

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL055-014</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>02/20/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>LITHIA INN GROUP HOME</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>408 LITHIA INN ROAD</b> <b>LINCOLNTON, NC 28092</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual, complaint, and follow-up survey was completed on February 20, 2024. The complaint was unsubstantiated (Intake #NC00212142). Deficiencies were cited.</p> <p>The facility is licensed for the following services category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>The facility is licensed for 6 and currently has a census of 5. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 114	<p><b>27G .0207 Emergency Plans and Supplies</b></p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on interview and record review, the facility failed to complete fire and disaster drills at least quarterly for each shift. The findings are:</p>	V 114		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 114	<p>Continued From page 1</p> <p>Review on 2/19/24 of the facility's fire and disaster drills revealed:</p> <ul style="list-style-type: none"> <li>-No 3rd shift fire and disaster drills for 2nd quarter (April-June) 2023;</li> <li>-No 2nd shift fire drills for 3rd quarter (July-September) 2023;</li> <li>-No 3rd shift disaster drills for 3rd quarter 2023;</li> <li>-No 1st shift disaster drills for 4th quarter (October-December) 2023.</li> </ul> <p>Interview on 2/19/24 with Client #1 revealed:</p> <ul style="list-style-type: none"> <li>-Went outside onto the driveway during fire drills;</li> <li>-Went to the van during power outage drills;</li> <li>-Went into the hallway for tornado drills.</li> </ul> <p>Interview on 2/19/24 with Client #2 revealed:</p> <ul style="list-style-type: none"> <li>-Went outside onto the driveway during fire drills;</li> <li>-Went to the van during power outage drills;</li> <li>-Went into the hallway for tornado drills;</li> <li>-Went into the bedrooms for drills including strangers entering the facility.</li> </ul> <p>Attempted interview on 2/19/24 with Client #3 was unsuccessful. Client #3 was not feeling well and declined to be interviewed.</p> <p>Interviews on 2/19/24 and 2/20/24 with the House Manager revealed:</p> <ul style="list-style-type: none"> <li>-The facility was staffed with 3 shifts: 1st shift was 7am-7pm, 2nd shift was 2pm-10pm, and 3rd shift was 7pm-7am;</li> <li>-The staff had not been completing fire and disaster drills according to the schedule which resulted in the missed drills;</li> <li>-Would ensure fire and disaster drills were completed at least quarterly for each shift in the future.</li> </ul> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 114		

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V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by:</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>Based on record review and interview, the facility failed to ensure medications were administered on the written order of a physician affecting 3 of 3 audited clients (#1, #2, and #3). The findings are:</p> <p>Review on 2/19/24 and 2/20/24 of Client #1's record revealed: -Admission date 3/11/13; -Diagnoses of Cerebral Palsy (CP) Spastic Diplopia, Gastroesophageal Reflux Disease, Cortical Visual Loss, Adjustment Disorder with Mixed Disturbances/Emotions/Conduct, Mild Intellectual Developmental Disability (IDD), Allergic Rhinitis, Acne; -Physician's orders dated 8/25/23 for Risperidone (antipsychotic) 1mg (milligram) 1 tab (tablet) daily and Clonidine (blood pressure) 0.1mg 1 tab daily.</p> <p>Review on 2/19/24 and 2/20/24 of Client #1's Medication Administration Records (MARs) for December 2023 through February 19, 2024 revealed: -Risperidone was marked as "medication unavailable" on 12/1/23 at 7:50am; -Clonidine was marked as "medication unavailable" on 12/1/23 at 8:52pm, 12/2/23 at 8:46pm, 12/3/23 at 8:07pm, 12/4/23 at 7:31pm, 12/5/23 at 7:44pm, 12/6/23 at 8:15pm, 12/7/23 at 8:17pm, 12/8/23 at 7:13pm, 12/9/23 at 8:30pm, 12/11/23 at 7:54pm, and 12/12/23 at 7:50pm.</p> <p>Review on 2/19/24 and 2/20/24 of Client #2's record revealed: -Admission date 8/2/17; -Diagnoses of Mild IDD, Diabetes Type 2, Hypertension, Hyperlipidemia, Allergic Rhinitis; -Physician's order dated 3/16/23 for Metronidazole Ointment (dermatitis) 0.75% apply topically twice daily; -Physician's order dated 1/22/24 for Omeprazole</p>	V 118		

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V 118	<p>Continued From page 4</p> <p>(heartburn) 20mg 1 cap (caplet) daily.</p> <p>Review on 2/19/24 and 2/20/24 of Client #2's MARs for December 2023 through February 19, 2024 revealed:</p> <ul style="list-style-type: none"> <li>-Metronidazole Ointment 0.75% was marked as "medication unavailable" on 12/18/23 at 7:35pm, 12/19/23 at 8:04am and 7:22pm, and 12/20/23 at 7:07am;</li> <li>-Omeprazole 20mg was marked as "medication unavailable" on 1/1/24 at 8:04am and 1/2/24 at 7:45am.</li> </ul> <p>Review on 2/19/24 and 2/20/24 of Client #3's record revealed:</p> <ul style="list-style-type: none"> <li>-Admission date of 7/24/15;</li> <li>-Diagnoses of Severe IDD, CP Spastic Quadri paralysis, Chronic Constipation, Hyperlipidemia, Insomnia, Depression;</li> <li>-Physician's orders dated 4/21/23 for Nepho-Vite (supplement) 1 tab daily and Budesonide (asthma) 0.5/2ml (milliliters) 1 vial via nebulizer daily;</li> <li>-Physician's order dated 7/3/23 for Vitamin D3 (supplement) 1000 IU (international unit) 1 tab daily.</li> </ul> <p>Review on 2/19/24 and 2/20/24 of Client #3's MARs for December 2023 through February 19, 2024 revealed:</p> <ul style="list-style-type: none"> <li>-Nepho-Vite was marked as "medication unavailable" for 1/31/24 at 7:45pm;</li> <li>-Vitamin D3 was marked "medication unavailable" for 1/31/24 at 7:45pm;</li> <li>-Budesonide was marked "medication unavailable" for 2/7/24 at 8:12am.</li> </ul> <p>Interview on 2/19/24 with Client #1 revealed:</p> <ul style="list-style-type: none"> <li>-Could not identify if he ever missed any medication.</li> </ul>	V 118		

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V 118	Continued From page 5  Interview on 2/19/24 with Client #2 revealed: -Could not identify if she ever missed any medication.  Attempted interview on 2/19/24 with Client #3 was unsuccessful. Client #3 was not feeling well and declined to be interviewed.  Interview on 2/20/24 with the House Manager revealed: -Will ensure clients' medications are available for administration in the future through use of the primary as well as "back-up" pharmacies.	V 118		
V 123	27G .0209 (H) Medication Requirements  10A NCAC 27G .0209 MEDICATION REQUIREMENTS (h) Medication errors. Drug administration errors and significant adverse drug reactions shall be reported immediately to a physician or pharmacist. An entry of the drug administered and the drug reaction shall be properly recorded in the drug record. A client's refusal of a drug shall be charted.  This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure medication administration errors were reported immediately to a physician or pharmacist affecting 3 of 3 audited clients (#1, #2, and #3). The findings are:	V 123		

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V 123	<p>Continued From page 6</p> <p>Review on 2/19/24 and 2/20/24 of Client #1's record revealed: -Admission date 3/11/13; -Diagnoses of Cerebral Palsy (CP) Spastic Diplopia, Gastroesophageal Reflux Disease, Cortical Visual Loss, Adjustment Disorder with Mixed Disturbances/Emotions/Conduct, Mild Intellectual Developmental Disability (IDD), Allergic Rhinitis, Acne; -Physician's orders dated 8/25/23 for Risperidone (antipsychotic) 1mg (milligram) 1 tab (tablet) daily and Clonidine (blood pressure) 0.1mg 1 tab daily.</p> <p>Review on 2/19/24 and 2/20/24 of Client #1's Medication Administration Records (MARs) for December 2023 through February 19, 2024 revealed: -Medications were not available for administration as follows: -Risperidone - 1 dose in December 2023; -Clonidine - 11 doses in December 2023.</p> <p>Review on 2/19/24 and 2/20/24 of Client #2's record revealed: -Admission date 8/2/17; -Diagnoses of Mild IDD, Diabetes Type 2, Hypertension, Hyperlipidemia, Allergic Rhinitis; -Physician's order dated 3/16/23 for Metronidazole Ointment (dermatitis) 0.75% apply topically twice daily; -Physician's order dated 1/22/24 for Omeprazole (heartburn) 20mg 1 cap (caplet) daily.</p> <p>Review on 2/19/24 and 2/20/24 of Client #2's MARs for December 2023 through February 19, 2024 revealed: -Medications were not available for administration as follows: -Metronidazole Ointment - 4 doses in</p>	V 123		

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V 123	<p>Continued From page 7</p> <p>December 2023; -Omeprazole - 2 doses in January 2024.</p> <p>Review on 2/19/24 and 2/20/24 of Client #3's record revealed: -Admission date of 7/24/15; -Diagnoses of Severe IDD, CP Spastic Quadri paralysis, Chronic Constipation, Hyperlipidemia, Insomnia, Depression; -Physician's orders dated 4/21/23 for Nepho-Vite (supplement) 1 tab daily and Budesonide (asthma) 0.5/2ml (milliliters) 1 vial via nebulizer daily; -Physician's order dated 7/3/23 for Vitamin D3 (supplement) 1000 IU (international unit) 1 tab daily.</p> <p>Review on 2/19/24 and 2/20/24 of Client #3's MARs for December 2023 through February 19, 2024 revealed: -Medications were not available for administration as follows:     -Nepho-Vite - 1 dose in January 2024;     -Vitamin D3 - 1 dose in January 2024;     -Budesonide - 1 dose in February 2024.</p> <p>Review on 2/19/24 and 2/20/24 of the facility's internal incident reports for period December 1, 2023 through February 19, 2024 revealed: -No documentation of contact to a physician or pharmacist when medications were not available for administration.</p> <p>Interview on 2/19/24 with Client #1 revealed: -Could not identify if he ever missed any medication.</p> <p>Interview on 2/19/24 with Client #2 revealed: -Could not identify if she ever missed any medication.</p>	V 123		



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V 123	Continued From page 8  Attempted interview on 2/19/24 with Client #3 was unsuccessful. Client #3 was not feeling well and declined to be interviewed.  Interview on 2/20/24 with the House Manager revealed: -The protocol for a missed medication is to call the pharmacist and to complete an incident report; -Staff did not contact the pharmacist or physician to discuss "unavailable medications;" -Will ensure staff are contacting a pharmacist or physician for any medication errors or missed medications and will document directives from the pharmacist or physician in the future.	V 123		
V 736	27G .0303(c) Facility and Grounds Maintenance  10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.  This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a clean, attractive, and orderly manner. The findings are:  Observation on 2/19/24 at approximately 11:45am-12:15pm revealed: -A hole cut into the sheetrock in a section measuring approximately 18-24 inches wide and approximately 12-16 inches high. The missing sheetrock resulted in plaster and plumbing pipes visible.	V 736		

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V 736	<p>Continued From page 9</p> <p>Interview on 2/19/24 with Staff #2 revealed: -The hole in the wall by the bathroom had been there since December 2023 because of repairs made to the shower.</p> <p>Interview on 2/19/24 with Staff #3 revealed: -Had limited knowledge about the repair to the bathroom leak which resulted in the removal of the section of sheetrock in the hallway; -The hole in the hallway sheetrock had been like that "for about a year" due to the leak from the bathroom.</p> <p>Interview on 2/20/24 with the House Manager revealed: -The section of the wall had been cut out approximately two months ago when the shower was leaking; -This was the second time the sheetrock had to be cut and removed due to a leak; -The leak had been repaired a second time, but the sheetrock was not repaired; -Would contact her supervisor to ensure the sheetrock repairs were made.</p>	V 736		