

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL068-101</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>02/09/2024</b>
NAME OF PROVIDER OR SUPPLIER  <b>RSI-OLEANDER</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>203 OLEANDER DRIVE</b> <b>CARRBORO, NC 27510</b>		
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual, complaint and follow up survey was completed on February 9, 2024. The complaint was unsubstantiated (intake #NC00212261). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>This facility is licensed for 6 and currently has a census of 5. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 114	<p><b>27G .0207 Emergency Plans and Supplies</b></p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews the facility failed to ensure that fire and disaster drills were completed at least quarterly on each shift. The findings are:</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 114	Continued From page 1  Review on 2/8/24 of the facility's fire drills log book for the last 12 months revealed: -There were no fire drills conducted for 1st (day) and 2nd (night) shifts for the 2nd quarter (April through June) of 2023. -There were no fire drills conducted for 2nd (night) shift for the 3rd quarter (July through September) of 2023.  Review on 2/8/24 of the facility's disaster drills log book for the last 12 months revealed: -There were no disaster drills conducted for 2nd (night) shift for the 2nd quarter (April through June) of 2023. -There were no disaster drills conducted for 1st (day) and 2nd (night) shift for the 3rd quarter (July through September) of 2023.  Interview on 2/8/24 with the Supervisor of Support Services revealed: -Facility operated under two shifts. -She was aware that some of the drills had not been conducted last year. -She confirmed staff failed to conduct drills under conditions that simulate fire and disaster emergencies under each shift on each quarter.	V 114		
V 118	27G .0209 (C) Medication Requirements  10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the	V 118		

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V 118	<p>Continued From page 2</p> <p>client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p> </p> <p>This Rule is not met as evidenced by: Based on record review, interview, and observation, the facility failed to administer medications as ordered by the physician and maintain an accurate MAR affecting 1 of 2 current clients (#2). The findings are:</p> <p> </p> <p>Review on 2/8/24 of client #2's record revealed:</p> <ul style="list-style-type: none"> <li>-Admission date of 5/13/14.</li> <li>-Diagnoses of Autism; Moderate Intellectual or Developmental Disabilities; Cerebral Palsy; Spinal Stenosis.</li> </ul>	V 118		

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V 118	<p>Continued From page 3</p> <p>Review on 2/8/24 of client #2's physician's orders dated 12/15/23 revealed:</p> <ul style="list-style-type: none"> <li>-Daily-Vite- take one tablet daily.</li> <li>-Dairy relief 9000 unit- chew one tablet daily.</li> <li>-Simethicone 125 milligrams (mg)- chew one tablet four times a day.</li> <li>-Ferrous Sulfate 325 mg- take one tablet every other day.</li> <li>-Earwax Solution Removal- instill five 5 drops in both ears every Friday.</li> <li>-Docusate Sodium 100 mg- take one capsule once daily.</li> <li>-Cetaphil liquid cleanser- wash face twice a day.</li> <li>-Valproic acid 250/5ml- take 7.5 ml every morning.</li> <li>-Folic Acid 1 mg- take one tablet daily.</li> <li>-Erythromycin 250 mg- take one tablet three times a day.</li> </ul> <p>Observation on 2/8/24 at 10:25 am of Client #2's medications revealed:</p> <ul style="list-style-type: none"> <li>-All medications mentioned were available.</li> </ul> <p>Review on 2/8/24 of Client #2's MAR for the months of December 1, 2023 through February 8, 2024 revealed the following omissions on the MAR to indicate the medication had been administered:</p> <p>-January:</p> <ul style="list-style-type: none"> <li>-Daily-Vite- 1/21.</li> <li>-Dairy relief 9000 unit- 1/5-1/7, 1/9.</li> <li>-Simethicone 125 mg- 1/7-1/10 @4p; 1/15 @8a; 1/28-1/31 @12p; 1/31 @4p.</li> <li>-Ferrous Sulfate 325 mg- 1/20.</li> <li>-Earwax Solution Removal- 1/3, 1/8.</li> <li>-Docusate Sodium 100 mg- 1/15.</li> <li>-Cetaphil liquid cleanser- 1/1-1/3 @8p; 1/8-1/10 @8p; 1/15 @8a,8p; 1/16-1/17 @8p, 1/23-1/24 @8p; 1/30-1/31@8p.</li> </ul>	V 118		

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V 118	<p>Continued From page 4</p> <ul style="list-style-type: none"> <li>-Valproic acid 250/5ml- 1/3,1/4, 1/7, 1/15; 1/19, 1/21, 1/26-1/31.</li> <li>-Folic Acid 1 mg- 1/3,1/4.</li> <li>-February: <ul style="list-style-type: none"> <li>-Simethicone 125 mg- 2/6 @12p and 4p, 2/7 @12p.</li> <li>-Earwax Solution Removal- 2/1.</li> <li>-Cetaphil liquid cleanser- 2/5 @8p.</li> <li>-Folic Acid 1 mg- 2/3.</li> <li>-Erythromycin 250 mg- 2/6 @3pm.</li> </ul> </li> </ul> <p>Review on 2/8/24 of www.webmd.com revealed:</p> <ul style="list-style-type: none"> <li>-Daily-Vite- was used as a supplement.</li> <li>-Dairy relief 9000 unit- was used to prevent gas, diarrhea and bloating from lactose intolerance</li> <li>-Simethicone was used to relieve the painful symptoms of too much gas in the stomach and intestines.</li> <li>-Ferrous Sulfate was used as an iron supplement to treat iron-deficiency anemia.</li> <li>-Earwax Solution Removal was used to loosen wax from ears.</li> <li>-Docusate Sodium was used as a stool softener.</li> <li>-Cetaphil liquid cleanser was used as a face cleanser.</li> <li>-Valproic acid was used to treat bipolar disorders and some brands were used to treat epilepsy.</li> <li>-Folic Acid was used to treat or prevent folate deficiency anemia.</li> <li>-Erythromycin was used to treat chest infections.</li> </ul> <p>Interview on 2/8/24 with the Supervisor of Support Services revealed:</p> <ul style="list-style-type: none"> <li>-She knew that some staff had not been marking the MAR accordingly.</li> <li>-She did not know if Client #2 had been out of the facility when the staff did not mark the administration of her medicines.</li> <li>-She acknowledged the facility failed to administer medications as ordered by the</li> </ul>	V 118		

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V 118	Continued From page 5  physician and maintain an accurate MAR.  Due to the failure to accurately document medication administration, it could not be determined if Client #2 received her medications as ordered by the physician.  This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 118			