

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL002-028	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 01/29/2024
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NAME OF PROVIDER OR SUPPLIER LUCA'S HOPE III	STREET ADDRESS, CITY, STATE, ZIP CODE 243 LILEDOWN ROAD TAYLORSVILLE, NC 28681
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V 000	<p>INITIAL COMMENTS</p> <p>An annual, complaint and follow up survey was completed on 1/29/24. The complaint was unsubstantiated (intake #NC00210793). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1300 Residential Treatment for Children or Adolescents.</p> <p>This facility is licensed for 6 and currently has a census of 4. The survey sample consisted of audits of 3 current clients and 2 former clients.</p>	V 000	<p style="text-align: center;">RECEIVED FEB 12 2024 DHSR-MH Licensure Sect</p>	2/6/24
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V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p>	V 118	<p>Luca's Hope will set in place a new measure that should eliminate the cited deficiencies from occurring again. A person / STAFF will be assigned the position of monitoring the MARs on a weekly basis and this will include them be responsible for updating the MARs on a monthly basis including adding any new medications a client may receive. Luca's Hope will also provide a new training for all STAFF that administers medication so that we can ensure all STAFF are knowledgeable on what should be documented on the MAR. The Director will monitor</p>	
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Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Valerie Smith

TITLE

Director

(X6) DATE

2/6/24

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V 118	<p>Continued From page 1</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on observation, record review, and interview, the facility failed to ensure MARs were kept current for 2 of 3 audited clients (Clients #1 and #2). The findings are:</p> <p>Review on 1/24/24 of Client #1's record revealed: -admission date 6/6/23. -diagnoses of Attention-Deficit Hyperactivity Disorder (ADHD), Anxiety Disorder unspecified, and Developmental Coordination Disorder. -physician orders - 10/11/23 - Clonidine HCL (Hydrochloride) (ADHD) - 0.1 milligrams (mg) - 1 tablet at bedtime.</p> <p>Observation on 1/23/24 at 1:14 p.m. of Client #1's medications revealed: -Clonidine HCL 0.1 mg - 1 tablet at bedtime.</p> <p>Review on 1/24/24 of Client #1's MARs for 10/1/23 through 1/23/24 revealed: -Clonidine HCL 0.1 mg was not listed starting 10/11/23, when ordered, or soon thereafter. -11/1/23 through 11/13/23 had a line marked through for Clonidine HCL 0.1 mg with no initials.</p> <p>Review on 1/24/24 of Client #2's record revealed:</p>	V 118	<p>behind the new staff that will be responsible for reviewing the MARs. The Director will ensure that all MARs are documented accurately & this will be done on a monthly basis. The monitoring process will be updated to ensure that dosages, medication & the times medication should be given. The new training will also include the importance of having a copy of new medication order to justify giving a client medication. The training will include appropriate documentation on the client MARs. It will show what's allowed & proper measures in regard to appropriate MAR documentation</p>	
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V 118	<p>Continued From page 2</p> <p>-admission date 7/10/23.</p> <p>-diagnosis of Reactive Attachment Disorder of Childhood.</p> <p>-physician's order- 11/29/23 - Polymyxin B-TMP (Trimethoprim) (Acute Bacterial Conjunctivitis) Eye drops - 1 drop into affected eye 4 times a day for 7 days.</p> <p>Observation on 1/23/24 at 1:05 p.m. of Client #2's medications revealed: -Polymyxin B-TMP Eye drops - 1 drop into affected eye 4 times a day for 7 days - dispensed 11/29/23.</p> <p>Review on 1/24/24 of Client #2's MARs for 10/1/23 through 12/31/23 revealed: -"Polymyxin 3 times a day for 7 day...Hour 8AM 8PM 4PM." -11/29/23 and 11/30/23 - initialed as administered 2 times - 8:00 a.m. and 8:00 p.m. -December - Polymyxin was not listed.</p> <p>Interview on 1/23/24 with Client #1 revealed: -he did not know the names of the medications he took, but was administered them by staff everyday. -there was no medication he missed.</p> <p>Interview on 1/23/24 with Client #2 revealed: -he received medications in the morning and in the evenings, but was not sure what he took. -he knew he took eye drops, his eye "...turns red...teachers say I have pink eye, but the doctor says I don't."</p> <p>Interview on 1/24/24 with the Director revealed: -she called the local pharmacy today (1/24/24) and was told Client #1's Clonidine was first picked up on 10/15/23. -she thought Client #1's Clonidine was started</p>	V 118		

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V 118	Continued From page 3 and given as ordered, but it just wasn't written on the MAR, "...that's all I can figure." -she feels Client #2 received his eye drops as she remembered him going to the doctor and the school thinking he had pink eye, but it wasn't that. -staff didn't document it as given, "I can see we need to have more training (in medication administration)...I need to think about who I can put in charge to monitor this."	V 118		2/6/24
V 131	G.S. 131E-256 (D2) HCPR - Prior Employment Verification G.S. §131E-256 HEALTH CARE PERSONNEL REGISTRY (d2) Before hiring health care personnel into a health care facility or service, every employer at a health care facility shall access the Health Care Personnel Registry and shall note each incident of access in the appropriate business files. This Rule is not met as evidenced by: Based on record review, and interview the facility failed to complete Health Care Personnel Registry (HCPR) checks prior to hire for 2 of 3 audited staff (House Manager and Qualified Professional). The findings are: Review on 1/24/24 of the House Manager's employee file revealed: -date of hire 7/25/22. -HCPR completed 7/29/22.	V 131	Lucas Hope will ensure that prior to hiring a new employee a health care Registry will be completed. This will be completed by the Director which will be done the same time the background check is completed. An annual Health Care Registry Check will be completed on all staff working for the facility. The new process will be completed prior to employment	

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V 131	<p>Continued From page 4</p> <p>Review on 1/24/24 of the Qualified Professional's employee file revealed: -date of hire 8/7/23. -no HCPR check found.</p> <p>Interview on 1/24/24 with the Director revealed: -knew she completed the HCPR check for the Qualified Professional, but could not locate it. -she knew the HCPR checks needed to be completed prior to hire.</p>	V 131		