

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL041-771	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 03/07/2024
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NAME OF PROVIDER OR SUPPLIER HAMPTON GROUP HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 115 THORNTON COURT GREENSBORO, NC 27407
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on March 7, 2024. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>The facility is licensed for 6 and currently has a census of 6. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 112	<p>27G .0205 (C-D) Assessment/Treatment/Habilitation Plan</p> <p>10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN</p> <p>(c) The plan shall be developed based on the assessment, and in partnership with the client or legally responsible person or both, within 30 days of admission for clients who are expected to receive services beyond 30 days.</p> <p>(d) The plan shall include:</p> <p>(1) client outcome(s) that are anticipated to be achieved by provision of the service and a projected date of achievement;</p> <p>(2) strategies;</p> <p>(3) staff responsible;</p> <p>(4) a schedule for review of the plan at least annually in consultation with the client or legally responsible person or both;</p> <p>(5) basis for evaluation or assessment of outcome achievement; and</p> <p>(6) written consent or agreement by the client or responsible party, or a written statement by the provider stating why such consent could not be obtained.</p>	V 112		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 112	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to develop and implement treatment strategies for 2 of 3 clients (Clients #2 and #3) and failed to update treatment plans with the client or legally responsible person for 3 of 3 clients (Clients #1, #2 and #3) .</p> <p>Review on 3/6/24 of Client #1's record revealed: -Admission date of 2/14/06. -Diagnoses of Severe Intellectual Developmental Disability (IDD), Tourette's Disorder, and Anxiety Disorder. -No documentation of an updated treatment plan in consultation with Client #1's legally responsible person.</p> <p>Review on 3/6/24 of Client #2's record revealed: -Admission date of 3/1/19. -Diagnoses of Mild IDD, Impulse Control Disorder, Generalized Anxiety Disorder, Diabetes Mellitus, Hypertension and Hyperlipemia. -No documentation of an updated treatment plan in consultation with Client #2. -No documented treatment strategies.</p> <p>Review on 3/6/24 with Client #3's record revealed: -Admission date of 7/7/14. -Diagnoses of IDD, Uncontrolled Type I Diabetes, Episodic Mood Disorder, Impulse Control Disorder, Sensorineural Hearing Loss-both ears,</p>	V 112		

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V 112	<p>Continued From page 2</p> <p>and Glaucoma.</p> <p>-No documentation of an updated treatment plan in consultation with Client #3's legally responsible persons.</p> <p>-No documented treatment strategies.</p> <p>Interview on 3/6/24 with Client #1 revealed: -He was non-verbal and responded only with "yeah" when asked questions.</p> <p>Interview on 3/6/24 with Client #2 revealed: -"Clean my room ..." was a goal he had. -The Licensee/Qualified Professional (Licensee/QP) helped him with tasks that included bathing, meal preparation, and medication.</p> <p>Interview on 3/6/24 with Client #3 revealed: -He was not sure what his goals were; he does his laundry.</p> <p>Interviews on 3/6/24 and 3/7/24 with the Licensee/QP revealed: -She had not updated Clients #1, #2 and #3's treatment plans with each client or their legally responsible person. -She understood how to update client treatment plans with strategies to help the clients achieve their individual goals. -"I know what I should do."</p>	V 112		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p> </p> <p>This Rule is not met as evidenced by: Based on record review, observation and interview, the facility failed to administer medication on the written order of a person authorized by law to prescribe drugs and failed to keep current the client MAR affecting 1 of 3 clients (Client #1). The findings are:</p> <p> </p> <p>Review on 3/6/24 of Client #1's record revealed:</p>	V 118		

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V 118	<p>Continued From page 4</p> <ul style="list-style-type: none"> -Admission date of 2/14/06. -Diagnoses of Severe Intellectual Developmental Disability (IDD), Tourette's Disorder, and Anxiety Disorder. -No physician order for Clotrimazole 1% Cream (rash). -No physician order for an over the counter (OTC) antifungal spray (rash). <p>Review on 3/7/24 of Client #1's MAR for December 1, 2023 through March 6, 2024 revealed:</p> <ul style="list-style-type: none"> -Clotrimazole 1% Cream was listed on the MARs during this timeframe and was initialed daily at the 8 am and 8 pm dosage times as having been administered by the Licensee/Qualified Professional (Licensee/QP). -The OTC antifungal spray was not listed on the MAR during this timeframe. <p>Observation on 3/6/24 at 3:40 pm of Client #1's medications revealed:</p> <ul style="list-style-type: none"> -No Clotrimazole 1% Cream present at the facility. <p>Interview on 3/6/24 with Client #1 revealed:</p> <ul style="list-style-type: none"> -Client #1 was not interviewable about his medication due to diagnoses. <p>Interview on 3/7/24 with the Licensee/Qualified Professional revealed:</p> <ul style="list-style-type: none"> -The Clotrimazole Cream was last present at the facility in or about October 2023. -She was using the OTC antifungal spray instead but there was no prescription for this spray. -She would have Client #1's guardian to contact Client #1's doctor to have the Clotrimazole Cream ordered and sent to the facility. 	V 118		

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V 750	Continued From page 5	V 750		
V 750	<p>27G .0304(b)(3) Maintenance of Elec., Mech., & Water Systems</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(3) Electrical, mechanical and water systems shall be maintained in operating condition.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to maintain the toilet in operating condition. The findings are:</p> <p>Observation on 3/7/24 between 11:36 am-12:15 pm of the facility revealed: -A toilet plunger inside the clients' toilet.</p> <p>Interview on 3/7/24 with the Licensee/Qualified Professional revealed: -The toilet had been clogged and water was draining slowly. -She believed a client stopped the toilet with a toothpaste container. -This was not the first time the clients' toilet had been clogged. -She had called a plumber and was waiting for a plumber to call back to set up a service call.</p> <p>Interviews on 3/6/24 with Clients #2 and #3 revealed: -They did not disclose any problems or issues with the toilet.</p>	V 750		

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