

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0601404	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 03/06/2024
NAME OF PROVIDER OR SUPPLIER SPRUCE COTTAGE		STREET ADDRESS, CITY, STATE, ZIP CODE 6200-E THERMAL ROAD CHARLOTTE, NC 28211		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual, follow up and complaint survey was completed on 3-6-24. The complaint was unsubstantiated (#NC00213324). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G Psychiatric Residential Treatment for Children and Adolescents.</p> <p>This facility is licensed for six and currently has a census of six. The survey sample consisted of audits of three current clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and observation, the facility failed to ensure that fire drills and disaster drills were conducted at least quarterly on each</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 114	<p>Continued From page 1</p> <p>shift. The findings are:</p> <p>Review on 2-28-24 of facility fire and disaster drills for February 2023 through January 2024 revealed:</p> <ul style="list-style-type: none"> -Facility shifts: first shift 8am-4pm, second shift 4pm-12am, third shift 12 am-8am. -Fire drills: No third shift fire drill for the last quarter of 2023, no second or third shift fire drill for the second quarter of 2023. -Disaster drills: No second shift disaster drill the second quarter of 2023, no first shift disaster drill for the third quarter of 2023. <p>Interview on 2-27-24 with Client #1 revealed:</p> <ul style="list-style-type: none"> -The facility did both fire and disaster drills. <p>Interview on 2-27-24 with clients #2, #4, and #5 revealed:</p> <ul style="list-style-type: none"> -They had not done any fire or disaster drills. <p>Interview on 3-6-24 with the Residential Director revealed:</p> <ul style="list-style-type: none"> -He would make sure that all the fire and disaster drills were done quarterly on each shift. 	V 114		