

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  MHL032-620	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  R 02/02/2024
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NAME OF PROVIDER OR SUPPLIER  
**DEDOVE HOMES, INC**

STREET ADDRESS, CITY, STATE, ZIP CODE  
**1717 NORTH ALSTON AVENUE  
DURHAM, NC 27701**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000

**INITIAL COMMENTS**

An annual and follow up survey was completed on February 2, 2024. A deficiency was cited.

This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.

This facility is licensed for 6 and currently has a census of 6. The survey sample consisted of audits of 3 current clients.

V 000

V 107

**27G .0202 (A-E) Personnel Requirements**

**10A NCAC 27G .0202 PERSONNEL REQUIREMENTS**

(a) All facilities shall have a written job description for the director and each staff position which:

- (1) specifies the minimum level of education, competency, work experience and other qualifications for the position;
- (2) specifies the duties and responsibilities of the position;
- (3) is signed by the staff member and the supervisor; and
- (4) is retained in the staff member's file.

(b) All facilities shall ensure that the director, each staff member or any other person who provides care or services to clients on behalf of the facility:

- (1) is at least 18 years of age;
- (2) is able to read, write, understand and follow directions;
- (3) meets the minimum level of education, competency, work experience, skills and other qualifications for the position; and
- (4) has no substantiated findings of abuse or neglect listed on the North Carolina Health Care Personnel Registry.

V 107

**V 107 Personnel Requirements**

The administrator requested proof of the employee's education immediately following the survey. The employee has been relieved and will not be able to return unless proof of education is provided. Going forward the administrator will not hire prospective employees unless minimum educational requirements are met. Additionally, during the quarterly QA meetings, employee files will be reviewed, to ensure there is proof of education in each employee's personnel file.

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

*Eloise Ratter BA, QP*

2/9/24

STATE FORM

6888

YJPC11

Continuation sheet 1 of 3

RECEIVED BY MHL & C  
2/20/24

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V 107	<p>Continued From page 1</p> <p>(c) All facilities or services shall require that all applicants for employment disclose any criminal conviction. The impact of this information on a decision regarding employment shall be based upon the offense in relationship to the job for which the applicant is applying.</p> <p>(d) Staff of a facility or a service shall be currently licensed, registered or certified in accordance with applicable state laws for the services provided.</p> <p>(e) A file shall be maintained for each individual employed indicating the training, experience and other qualifications for the position, including verification of licensure, registration or certification.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews the facility failed to ensure one of three audited staff (#3) met the minimum level of education requirements. The findings are:</p> <p>Review on 2/2/24 of staff #3's personnel record revealed: -Hire date of 1/6/23. -She was hired as the Rehabilitation Technician. -There was no evidence of educational credentials in the personnel record.</p> <p>Interview on 2/1/24 with staff #3 revealed: -"I can't remember if I had given her (Administrator) a transcript when I was hired."</p>	V 107		
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V 107	<p>Continued From page 2</p> <p>Interview on 2/1/24 with the Administrator revealed:</p> <ul style="list-style-type: none"> <li>-She "thought" staff #3's transcript was in her personnel record.</li> <li>-She would speak with staff #3 and get a copy of her transcript.</li> <li>-She confirmed educational credentials for staff #3 were not available.</li> </ul> <p>This deficiency has been cited 3 times since the original cite on 9/6/23 and must be corrected within 30 days.</p>	V 107		