

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL034-367	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 01/31/2024
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NAME OF PROVIDER OR SUPPLIER SPRINGWELL NETWORK, INC-STOCKTON STREET G	STREET ADDRESS, CITY, STATE, ZIP CODE 3250 STOCKTON STREET WINSTON-SALEM, NC 27127
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on January 31, 2024. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>This facility is licensed for 5 and currently has a census of 4. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to ensure fire and disaster drills were conducted quarterly on each shift. The findings are:</p> <p>Review on 1/30/24 of the facility's fire and</p>	V 114		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 114	<p>Continued From page 1</p> <p>disaster drill logs dated 1/11/23 to 12/15/23 revealed:</p> <ul style="list-style-type: none"> -There was no fire drill conducted on 3rd shift for the 1st quarter (January, February, March) of 2023. -There was no fire drill conducted on 3rd shift for the 2nd quarter (April, May, June) of 2023. -There was no disaster drill conducted on 3rd shift for the 1st quarter (January, February, March) of 2023. -There was no disaster drill conducted on 3rd shift for the 2nd quarter (April, May, June) of 2023. -There was no disaster drill conducted on 3rd shift for the 3rd quarter (July, August, September) of 2023. <p>Interview on 1/30/24 with Client #1 revealed:</p> <ul style="list-style-type: none"> -"we go outside" for fire drills. -"we put hands over head" for tornado drills. <p>Interview on 1/31/24 with Client #2 revealed:</p> <ul style="list-style-type: none"> -"we go outside to the front end of the gate" for fire drills. -Hurricane drills have been completed. -"Emergency drills can happen in the morning or night." <p>Interview on 1/30/24 with Client #3 revealed:</p> <ul style="list-style-type: none"> -"we have to go outside" for fire drills. -"we go into the bathroom for tornado drills, sometimes in the day sometimes at night." <p>Interview on 1/30/24 with Staff #2 revealed:</p> <ul style="list-style-type: none"> -Staff had to complete the fire and disaster drills each month. <p>Interview on 1/30/24 and 1/31/24 with the Qualified Professional revealed:</p> <ul style="list-style-type: none"> -The facility operated under three shifts. 	V 114		

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V 114	<p>Continued From page 2</p> <ul style="list-style-type: none"> -First shift was from 6am to 9am. -Second shift was from 3pm to 9:30pm. -Third shift was from 9:30pm to 6am. -"1st quarter we had a lot of turnovers in staff." -During the 2nd and 3rd quarter the facility did not have staff that would wake up the clients to complete drills. -She confirmed that the facility had failed to conduct the fire and disaster drills on each shift quarterly. 	V 114		