

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL059-081	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 11/29/2023
NAME OF PROVIDER OR SUPPLIER LONON HOME		STREET ADDRESS, CITY, STATE, ZIP CODE 166 MACEY DRIVE NEBO, NC 28761		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 11/29/23. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600F Supervised Living for Individuals of all Disability Groups/Alternative Family Living.</p> <p>This facility is licensed for 2 and currently has a census of 1. The survey sample consisted of an audit of 1 current client.</p>	V 000	<p>RECEIVED DEC 29 2023 DHSR-MH Licensure Sect</p>	
V 123	<p>27G .0209 (H) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(h) Medication errors. Drug administration errors and significant adverse drug reactions shall be reported immediately to a physician or pharmacist. An entry of the drug administered and the drug reaction shall be properly recorded in the drug record. A client's refusal of a drug shall be charted.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure all medication administration errors were immediately reported to a pharmacist or physician affecting 1 of 1 current client (#1). The findings are:</p> <p>Record review on 11/29/23 for Client #1 revealed: -Date of admission- 5/16/23</p>	V 123	<p>V123</p> <p>Although Staff #1 documented the refusal of medications, she did not contact the doctor or pharmacist for adverse effects. CCHC has printed the medication administration policy for Staff #1 and for the QP to review.</p> <p>CCHC has also sent out communications to all staff informing them that this is a requirement. Communications are sent out via our data system and staff has to acknowledge that the communication was read.</p> <p>CCHC has also updated our incident report forms. This update now has a required box for contacting the doctor or pharmacist when a medication is missed, refused, or given incorrectly.</p> <p>Medication records will be monitored on a monthly basis by our in house nurse and office assistant for any errors. Subsequent write ups and retraining will occur.</p>	1/15/2024

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Aimee Smith, CEO

TITLE

CEO

(X6) DATE

12/13/2023

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V 123	<p>Continued From page 1</p> <p>-Diagnoses- Mild Intellectual Developmental Disability, Seizure Disorder, Left Hemiparesis, Left Hemiplegia, Anxiety Disorder, Depression, Optic Atrophy, legally blind, Hydrocephalus with shunt.</p> <p>-Physician ordered medications on 6/15/23 included:</p> <ul style="list-style-type: none"> -Fluoxetine 40mg (milligrams) (depression) - 2 caps (capsules) daily -Tamsulosin 0.4mg (urinary retention)- one daily -Vitamin D3 400iu (international units) (supplement)- one daily -Levothyroxine 25mcg (micrograms) (thyroid) -one daily -Lisinopril 10mg (blood pressure)- once in the morning -Lacosamide 200mg (seizures)- twice a day -Chest rub topical ointment (fungus)- apply to toenails every night <p>Additional physician ordered medications included:</p> <ul style="list-style-type: none"> -Olanzapine 10mg (antipsychotic) -one at bedtime ordered 7/3/23 -Phenytoin Sodium 100mg (seizures)- twice daily ordered 5/22/23. -Lactulose 10gram/15ml (milliliters) (constipation) - take 30ml every morning, 15ml every afternoon ordered 12/12/22. <p>Review on 11/29/23 of September-November MARs revealed:</p> <ul style="list-style-type: none"> -The following medications were documented as refused on 9/19/23, 9/22/23, 9/26/23, 10/12/23, 10/13/23, 10/17/23, 10/18/23, 10/20/23, 10/23-10/25/23, 11/26/23. -Fluoxetine -Tamsulosin -Vitamin D3 -Levothyroxine 	V 123		

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V 123	<p>Continued From page 2</p> <p>-Lisinopril</p> <p>-Chest rub topical ointment was documented as refused on 9/26/23, 11/26/23, 11/27/23.</p> <p>-Olanzapine was documented as refused on 9/26/23, 10/17/23, 10/26/23.</p> <p>-Lacosamide and Phenytoin Sodium were documented as refused on 9/19/23, 9/22/23, 9/26/23, 10/12/23, 10/13/23, 10/17/23, 10/18/23, 10/20/23, 10/23-10/25/23 am doses and 9/26/23, 10/17/23 pm doses.</p> <p>-Lactulose was documented as refused on 9/19/23, 9/22/23, 9/26/23, 10/12/23, 10/13/23, 10/17/23, 10/18/23, 10/20/23, 10/23-10/25/23, 11/26/23, 11/27/23 am doses; 10/12/23, 10/13/23, 10/16/23 pm doses.</p> <p>-Lactulose was also blank on 10/2-10/6/23, 10/9-10/11/23, 10/17-10/20/23, 10/23/23, 10/24/23, 10/26/23, 10/27/23, 10/30/23, 10/31/23 am doses.</p> <p>Record review on 11/29/23 of incident reports reporting Client #1 refused medications on the following dates: 10/12/23, 10/17/23, 10/18/23, 10/20/23, 10/23/23, 10/24/23, 10/25/23, 11/26/23, 11/29/23.</p> <p>Interview on 11/29/23 with Client #1 was attempted but he refused.</p> <p>Interview on 11/29/23 with Staff #1 revealed:</p> <p>-Put medication in yogurt but when Client #1 refuses she has to throw it all away.</p> <p>-Client #1 can sometimes feed himself. He would get embarrassed very easily. The more he thinks about something the worse his tremors get and he would be unable to feed himself.</p> <p>-"Client #1 gets in his moods and there's no rhyme or reason for anger. The left side of his brain is gone due to meningitis as a kid." He has had several shunts but continued to lose skills. "It</p>	V 123		

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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

LONON HOME

**166 MACEY DRIVE
NEBO, NC 28761**

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V 123	<p>Continued From page 3</p> <p>looks like dementia but may not be."</p> <p>- "I just try to be extra caring and gentle but he can be very stubborn."</p> <p>- Client #1 used to live independently worked at for assisted living in kitchen 15 years and at a local grocery store for 10 years.</p> <p>- "He thinks he should be living a different life. He doesn't have the strength to stand or walk any more or do the same things he used to be able to do."</p> <p>- She was not aware she needed to contact a physician or pharmacist every time Client #1 refused his medications.</p> <p>Interview on 11/29/23 with the Qualified Professional revealed:</p> <p>- Client #1 had his days where he liked to be defiant. "He gets mad because he can't walk, makes rude comments and increases defiant behaviors."</p> <p>- Was not aware of the requirement to contact physician or pharmacist with refused medications.</p>	V 123		