

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL036-357	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R-C 03/07/2024
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NAME OF PROVIDER OR SUPPLIER COSBY COUNSELING & CONSULTING, PLLC	STREET ADDRESS, CITY, STATE, ZIP CODE 1351 HARGROVE AVENUE GASTONIA, NC 28052
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V 000	<p>INITIAL COMMENTS</p> <p>A complaint and follow up survey were completed on 03/07/2024. The complaint was substantiated (Intake #NC00211844). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.</p> <p>This facility is licensed for 4 and currently has a census of 4. The survey sample consisted of audits of 0 current clients.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1</p> <p>(E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on interview and record review, the facility failed to ensure staff received training in medication administration completed by a registered nurse, pharmacist, or other legally qualified person affecting 1 of 1 Associate Professional (AP). The findings are:</p> <p>Review on 02/23/2024 of the AP's personnel record revealed: -Hire date 02/05/2024. -No medication administration training.</p> <p>Interview on 02/27/2024 with the AP revealed: -Was trained in medication administration by the Licensee but could not recall the exact date. -"[Licensee] did my face to face medication administration training." -"It (medication administration training) was also done through instructional video."</p> <p>Interviews on 02/23/2024 and 02/27/2024 with the Licensee revealed: -Was not a registered nurse, pharmacist, or other legally qualified person certified to train others in medication administration. -"I thought that I could train staff in medication</p>	V 118		

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V 118	Continued From page 2 administration since I was a certified med tech (medication technician) until I was cited the last time." -No longer trained staff in medication administration. -Hired a nurse to complete medication administration training for staff. -"The nurse is coming up here on the 16th (March 2024) to do a new medication administration training." This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 118		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a clean, attractive, and orderly manner. The findings are: Observation on 02/23/2024 at approximately 01:22 pm - 01:35 pm revealed: Clients' #1 and #2 bedroom: -Clothes and debris scattered about the floor. -2 unfinished drywall areas approximately 4 inches long and 3 inches wide on the wall at the head of bed #1. -3 unfinished drywall areas approximately 4 inches long and 3 inches wide on the wall at the head of bed #2.	V 736		

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V 736	<p>Continued From page 3</p> <p>Client #3's bedroom: -Unmade bed, suitcase against wall near the window, and a white basket overflowing with clothes in front of the closet door. -Toys, boxes of toys, debris, and clothing items scattered about the entire floor surface. -4 unfinished drywall repair areas approximately 4 inches long and 3 inches wide on the wall near the nightstand.</p> <p>Client #4's bedroom: -White blinds with approximately 4-6 broken slats. -5 unfinished drywall repair areas approximately 6 inches long and 5 inches wide on the wall near the bathroom. -1 large circular unfinished drywall repair area approximately 9 inches long and 9 inches wide on the wall near window.</p> <p>Interview on 02/28/2024 with Client #1 revealed: -"Holes were there before I got here." -"My room is unorganized because I am unorganized." -"We are supposed to clean our room every day."</p> <p>Interview on 02/28/2024 with Client #2 revealed: -"A few (holes) are recent, and others are old." -Was responsible for keeping his room clean.</p> <p>Interview on 02/28/2024 with Client #3 revealed: -Cleaned his room every day. -"Holes in the walls have been like that since I got here."</p> <p>Interview on 02/28/2024 with Client #4 revealed: -Did not remember when he last cleaned his room. -"Kids (clients) keep putting holes in the wall."</p> <p>Interview on 02/28/2024 with Staff #1 revealed:</p>	V 736		

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V 736	<p>Continued From page 4</p> <ul style="list-style-type: none"> - "Clients are supposed to clean their rooms every day." - "Client rooms are messy due to client not cleaning their rooms up." - "Holes in walls happened 1 or 2 years ago." <p>Interview on 02/28/2024 with Staff #2 revealed:</p> <ul style="list-style-type: none"> - "Clients are supposed to clean their rooms every day." - Holes have been in the walls for awhile (timeframe was not quantified). <p>Interview on 02/23/2024 with the Licensee revealed:</p> <ul style="list-style-type: none"> - Hired a repairman on 02/05/2024 to make repairs to the facility. - Was not aware of the broken blinds in Client #4's bedroom. - Had no explanation for the holes in the walls in the clients' bedrooms. 	V 736		