

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL032371	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 02/01/2024
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NAME OF PROVIDER OR SUPPLIER ROSE'S CASTLE RESIDENTIAL SERVICES INC	STREET ADDRESS, CITY, STATE, ZIP CODE 505 COOK ROAD DURHAM, NC 27713
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow-up survey was completed on February 1, 2024. Deficiencies were cited,</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>This facility is licensed for 4 and currently has a census of 3. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 112	<p>27G .0205 (C-D) Assessment/Treatment/Habilitation Plan</p> <p>10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN</p> <p>(c) The plan shall be developed based on the assessment, and in partnership with the client or legally responsible person or both, within 30 days of admission for clients who are expected to receive services beyond 30 days.</p> <p>(d) The plan shall include:</p> <p>(1) client outcome(s) that are anticipated to be achieved by provision of the service and a projected date of achievement;</p> <p>(2) strategies;</p> <p>(3) staff responsible;</p> <p>(4) a schedule for review of the plan at least annually in consultation with the client or legally responsible person or both;</p> <p>(5) basis for evaluation or assessment of outcome achievement; and</p> <p>(6) written consent or agreement by the client or responsible party, or a written statement by the provider stating why such consent could not be obtained.</p>	V 112	<p style="text-align: center;">RECEIVED</p> <p style="text-align: center;">MAR 05 2024</p> <p style="text-align: center;">DHSR-MH Licensure Sect</p>	

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Angela M. Smoke

TITLE
Qualified Professional

(X6) DATE
03/01/2024

RECEIVED
MAY 19 1964
OFFICE OF THE DIRECTOR
STATE DEPARTMENT

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V 112	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record reviews and interview, the facility failed to have an updated Person Centered Plan with written consent or agreement by the client's responsible party, or a written statement by the provider stating why such consent could not be obtained affecting one of three clients reviewed (#3). The findings are:</p> <p>Review on 2/1/24 of client #3's record revealed: -Admission date of 6/4/13.. -Diagnoses of Borderline Intellectual Functioning; Severe Acne; Pervasive Developmental Disorder; Recurrent Enuresis; Schizoaffective Disorder; Intermittent Explosive Disorder; Exercise Induced Asthma; Attention Deficit Disorder. -Client #3 had a legal guardian assigned to him. -Client #3's treatment plan had expired on 1/4/23. -Client #3's Person Centered Plan had no written consent or agreement by the responsible party or a written statement by the provider stating why such consent could not be obtained.</p> <p>Interview on 2/1/24 with the Qualified Professional revealed: -She was responsible for making sure the treatment plans were completed. -Agency relied on the client's Psychosocial Rehabilitation Programs (PSR) to complete their treatment plan in order to show coordination of care. -She confirmed that the Person Centered Plans</p>	V 112	<p>V112 - The Qualified Professional in coordination with the Psychosocial Rehabilitation Program has completed the PCP for Client #3. The PCP has been signed by required parties.</p>	

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V 112	Continued From page 2 for client #3 had not been updated. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 112		
V 114	27G .0207 Emergency Plans and Supplies 10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES (a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority. (b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility. (c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies. (d) Each facility shall have basic first aid supplies accessible for use. This Rule is not met as evidenced by: Based on record reviews and interviews the facility failed to ensure that fire and a disaster drills were completed at least quarterly on each shift. The findings are: Review on 2/1/24 of the facility's fire drills log book revealed: -There were no fire drills conducted for 1st and 2nd shift for the 1st quarter (January through March) of 2023. -There were no fire drills conducted for 1st and 2nd shift for the 2nd quarter (April through June)	V 114	V 114 - The Qualified Professional meet with the staff again to discussed how important the disaster/fire drills are and how often they need to be performed. The QP reminded the staff of the procedures they need to follow during drills. The 2nd shift drills for 2023 were not placed in the drill book. They were in the 2nd shift employee's shift note book. They have been added to the drill book.	

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V 114	<p>Continued From page 3</p> <p>of 2023.</p> <ul style="list-style-type: none"> -There were no fire drills conducted for 2nd shift for the 3rd quarter (July through September) of 2023. -There were no fire drills conducted for 1st shift for the 4th quarter (October through December) of 2023. <p>Review on 2/1/24 of the facility's disaster drills log book revealed:</p> <ul style="list-style-type: none"> -Records indicated "Test" drills conducted on 2/14/23, 4/1/23, 7/7/23 and 11/13/23. Drills stated : "Test- All clients were in the room when I called the drill. All the clients meet at the front door. Once everyone where accounted for, we all went to the driveway. Once the drill was over, went back in the home." -Drills did not indicate specifically what type of Disaster drill was being conducted. -There were no disaster drills conducted for 2nd shift for the 1st quarter of 2023. -There were no disaster drills conducted for 1st and 2nd shift for the 2nd quarter of 2023. -There were no disaster drills conducted for 2nd shift fore the 3rd quarter of 2023. -There were no disaster drills conducted for 1st and 2nd shift for the 4th quarter of 2023. <p>Interview on 2/1/24 with the Program Manager revealed:</p> <ul style="list-style-type: none"> -She conducted disaster drills with the clients at the home. -She described that for a "Tornado Drill," they would gather at the front of the home (inside) and they would then head outside into the sidewalk in front of the home. -Staff later realized that she had been conducting the disaster drills wrong. <p>Interview on 2/1/24 with the Qualified</p>	V 114		
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V 114	<p>Continued From page 4</p> <p>Professional revealed: -Facility operated under two shifts. -First shift was from 8:00 AM to 5:00 PM. Second shift was from 5:00 PM to 8:00 AM. -Staff were still confused on how often the fire and disaster drills had to be conducted. -She had created a calendar for the drills to be conducted; however, staff at the house did not follow it. -She confirmed staff failed to conduct drills under conditions that simulate fire emergencies under each shift on each quarter.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 114		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name;</p>	V 118	<p>V 118 - The MedTechs for Rose's Castle have worked with the pharmacist, prescribing physicians, and prescribing entities to assure all medicines prescribed are available for each client. The MedTechs have been told by the QP to review all medicine sheets to ensure they have been completed correctly and as soon as medication has been administered. MedTechs were reminded that med sheets and refills should be picked up at the pharmacy before the end of the month. The QP and MedTech picked up the doctor's prescription order forms from the pharmacy. They have been placed in the client's med book. The QP and MedTech told the pharmacy that we would like to have the client's pills filled in a blister pack. The pharmacy said it will take a few months to work this out.</p>	

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V 118	<p>Continued From page 5</p> <p>(B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on observation, records reviews and interviews the facility failed to: A) Keep MARs current and record medications immediately after administration affecting three of three clients (#1, #2 and #3); and B) Failed to ensure medications were available for administration affecting three of three clients (#1, #2 and #3). The findings are:</p> <p>Review on 2/1/24 of client #1's record revealed: -Admission date of 8/17/06. -Diagnoses of Essential Hypertension; Parkinson's Disease; Chronic Kidney Disease; Chronic Schizoffective Disorder; Vitamin D Deficiency.</p> <p>Review on 2/1/24 of client #1's physician's orders revealed: -Orders dated 6/22/22: -Cetirizine 10 milligrams (ml)- take 1 one tablet daily. -Fluticasone 50 mg- Place two sprays in each nostril daily. -Losartan 25 mg, take one tablet daily.</p>	V 118		
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V 118	<p>Continued From page 6</p> <ul style="list-style-type: none"> -Vitamin D3 2000 International Units- take one tablet daily. -Cardidopa-Levodopa 10-1001- take one tablet three times a day. -Divalproex Sodium 500 milligrams (mg)- take 1 tablet twice daily. -Fluvoxamine Maleate 50 mg- take four tablets at bedtime. -Risperidone 4 mg- take one tablet at bedtime. -Trazodone 50 mg- take one or two tablets at bedtime. 1 to 2 tabs at bedtime. -Latanoprost 0.005% eye solution- Place one drop in each eye at night. <p>-Orders dated 1/24/24:</p> <ul style="list-style-type: none"> -Acetaminophen 500 mg, take two tablets three times a day. -Ipratropium 0.03% Spray- Instill two sprays into each nostril three times a day. <p>Observation on 2/1/24 at 10:25 am of Client #1's medications revealed:</p> <ul style="list-style-type: none"> -Vitamin D3 2000 International Units was not available. -Acetaminophen 500 mg was not available. -Trazodone 50 mg was not available. <p>Review on 2/1/24 of Client #1's Medication Administration Record (MAR) for the months of November 1, 2023 through February 1, 2024 revealed:</p> <ul style="list-style-type: none"> -January: <ul style="list-style-type: none"> -Latanoprost 0.005% eye solution- There were no staff initials indicating medication was administered from 1/1-1/31. -February: <ul style="list-style-type: none"> -There were no MAR for the month of February 2024 available for any of Client #1's medications. There were no recordings from staff indicating that mornings medications were 	V 118		
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V 118	<p>Continued From page 7</p> <p>administered.</p> <p>Review on 2/1/24 of www.webmd.com revealed:</p> <ul style="list-style-type: none"> -Cetirizine was used to treat allergies. -Fluticasone was used to treat allergies. -Losartan was used to treat hypertension. -Vitamin D3 2000 International Units was used as a supplement. -Acetaminophen was used to treat pain. -Cardidopa-Levodopa 10-100 was used to treat Parkinson's disease. -Ipratropium Spray was used to treat Asthma. -Divalproex Sodium 500- used to treat bipolar disorder. -Fluvoxamine Maleate- used to treat obsessive-compulsive disorder -Risperidone- used to treat Schizophrenia. -Trazodone was used as a sleep aid. -Latanoprost was used to treat glaucoma. <p>-Medications were not available.</p> <p>-Staff did not record medications immediately after administration.</p> <p>-Due to the failure to accurately document medication administration and not having some of the medications available it could not be determined if Client #1 received his medications as ordered by the physician.</p> <p>Review on 2/1/24 of client #2's record revealed:</p> <ul style="list-style-type: none"> -Admission date of 12/31/06 -Diagnoses of Hypertension; Diabetes Mellitus Type II; Schizoaffective Disorder; Gastroesophageal Reflux; Hyperlipidemia; Right Hip Osteoarthritis; Dyslipidemia; Renal Mass. <p>Review on 2/1/24 of client #2's physician's orders revealed:</p> <ul style="list-style-type: none"> -Orders dated 2/6/23: -Amlodipine Besylate 10 mg- take one tablet 	V 118		
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V 118	<p>Continued From page 8</p> <p>daily.</p> <ul style="list-style-type: none"> -Atenolol 50 mg- take one tablet daily. -Benazepril 40 mg- take one tablet daily. -Bupropion 150 mg, one tablet daily. -Cetirizine 10 mg- take one tablet daily. -Jardiance 25 mg- take one tablet daily. -Multivitamin- take one tablet daily. -Tamsulosin 0.4 mg- take one capsule daily. -Glipizide 10 mg- take one tablet twice a day. -Atorvastatin 40 mg- take one tablet at night. -Divalproex Sodium 250 mg, three tablets at bedtime. -Trazodone 50 mg, one tablet at bedtime. -Lorazepam 1 mg, one tablet twice a day as needed. <p>-Order dated 3/15/23: -Meloxicam 15 mg- take one tablet daily.</p> <p>-Order dated 11/20/23: -Metformin 1000 mg- take one tablet twice a day.</p> <p>-Hydroxyzine 50 mg- take two tablets at night.</p> <p>Observation on 2/1/24 at 10:45 am of Client #2's medications revealed: -Cetirizine 10 mg was not available. -Multivitamin was not available. -Divalproex Sodium 250 mg was not available.</p> <p>Review on 2/1/24 of client #2's MAR for the months of November 1, 2023 through February 1, 2024 revealed: -December: -Hydroxyzine 50 mg- MAR instructed to give one tablet during the day for anxiety and two tablets at bedtime. Physician's orders were different from what was marked on the MAR. Staff did initial medications as administered at night only.</p> <p>-January: -Hydroxyzine 50 mg- MAR instructed to give</p>	V 118		

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V 118	<p>Continued From page 9</p> <p>one tablet during the day for anxiety and two tablets at bedtime. Physician's orders were different from what was marked on the MAR. Staff did initial medications as administered at night only.</p> <p>-February:</p> <p>-There were no MAR for the month of February 2024 available for any of Client #2's medications. There were no recordings from staff indicating that mornings medications were administered.</p> <p>-Hydroxyzine 50 mg- MAR instructed to give one tablet during the day for anxiety and two tablets at bedtime. Physician's orders were different from what was marked on the MAR. Staff did initial medications as administered at night only.</p> <p>Review on 2/1/24 of www.webmd.com revealed:</p> <ul style="list-style-type: none"> -Amlodipine Besylate was used to treat hypertension. -Atenolol was used to treat hypertension. -Benazepril was used to treat hypertension. -Bupropion- used to treat depression. -Cetirizine was used to treat allergies. -Jardiance was used to treat diabetes. -Multivitamin was used as a supplement. -Tamsulosin was used to treat symptoms of enlarge prostate. -Glipizide was used to treat diabetes. -Atorvastatin was used to treat high cholesterol. -Divalproex Sodium was used to treat bipolar disorder. -Trazodone was used as a sleep aid. -Lorazepam was used to treat anxiety. <p>-Medications were not available.</p> <p>-Staff did not record medications immediately after administration.</p> <p>-Due to the failure to accurately document</p>	V 118		
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V 118	<p>Continued From page 10</p> <p>medication administration and not having some of the medications available it could not be determined if Client #2 received his medications as ordered by the physician.</p> <p>Review on 2/1/24 of client #3's record revealed: -Admission date of 6/4/13. -Diagnoses of Borderline Intellectual Functioning; Severe Acne; Pervasive Developmental D/O; Recurrent Enuresis; Schizoaffective D/o; Intermittent Explosive D/O; Exercise Induced Asthma; Attention Deficit Disorder.</p> <p>Review on 2/1/24 of client #3's physician's orders revealed: -Orders dated 2/6/23: -Albuterol- Inhale two puffs prior to exercise. -Cetirizine 10 mg- take one tablet daily. -Multivitamin- take one tablet daily. -Amantadine 100 mg- take one capsule in the morning, 1 capsule at noon, 1 capsule with every meal. -Lorazepam 0.5 mg- take 1 tablet in the morning, 2 tablets at 4:00 pm and one tablet at bedtime. -Fish Oil 1000 mg- take one capsule twice a day. -Lithium Carbonate- used 300 mg- take 1 capsule in the morning and 2 capsules at night. -Clozapine 100 mg- take 3 tablets in the evening with meals. -Divalproex Sodium 250 mg- take 3 tablets at bedtime. -Order dated 8/2/23: -Clozapine 100 mg- take 3 tablets at bedtime.</p> <p>Observation on 2/1/24 at 9:35 am of Client #3's medications revealed: -Albuterol was not available. -Cetirizine 10 mg was not available.</p>	V 118		
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V 118	<p>Continued From page 11</p> <p>-Fish Oil 1000 mg was not available.</p> <p>Review on 2/1/24 of client #3's MAR for the months of November 1, 2023 through February 1, 2024 revealed:</p> <p>-February:</p> <p>-There were no MAR for the month of February 2024 available for any of Client #3's medications. There were no recordings from staff indicating that mornings medications were administered.</p> <p>-Review on 2/1/24 of www.webmd.com revealed:</p> <p>-Albuterol was used to treat respiratory illness.</p> <p>-Cetirizine was used to treat allergies.</p> <p>-Multivitamin was used as a supplement.</p> <p>-Amantadine was used to treat Parkinson's disease.</p> <p>-Lorazepam was used to treat anxiety.</p> <p>-Fish Oil was used as a supplement.</p> <p>-Lithium Carbonate was used to treat symptoms of Bipolar disorder.</p> <p>-Clozapine was used to treat schizophrenia.</p> <p>-Divalproex Sodium was used to treat bipolar disorder.</p> <p>-Medications were not available.</p> <p>-Staff did not record medications immediately after administration.</p> <p>-Due to the failure to accurately document medication administration and not having some of the medications available it could not be determined if Client #2 received his medications as ordered by the physician.</p> <p>Interview on 2/1/24 with the Program Manager revealed:</p> <p>-Facility had not received the MAR's for the month of February. They were supposed to have been brought in today.</p>	V 118		
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Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL032371	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 02/01/2024
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NAME OF PROVIDER OR SUPPLIER ROSE'S CASTLE RESIDENTIAL SERVICES INC	STREET ADDRESS, CITY, STATE, ZIP CODE 505 COOK ROAD DURHAM, NC 27713
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V 118	<p>Continued From page 12</p> <ul style="list-style-type: none"> -She worked during first shift. -Morning medications were given out by second shift staff. He did not record the medications because the MARs were not available. -She believed that Client #1 did not need the eye drops anymore because he had eye surgery. -She was not aware that the MAR for Client #2 had different instructions for his Hydroxyzine than from the Doctor's orders. They always followed the Doctor's orders. -She was aware that some of the client's medications had ran out. They had been ordered and were supposed to come in. <p>Interview on 2/1/24 with the Qualified Professional revealed:</p> <ul style="list-style-type: none"> -She was not aware that some of the medications were not available. -She brought in the MARs for February today. -She acknowledged that staff did not immediately marked the medications as given after administration. Also acknowledged that there were a few errors in the MAR <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 118		
V 121	<p>27G .0209 (F) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (f) Medication review: (1) If the client receives psychotropic drugs, the governing body or operator shall be responsible for obtaining a review of each client's drug regimen at least every six months. The review shall be to be performed by a pharmacist or physician. The on-site manager shall assure that the client's physician is informed of the results of</p>	V 121	<p>V 121 - The MedTechs for Rose's Castle obtained psychotropic drug reviews from our pharmacist for each client on psychotropic meds. These reviews were placed in the each client's record book.</p>	

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V 121	<p>Continued From page 13</p> <p>the review when medical intervention is indicated. (2) The findings of the drug regimen review shall be recorded in the client record along with corrective action, if applicable.</p> <p>This Rule is not met as evidenced by: Based on records reviews and interview, the facility failed to obtain drug reviews every six months for three of three clients (#1, #2 and #3) who received psychotropic drugs. The findings are:</p> <p>Review on 2/1/24 of client #1's record revealed: -Admission date of 8/17/06. -Diagnoses of Essential Hypertension; Parkinson's Disease; Chronic Kidney Disease; Chronic Schizoaffective Disorder; Vitamin D Deficiency. -There was no evidence of a current six month psychotropic drug review for client #1.</p> <p>Review on 2/1/24 of client #1's physician's orders dated 6/22/22 revealed: -Divalproex Sodium 500 milligrams (mg)- take 1 tablet twice daily. -Fluvoxamine Maleate 50 mg- take four tablets at bedtime. -Risperidone 4 mg- take one tablet at bedtime.</p> <p>Review on 2/1/24 of client #1's Medication Administration Record (MAR) for the months of November 1, 2023 through January 31, 2024 revealed: -Client #1 was administered the above medications from November 1, 2023 through January 31, 2024.</p>	V 121		
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V 121	<p>Continued From page 14</p> <p>Review on 2/1/24 of www.webmd.com revealed: -Divalproex Sodium 500- used to treat bipolar disorder. -Fluvoxamine Maleate- used to treat obsessive-compulsive disorder -Risperidone- used to treat Schizophrenia.</p> <p>Review on 2/1/24 of client #2's record revealed: -Admission date of 12/31/06 -Diagnoses of Hypertension; Diabetes Mellitus Type II; Schizoaffective Disorder; Gastroesophageal Reflux; Hyperlipidemia; Right Hip Osteoarthritis; Dyslipidemia; Renal Mass. -There was no evidence of a current six month psychotropic drug review for client #2.</p> <p>Review on 2/1/24 of client #2's physician's orders revealed: -Orders dated 2/6/23: -Bupropion 150 mg, one tablet daily. -Divalproex Sodium 250 mg, three tablets at bedtime. -Trazodone 50 mg, one tablet at bedtime. -Lorazepam 1 mg, one tablet twice a day as needed. -Order dated 11/20/23: -Hydroxyzine- take two tablets at night.</p> <p>Review on 2/1/24 of client #2's MAR for the months of November 1, 2023 through January 31, 2024 revealed: -Client #2 was administered the above medications from November 1, 2023 through January 31, 2024</p> <p>Review on 2/1/24 of www.webmd.com revealed: -Bupropion- used to treat depression. -Divalproex Sodium 250 mg- used to treat bipolar disorder.</p>	V 121		

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V 121	<p>Continued From page 15</p> <p>-Hydroxyzine- used to treat anxiety. -Lorazepam- used to treat anxiety.</p> <p>Review on 2/1/24 of client #3's record revealed: -Admission date of 6/4/13. -Diagnoses of Borderline Intellectual Functioning; Severe Acne; Pervasive Developmental D/O; Recurrent Enuresis; Schizoaffective D/o: Intermittent Explosive D/O; Exercise Induced Asthma; Attention Deficit Disorder. -There was no evidence of a current six month psychotropic drug review for client #3.</p> <p>Review on 2/1/24 of client #3's physician's orders revealed: -Orders dated 2/6/23: -Lorazepam 0.5 mg- take 1 tablet in the morning, 2 tablets at 4:00 pm and one tablet at bedtime. -Lithium Carbonate- used 300 mg- take 1 capsule in the morning and 2 capsules at night. -Clozapine 100 mg- take 3 tablets in the evening with meals. -Divalproex Sodium 250 mg- take 3 tablets at bedtime. -Order dated 8/2/23: -Clozapine 100 mg- take 3 tablets at bedtime.</p> <p>Review on 2/1/24 of client #3's MAR for the months of November 1, 2023 through January 31, 2024 revealed: -Client #3 was administered the above medications from November 1, 2023 through January 31, 2024</p> <p>-Review on 2/1/24 of www.webmd.com revealed: -Lorazepam 0.5 mg- take 1 tablet in the morning, 2 tablets at 4:00 pm and one tablet at bedtime. -Lithium Carbonate 300 mg- used to treat manic episodes of bipolar disorder.</p>	V 121		
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V 121	<p>Continued From page 16</p> <p>-Clozapine- used to treat schizophrenia. -Divalproex Sodium 250 mg- used to treat bipolar disorder.</p> <p>Interview on 2/1/24 with the Qualified Professional revealed: -She was aware that the medication reviews for psychotropic medications had not been completed. -She would have the pharmacist review the client's psychotropic medications. -She confirmed the six months psychotropic drug review for the clients were not completed.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 121		



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor
KODY H. KINSLEY • Secretary
MARK PAYNE • Director, Division of Health Service Regulation

February 7, 2024

Alonzo Yates
Rose's Castle Residential Services, Inc.
505 Cook Road
Durham, NC 27713

Re: Annual & Follow-up Survey completed February 1, 2024
Rose's Castle Residential Services, Inc., 505 Cook Road, Durham, NC 27713
MHL # 032-371
E-mail Address: roses.castle@yahoo.com

Dear Mr. Yates:

Thank you for the cooperation and courtesy extended during the Annual and Follow-up survey completed February 1, 2024.

Enclosed you will find all deficiencies cited listed on the Statement of Deficiencies Form. The purpose of the Statement of Deficiencies is to provide you with specific details of the practice that does not comply with state regulations. You must develop one Plan of Correction that addresses each deficiency listed on the State Form, and return it to our office within ten days of receipt of this letter. Below you will find details of the type of deficiencies found, the time frames for compliance plus what to include in the Plan of Correction.

Type of Deficiencies Found

- Re-cited standard level deficiencies.

Time Frames for Compliance

- Re-cited standard level deficiencies must be **corrected** within 30 days from the exit of the survey, which is 3/2/24.

What to include in the Plan of Correction

- Indicate what measures will be put in place to **correct** the deficient area of practice (i.e. changes in policy and procedure, staff training, changes in staffing patterns, etc.).
- Indicate what measures will be put in place to **prevent** the problem from occurring again.
- Indicate **who will monitor** the situation to ensure it will not occur again.
- Indicate **how often** the monitoring will take place.
- Sign and date the bottom of the first page of the State Form.

Make a copy of the Statement of Deficiencies with the Plan of Correction to retain for your records. ***Please do not include confidential information in your plan of correction and please remember never to send confidential information (protected health information) via email.***

MENTAL HEALTH LICENSURE & CERTIFICATION SECTION

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH SERVICE REGULATION

LOCATION: 1800 Umstead Drive, Williams Building, Raleigh, NC 27603
MAILING ADDRESS: 2718 Mail Service Center, Raleigh, NC 27699-2718
www.ncdhhs.gov/dhsr • TEL: 919-855-3795 • FAX: 919-715-8078

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