

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0601296	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 02/22/2024
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NAME OF PROVIDER OR SUPPLIER BASS LANE GROUP HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 622 BASS LANE CHARLOTTE, NC 28270
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 2/22/24. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability .</p> <p>This facility is licensed for 2 and currently has a census of 2. The survey sample consisted of audits of 2 current clients.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p>	V 118		

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

Division of Health Service Regulation

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V 118	<p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to ensure medications were administered to clients on the written order of a person authorized to prescribe drugs and failed to ensure the MARs were kept current for 1 of 2 clients (#1). The findings are:</p> <p>Review on 2/19/24 of client #1's record revealed: -Admission date of 12/1/14. -Diagnoses of Moderate Intellectual Developmental Disability, Cerebral Palsy, Epilepsy.</p> <p>Review on 2/20/24 of client #1's physician's orders revealed: -3/8/22 PreviDent 5000 Booster (fluoride treatment) 1.1% topical paste: Place a pea size amount of paste on tooth brush and brush teeth for 2 minutes. After brushing spit out. Do not rinse, eat or drink for 30 minutes. Use once a day at bedtime. -12/8/23 Tretinoin (skin treatment) 0.025% Cream Apply small amount to face at night. -12/29/22 Eucerin Cream (skin treatment) 3oz (ounce) Apply to left arm and abdomen twice daily for seven days. -No order for Clinda-Benzoyl Peroxide (acne) 1-5%.</p>	V 118		

Division of Health Service Regulation

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V 118	<p>Continued From page 2</p> <p>-No discontinuation order for Tretinoin, Eucerin, or Clinda-Benzoyl Peroxide.</p> <p>Review on 2/19/24 of client #1's MARs for December 2023 through February 19, 2024 revealed:</p> <p>-PreviDent was documented as applied 1/1/24-2/18/24.</p> <p>-Tretinoin was listed as "D/C" (discontinued) with a line striking through the days of the month on the December and January MARs.</p> <p>-Tretinoin was documented as administered 2/1/24-2/3/24 and 2/5/24-2/19/24.</p> <p>-Eucerin Cream was documented as "D/C" with a line striking through the days of the month on the December MAR.</p> <p>-Eucerin Cream was documented as applied the entire month of January and 2/1/24-2/19/24 at 7am and 2/1/24-2/18/24 at 7pm.</p> <p>-Clinda-Benzoyl Peroxide was documented as "D/C" with a line striking through the days of the month on the December and January MAR, with a note on the back of the December MAR "12/12/23 6:15am Clinda Benzoyl Per 1-5% pump was not available to admistrate to [client #1]! Not available from pharmacy."</p> <p>-Clinda-Benzoyl Peroxide was documented as applied 2/2/24-2/19/24.</p> <p>Observation on 2/19/24 at 1:25pm of client #1's medication bin revealed:</p> <p>-PreviDent, Clinda-Benzoyl Peroxide, Tretinoin, and Eucerin Cream were not in the facility.</p> <p>Attempted interview on 2/20/24 with client #1 was unsuccessful because he declined to be interviewed.</p> <p>Interview on 2/22/24 with staff #1 revealed:</p> <p>-Client #1's [over the counter] toothpaste was in</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>the bathroom. "I use that (over the counter toothpaste) when I brush his teeth. -"I don't know" who wrote "D/C" on client #1's December and January MAR for Clinda-Benzoyl Peroxide and Tretinoin and client #1's December MAR for the Eucerin Cream. -"I gave that (Clinda-Benzoyl Peroxide)" in February." -"I have used that (Tretinoin). I think that it might have been D/C'd on the MAR." -"[Client #1] should have had that Eucerin Cream. Staff leaves it in his room. They forget to put it back (in the med closet). If I see it, I put it in the bin. He uses it because he had a skin irritation, when he drools, it gets on his skin and irritates his chest." -"At first [client #1] was using it (Eucerin Cream) for 7 days and it cleared up. I think something transpired and it came back ...It does say 7 days on the MAR. You are exactly right." -"I need to take a refresher on the med (medication) class. I know that when a medication is D/C'd it has to have a D/C order."</p> <p>Interview on 2/20/23 with the Qualified Professional (QP) revealed: -Staff were using over the counter toothpaste rather than PreviDent for client #1. -"I don't think the creams (Clinda-Benzoyl Peroxide, Tretinoin, and Eucerin) were D/C'd. I don't know why it is written (on the MAR). It may have been an older prescription that was not renewed, but there was never a D/C order. I generally get a D/C order. I dropped the ball on that one."</p> <p>Due to the failure to accurately document medication administration, it could not be determined if client #1 received his medications as ordered by the physician.</p>	V 118		

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V 119	<p>27G .0209 (D) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(d) Medication disposal:</p> <p>(1) All prescription and non-prescription medication shall be disposed of in a manner that guards against diversion or accidental ingestion.</p> <p>(2) Non-controlled substances shall be disposed of by incineration, flushing into septic or sewer system, or by transfer to a local pharmacy for destruction. A record of the medication disposal shall be maintained by the program.</p> <p>Documentation shall specify the client's name, medication name, strength, quantity, disposal date and method, the signature of the person disposing of medication, and the person witnessing destruction.</p> <p>(3) Controlled substances shall be disposed of in accordance with the North Carolina Controlled Substances Act, G.S. 90, Article 5, including any subsequent amendments.</p> <p>(4) Upon discharge of a patient or resident, the remainder of his or her drug supply shall be disposed of promptly unless it is reasonably expected that the patient or resident shall return to the facility and in such case, the remaining drug supply shall not be held for more than 30 calendar days after the date of discharge.</p> <p>This Rule is not met as evidenced by: Based on record reviews, observations, and interviews, the facility failed to ensure all prescription and non-prescription medication was disposed of in a manner that guards against</p>	V 119		

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V 119	<p>Continued From page 5</p> <p>accidental ingestion affecting 1 out of 2 clients (#1). The findings are:</p> <p>Review on 2/19/24 of client #1's record revealed: -Admission date of 12/1/14. -Diagnoses of Moderate Intellectual Developmental Disability, Cerebral Palsy, Epilepsy. -Physician Order dated 12/28/22 Cetaphil Daily Facial Cleanser (skin cleanser) Use a small amount as a facial cleanser twice daily.</p> <p>Review on 2/19/24 of client #1's MARs for December 2023 through February 19, 2024 revealed: -Cetaphil documented as applied 7:00am and 7:00pm each day.</p> <p>Observation on 2/19/24 of client #2's medication bin revealed: -Bottle of Cetaphil dispensed 4/26/22 with an expiration date of 3/28/23. -Bottle of Cetaphil dispensed 8/18/22 with an expiration date of 7/27/23.</p> <p>Attempted interview on 2/20/24 with client #1 was unsuccessful because he declined to be interviewed.</p> <p>Interview on 2/22/24 with staff #1 revealed: -Had administered Cetaphil to client #1. -Was not aware that Cetaphil had expired. -"We usually send them (expired medications) back to the pharmacy, and let our supervisor know that they have expired."</p> <p>Interview on 2/20/24 with the Qualified Professional revealed: -Was not aware that Cetaphil had expired. -"Usually they (staff) let me know if the med</p>	V 119		

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V 119	Continued From page 6 (medication) is old and we properly dispose of it. They (medications) go back to the pharmacy." -Did not have a process to check for expired medications on a regular basis.	V 119		
V 123	27G .0209 (H) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (h) Medication errors. Drug administration errors and significant adverse drug reactions shall be reported immediately to a physician or pharmacist. An entry of the drug administered and the drug reaction shall be properly recorded in the drug record. A client's refusal of a drug shall be charted. This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to ensure medication administration errors were reported immediately to a physician or pharmacist affecting 1 of 2 clients (#1). The findings are: Review on 2/19/24 and 2/20/24 of client #1's record revealed: -Admission date of 12/1/14. -Diagnoses of Moderate Intellectual Developmental Disability, Cerebral Palsy, Epilepsy. -12/8/23 Tretinoin (skin treatment) 0.025% Cream Apply small amount to face at night. -12/29/22 Eucerin Cream (skin treatment) 3oz	V 123		

Division of Health Service Regulation

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V 123	<p>Continued From page 7</p> <p>(ounce) Apply to left arm and abdomen twice daily for seven days.</p> <p>Review on 2/19/24 of client #1's MARs for December 2023 through February 19, 2024 revealed: -Tretinoin was not applied in December 2023 or January 2024. -Eucerin Cream was documented as applied the entire month of January 2024 and February 1-19, 2024.</p> <p>Review on 2/20/24 of the facility's internal incident reports for the period of 12/1/23 to 2/18/24 revealed. -No documentation of contact to a physician or pharmacist when medication errors were made.</p> <p>Attempted interview on 2/20/24 with client #1 was unsuccessful because he declined to be interviewed.</p> <p>Interview on 2/22/24 with staff #1 revealed: -When a client missed a medication, "I notify my supervisor immediately and do an incident report and contact the pharmacy and find out what reaction would be and tell me if I skip that dose and continue with the next dose. I would write on the back of the MAR. It was an oversight for me. I will be paying a lot more attention in the future."</p> <p>Interview on 2/22/24 with the Qualified Professional (QP) revealed: -"We usually report missed meds (medications) to the pharmacist." -Did not contact the pharmacist or physician to discuss medication errors for Tretinoin and Eucerin Cream. -Will contact a pharmacist or physician for any medication errors or missed medications and will</p>	V 123		

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V 123	Continued From page 8 document directives from the pharmacist or physician in the future.	V 123		