

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>MHL024-116</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>02/21/2024</b> |
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| NAME OF PROVIDER OR SUPPLIER<br><br><b>LCBHS-GEORGIA PACIFIC ROAD</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>2858 GEORGIA PACIFIC ROAD<br/>WHITEVILLE, NC 28472</b> |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)   | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|--|---------------|---|--------------------|
| V 000              | <p><b>INITIAL COMMENTS</b></p> <p>An annual survey was completed on February 21, 2024. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5100 Community Respite Services for individuals of all Disability Groups (Residential),</p> <p>The facility is licensed for 1 and currently has a census of 1. The survey sample consisted of 1 current client.</p>  | V 000         |   |                    |
| V 752              | <p><b>27G .0304(b)(4) Hot Water Temperatures</b></p> <p><b>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</b></p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by:<br/>Based on observation and interview, the facility water temperatures were not maintained between 100-116 degrees Fahrenheit in areas where clients were exposed to hot water. The findings are:</p> <p>Observation on 2/21/24 at approximately 10:30am revealed:<br/>-The hot water temperature in bathroom #1 was 122 degrees Fahrenheit at the sink.<br/>-The hot water temperature at the kitchen sink was 124 degrees Fahrenheit.</p> | V 752         |   |                    |

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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| V 752              | Continued From page 1<br><br>Interview on 2/21/24 the Chief Executive Officer (CEO) stated:<br>- She would follow up to ensure the proper range of water temperature was maintained. | V 752         |   |                    |