

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL034-363</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>01/19/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>SPRINGWELL NETWORK, INC-INDEPENDENC</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2001 INDEPENDENCE ROAD WINSTON-SALEM, NC 27106</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual survey was completed on January 19, 2024. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>This facility is licensed for 6 and currently has a census of 6. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 114	<p><b>27G .0207 Emergency Plans and Supplies</b></p> <p><b>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</b></p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to conduct disaster drills at least quarterly and for each shift. The findings are:</p> <p>Review on 1/17/24 of the facility's disaster drills from January 2023 to January 2024 revealed:</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 114	<p>Continued From page 1</p> <p>-No documentation of a disaster drill having been conducted from January 2023 through March 2023 for third shift (9:30pm to 9:30am);</p> <p>-No documentation of a disaster drill having been conducted from April 2023 through June 2023 for first (8:00am to 3:00pm) and third shift (9:30pm to 9:30am).</p> <p>Attempted interview on 1/17/24 with client #1 revealed: -She declined to be interviewed.</p> <p>Interview on 1/17/24 with client #2 revealed: -She went into the bathroom for tornado drills.</p> <p>Interview on 1/17/24 with client #3 revealed: -He went into the bathroom for tornado drills.</p> <p>Interview on 1/19/24 with the Supervisor revealed: -She posted the schedule for fire and disaster drills no later than the fifth day of each month; -She checked the electronic system to ensure drills were completed every day or every other day; -She had put out reminders for staff if the drills were not completed.</p> <p>Interview on 1/19/24 with the Interim Qualified Professional revealed: -She checked the electronic system for completed drills once a month.</p>	V 114		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p> </p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to keep the MARs current affecting 3 of 3 audited clients (#1, #2, and #3). The findings are:</p> <p> </p> <p>Review on 1/16/24 of client #1's record revealed:</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>-Date of Admission: 7/5/07; -Diagnoses: Intellectual Developmental Disability, Moderate; Schizoaffective Disorder; Psoriasis, and Seizure Disorder; -Physician orders dated 10/23/23 as follows: -Olanzapine (schizophrenia) 5 milligrams (mg), take 1 tablet by mouth once daily; -Hydrochlorothiazide (high blood pressure) 25mgs, take 1 tablet by mouth every morning; -Omeprazole (heartburn) 40 mgs, take 1 capsule by mouth once daily.</p> <p>Review on 1/17/24 of client #1's MARs for November 2023 revealed: -Olanzapine was not documented as having been administered on 11/22/23 through 11/30/23; -Hydrochlorothiazide was not documented as having been administered on 11/10/23; -Omeprazole was not documented as having been administered on 11/26/23.</p> <p>Review on 1/16/24 and 1/17/24 of client #2's record revealed: -Date of Admission: 9/28/90; -Diagnoses: Intellectual Developmental Disability, Moderate; Down Syndrome; Hyperthyroidism; and Heart Condition ; -Physician orders dated 3/5/22 and 1/17/24 for Sodium Fluoride Gel (toothpaste) 1.1%, brush for two minutes twice daily do not rinse or eat.</p> <p>Review on 1/17/24 of client #2's MARs for November and December 2023 revealed: -Sodium Fluoride Gel was not documented as having been administered on both mornings of 11/11/23 and 12/13/23.</p> <p>Review on 1/16/24 of client #3's record revealed: -Date of Admission: 4/1/22; -Diagnoses: Intellectual Developmental Disability,</p>	V 118		

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V 118	Continued From page 4  Moderate; Autism Spectrum Disorder, requiring support; Juvenile Myoclonic Epilepsy; Hypersomnia; and Anxiety, unspecified; -Physician orders dated 12/10/23 as follows: -Fiber-Laxative (laxative) 625 mgs, take 1 tablet by mouth daily; -Montelukast (allergies) 10 mgs, take 1 tablet by mouth daily; -Topiramate (seizures) 25 mgs, take 6 capsules (150) by mouth twice a day; -Vitamin B-12 (supplement) 1,000 micrograms, take 1 tablet by mouth once daily.  Review on 1/17/24 of client #3's MARs for November and December 2023 revealed: -Fiber-Laxative was not documented as having been administered on 11/28/23, 12/13/23, and 12/20/23; -Montelukast was not documented as having been administered on 11/21/23, 12/13/23, and 12/20/23; -Topiramate was not documented as having been administered on the mornings of 12/13/23 and 12/20/23; -Vitamin B-12 was not documented as having been administered on 12/13/23 and 12/20/23.  Interview on 1/17/24 and 1/19/24 with the Supervisor revealed: -She checked client's medication's and pill counts daily to ensure medications were being administered; -Clients #1, #2, and #3 received their medication, but "staff lacked attention to details about medication administration."	V 118		
V 131	G.S. 131E-256 (D2) HCPR - Prior Employment Verification	V 131		

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V 131	<p>Continued From page 5</p> <p><b>G.S. §131E-256 HEALTH CARE PERSONNEL REGISTRY</b> (d2) Before hiring health care personnel into a health care facility or service, every employer at a health care facility shall access the Health Care Personnel Registry and shall note each incident of access in the appropriate business files.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to access the Health Care Personnel Registry (HCPR) prior to the date of hire for 1 of 3 audited staff (#3). The findings are:</p> <p>Review on 1/16/24 of the Supervisor's record revealed: -Date of Hire: 2/28/23; -Date of HCPR check: 6/2/23.</p> <p>Interview on 1/16/24 with the Administrative Assistant revealed: -"I go through employee charts quarterly ... I was missing the original HCPR (check) for [Supervisor] and I submitted another HCPR (check)."</p> <p>Interview on 1/19/24 with the interim Qualified Professional revealed: -The criminal background check and HCPR check were usually submitted at the same time.</p>	V 131		