

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 01/24/2024
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34G194	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 01/23/2024
NAME OF PROVIDER OR SUPPLIER VOCA-FREEDOM GROUP HOME			STREET ADDRESS, CITY, STATE, ZIP CODE 5911 FREEDOM DR CHARLOTTE, NC 28208	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
W 436	<p>SPACE AND EQUIPMENT CFR(s): 483.470(g)(2)</p> <p>The facility must furnish, maintain in good repair, and teach clients to use and to make informed choices about the use of dentures, eyeglasses, hearing and other communications aids, braces, and other devices identified by the interdisciplinary team as needed by the client. This STANDARD is not met as evidenced by: Based on observation, record review and interview, the facility failed to ensure 1 of 6 clients (#4) received medically prescribed eyeglasses. The finding is::</p> <p>During observations throughout the 1/22-23/24 survey client #4 was observed to participate in an art activity, playing a game of pool, dinner/breakfast meals, household chores, and medication administration. Continued observations on 1/23/24 at 7:00 AM revealed client #4 to make his bed and to help with setting the breakfast table. Subsequent observation 7:51 AM revealed client #4 to adjust his radio, complete household chores and dance while watching music videos on the television.</p> <p>Review of client #4's record on 1/23/24 revealed a 12/31/21 written prescription for eyeglasses. Continued review of records revealed no evidence of the glasses being purchased for client #4.</p> <p>Interview with the facility registered nurse (RN) on 1/23/24 revealed clients #4 was seen on 12/31/21 for a scheduled eye examination. Continued interview with RN revealed client #4 should have the prescribed eyeglasses for daily wear. Further interview with the RN revealed client #4 has a scheduled optometrist appointment on 2/2/24.</p>	W 436		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W 463	<p>FOOD AND NUTRITION SERVICES CFR(s): 483.480(a)(4)</p> <p>The client's interdisciplinary team, including a qualified dietitian and physician must prescribe all modified and special diets. This STANDARD is not met as evidenced by: Based on observations, record reviews and interviews, the facility failed to ensure 3 of 6 clients (#2, #5, and #6) received their specially prescribed diet as ordered by the interdisciplinary team. The finding is:</p> <p>Afternoon observations on 1/22/24 at the group home revealed the dinner menu to include oven fried chicken, spinach, tater tots, sliced apples and oranges, Lactaid milk, 2% milk, whole milk and a sugar free beverage. Continued observation at 5:15 PM revealed clients #2, #5, and #6 to participate in the dinner meal independently and consume the entire meal.</p> <p>Morning observations on 1/23/24 revealed the breakfast menu included toasted oats cereal, milk, whole wheat toast margarine, Lactaid milk, 2% milk, whole milk and orange juice. Continued observation at 7:15 AM revealed clients #2, #5, and #6 to receive frosted flakes cereal and whole wheat slice of bread untoasted. Further observation revealed clients #2, #5 and #6 to receive more than double portions of the frosted flake cereal. Subsequent observation revealed clients #2, #5 and #6 to receive more than the appropriate serving size of margarine on the untoasted whole wheat bread. Clients #2, #5 and #6 consumed the entire meal.</p> <p>Review of records for client #4 on 1/23/24 revealed an individual support plan (ISP) dated 5/2/23. Further review of the ISP revealed a</p>	W 463			

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W 463	<p>Continued From page 2</p> <p>diagnosis of Severe IDD, hypertension, arthritis, cervical spondylosis s/p fusion C3-4, urinary tract infection hypercholesterolemia, cerebral infarct, and enlarged prostate with urinary retention. Continued review revealed a nutritional evaluation dated 10/17/23 which indicated client's current diet order includes ADA, feeds self and high sided dish.</p> <p>Review of records for client #5 on 1/23/24 revealed an individual support plan (ISP) dated 1/25/23. Further review of the ISP revealed a diagnosis unspecified anxiety disorder, intermittent explosive disorder, and Tourette's disorder. Continued review revealed a nutritional evaluation dated 10/17/23 revealed the client's current diet order is ADA with no adaptive equipment.</p> <p>Review of client #6's record on 1/23/24 revealed an individual support plan dated 1/5/23. Further review of the ISP revealed a diagnosis of autism, profound IDD, chronic constipation, profound sensorineural hearing loss, bilateral deafness and edentulous (without teeth). Continued review revealed a nutritional evaluation dated 10/17/23 which indicated client's current diet order includes ADA, high fiber one-half chopped pieces, and prune juice 4 oz BID. Further review revealed a physician order dated 1/23 revealed an order to promote bowel regularity with 4 oz prune juice daily at 7:00 AM and 8:00 PM.</p> <p>Interview with the facility nurse on 1/23/24 revealed client #2, #5 and #6 diets are current and should be followed as prescribed.</p>	W 463			