- Hydrocortisone 2.5% cream (skin conditions)- apply as directed after bowel movements to hemorrhoids. Observation on 3/1/24 at approximately 10:45am of client #2's medications revealed: -1 tube of Hydrocortisone cream with a dispense date of 11/3/22 and a discard after date of 11/3/23. Interview on 3/1/24 the House Manager stated: -She did not know the Ipratropium was expired and she understood expired medication was to be disposed in a manner that guards against diversion or accidental ingestion.	V 119		

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V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a clean, safe, attractive and orderly manner. The findings are: Observation on 3/1/24 between 12:15pm and 12:45pm during a tour of the facility revealed: -The living room had two 5 light ceiling fans with 2 lights not working on 1 and 1 light not working on the other; the fabric was peeling from the couch. -The downstairs hall bathroom had a 3 bulb light fixture with one light not working. -The upstairs hall bath had a 2 bulb light with 1 light not working. -Client #2's bedroom had a wall receptacle by the closet that was missing the cover; the ceiling light in the closet was missing a cover; various clothing scattered throughout the floor; candy paper, Q-tips and snack wrappers scattered on the floor. Interview on 3/1/24 the Qualified Professional stated she understood the facility was required to be maintained in a clean, safe, attractive and orderly manner.	V 736		