STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL0411177	A. BUILDING: _____ B. WING _____	02/23/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
QUALITY CARE III, LLC/SHIRLEY'S HOUSE	1596 CANDACE RIDGE DRIVE GREENSBORO, NC 27406

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual survey was completed on February 23, 2024. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability. This facility is licensed for 3 and currently has a census of 3. The survey sample consisted of audits of 2 current clients.	V 000		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug.	V 118		

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V 118	Continued From page 1 (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician. This Rule is not met as evidenced by: Based on observation, record reviews and interviews, the facility failed to keep the MARs current affecting 2 of 2 audited clients (#1, #2). Review on 2/21/24 of client #1's record revealed: -Admission date of 5/17/2019. -Diagnoses of Mild-Moderate Intellectual Disability, Bipolar Disorder, Attention Deficit Hyperactivity Disorder (ADHD) , Mood Disorder, Reactive Attachment Disorder, Oppositional Defiant Disorder. Review on 2/22/24 of client #1's MARs for January 2024 through February 22, 2024 revealed: -Physician's order dated, 9/27/23 for the following medications. -Montelukast Sodium (allergies) 10 milligrams (mg), take one tablet by mouth every morning. -Fish Oil (supplement) 1200 mg, take one capsule by mouth every morning. -Olanzapine (antipsychotic) 10 mg, take one tablet by mouth after breakfast. -Thera-M tablet (multi-vitamin), take one tablet by mouth every morning. -Olanzapine 5 mg, take one tablet by mouth in the afternoon. -Atorvastatin(cholesterol) 10 mg, take one table	V 118		

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V 118	Continued From page 2	V 118		

by mouth every day.
-Clonidine Hcl (hydrochloride) 0.1 mg, take one tablet by mouth at bedtime.
-Guanfacine (ADHD) (Hcl 2 mg, take one tablet by mouth at bedtime.
-Olanzapine 20 mg, take one tablet by mouth.
-Lamotrigine (bipolar) 100 mg tab, take two tablets by mouth every evening.
-Staff did not document the correct charting codes when clients were awry from the facility on 1-27-24, 1-28-24, 1-29-24,2-14-24, 2-15-24, and 2-16-24.

Interview on 2/22/24 with Client #1 revealed:
-Has taken medication every day, even when he is with his family at their home.

Review on 2/21/24 of client #2's record revealed:
-Admission date of 9/2/22.
-Diagnoses of Autism Spectrum Disorder, Sunflower Syndrome, Impulse Control and Conduct Disorder, Attention Deficit Hyperactivity Disorder.

Review on 2/22/24 of client #2's MAR for February 1 thru February 22, 2024 revealed:
-Physician's order dated, 9/27/23 for the following medications.
-Sertraline (anxiety) Hcl 50mg, take one tablet by mouth every day.
-Xcopri (seizure) 100 mg, take one tablet by mouth every day.
-Clobazam (depressant) 10 mg, take one tablet by mouth at bedtime.
-Qc Melatonin (vitamin) 5 mg, take one tablet daily at bedtime.
-Quetiapine Fumarate (antipsychotic) 100 mg, take one tablet by mouth twice daily.
-Staff did not document the correct charting code when clients were away from the facility on

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V 118	Continued From page 3 2-17-24 and 2-18-24. Interview on 2/22/24 with Client #2 revealed: -He had taken medication every day, even when he is home with his father. Interview on 2/22/24 with Staff #1 revealed: -Had no medication errors on his shift. -Understood how to complete a MAR. -"If they (clients) are not here (facility) put a 'c' down ... they (office staff) usually do that in the office." Interview on 2/22/24 with the Qualified Professional revealed: -The staff know what to document, trained them on group supervision on ZOOM. -"I taught them (staff) to put a 'c' when the client is out of town." -Had given guardians enough medication for the time clients would be with them away from the facility. -Client #1 was on a home visit from 1/27/24 to 1-29-24, and 2/15/24 to 2/16/24. -Client #2 was on a home visit from 2/17/24 to 2-18/24. -Disciplinary actions had been taken for not completing MARs. -She confirmed the MARs were not kept current for clients #1 and #2.	V 118		