

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL092-946</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>03/05/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ABSOLUTE HOME - MARCONY WAY</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>3316 MARCONY WAY</b> <b>RALEIGH, NC 27610</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and follow up survey was completed on 3/5/24. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>The facility is licensed for 6 and currently has a census of 6. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 114	<p><b>27G .0207 Emergency Plans and Supplies</b></p> <p><b>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</b></p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p> </p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure fire and disaster drills were completed quarterly &amp; on each shift. The findings are:</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 114	<p>Continued From page 1</p> <p>Review on 2/29/24 of the facility's fire and disaster drill log revealed:</p> <ul style="list-style-type: none"> <li>- no documentation of fire and disaster drills prior to September 2023</li> </ul> <p>During interview on 2/29/24 client #1 reported:</p> <ul style="list-style-type: none"> <li>- went outside for fire drills</li> <li>- was not sure if tornado drills were practiced but would stay above ground and get in the bathtub</li> </ul> <p>During interview on 2/29/24 client #2 reported:</p> <ul style="list-style-type: none"> <li>- fire drills they went outside to the mailbox</li> <li>- tornado drills were practiced in the hallway</li> </ul> <p>During interview on 2/29/24 client #6 reported:</p> <ul style="list-style-type: none"> <li>- fire drills they went in the front of the facility</li> <li>- have not completed a tornado drill, but he would get in a corner inside the facility</li> </ul> <p>During interview on 2/29/24 the Licensee reported:</p> <ul style="list-style-type: none"> <li>- staff filled in "here and there" and "may have overlooked fire and disaster drills"</li> <li>- had a person to visit the facilities to ensure fire and disaster drills were completed</li> <li>- she had not followed up with the person to see if the facility's staff completed drills</li> </ul>	V 114		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by:</p>	V 736		

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V 736	<p>Continued From page 2</p> <p>Based on observation and interview the facility was not maintain in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observation on 2/29/24 at 3:26pm during the tour of the facility revealed the following:</p> <ul style="list-style-type: none"> <li>- client #2's bedroom window blind had a missing slate</li> <li>- the bathroom commode upstairs had a crack molding on the top base of the commode</li> <li>- client #4 &amp; #5's bedroom had missing floor tiles near both their beds</li> <li>- the stairway had rips in the carpet runner up and downstairs</li> <li>- in a seating area downstairs, there was water stains in the ceiling</li> <li>- a white spot the size of a basket ball in the floor tile in the downstairs sitting area</li> </ul> <p>During interview on 3/5/24 the Licensee reported:</p> <ul style="list-style-type: none"> <li>- the facility's ceiling downstairs had a leak awhile ago but it was repaired</li> <li>- the ceiling was stained from the leak</li> <li>- it was staff's responsibility to notify management of needed repairs</li> </ul> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 736		
V 752	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the</p>	V 752		

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V 752	<p>Continued From page 3</p> <p>water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility failed to maintain water temperatures between 100 - 116 degrees Fahrenheit. The findings are:</p> <p>Observation on 2/29/24 at 3:26pm the facility's water temperatures was 125 degrees Fahrenheit in the following areas:</p> <ul style="list-style-type: none"> <li>- the kitchen's sink</li> <li>- the upstairs hallway bathroom</li> <li>- bathroom downstairs</li> </ul> <p>Observation &amp; interview with staff #1 on 2/29/24 at 4:02pm revealed the following:</p> <ul style="list-style-type: none"> <li>- a digital basal body thermometer</li> <li>- staff #1 reported she used it to check the water temperatures &amp; it usually ranged around 100 degrees Fahrenheit</li> </ul> <p>During interview on 2/29/24 client #1, #2 &amp; #6 reported:</p> <ul style="list-style-type: none"> <li>- they could adjust water temperatures if the water was too hot</li> </ul> <p>During interview on 3/5/24 the Qualified Professional reported:</p> <ul style="list-style-type: none"> <li>- the Licensee's husband brought a new thermometer to the facility last night (3/4/24)</li> </ul>	V 752		