

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL051-225	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 01/30/2024
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NAME OF PROVIDER OR SUPPLIER 70 WEST	STREET ADDRESS, CITY, STATE, ZIP CODE 9421 US 70 BUSINESS WEST CLAYTON, NC 27520
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and complaint survey was completed on 1/30/24. The complaint was substantiated (Intake #NC00212205). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children and Adolescents.</p> <p>This facility is licensed for 4 and currently has a census of 3. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 132	<p>G.S. 131E-256(G) HCPR-Notification, Allegations, & Protection</p> <p>G.S. §131E-256 HEALTH CARE PERSONNEL REGISTRY</p> <p>(g) Health care facilities shall ensure that the Department is notified of all allegations against health care personnel, including injuries of unknown source, which appear to be related to any act listed in subdivision (a)(1) of this section. (which includes:</p> <ol style="list-style-type: none"> a. Neglect or abuse of a resident in a healthcare facility or a person to whom home care services as defined by G.S. 131E-136 or hospice services as defined by G.S. 131E-201 are being provided. b. Misappropriation of the property of a resident in a health care facility, as defined in subsection (b) of this section including places where home care services as defined by G.S. 131E-136 or hospice services as defined by G.S. 131E-201 are being provided. c. Misappropriation of the property of a healthcare facility. d. Diversion of drugs belonging to a health care facility or to a patient or client. e. Fraud against a health care facility or against 	V 132		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 132	<p>Continued From page 1</p> <p>a patient or client for whom the employee is providing services). Facilities must have evidence that all alleged acts are investigated and must make every effort to protect residents from harm while the investigation is in progress. The results of all investigations must be reported to the Department within five working days of the initial notification to the Department.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure an allegation of abuse was reported to the Health Care Personnel Registry (HCPR) within 5 working days. The findings are:</p> <p>Review on 1/22/24 of Staff #2's record revealed:</p> <ul style="list-style-type: none"> - Employed: 8/4/22 - Title: Paraprofessional <p>Review on 1/22/24 of Client #1's record revealed:</p> <ul style="list-style-type: none"> - Admitted: 3/13/23 - Age: 17 years old - Diagnoses: Autism Spectrum Disorder, Mild Intellectual Disability, Adjustment Disorder with Anxiety, Conduct Disorder, Oppositional Defiant Disorder, Unspecified Depressive Disorder, and 	V 132		

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V 132	<p>Continued From page 2</p> <p>Attention Deficit Hyperactivity Disorder by History</p> <p>Review on 1/24/24 of the Facility's Investigative Report revealed:</p> <ul style="list-style-type: none"> - "On 1/12/24 [the Qualified Profession (QP)] during debriefing Client #1 alleged that Staff #1 slammed him to the ground" <p>Review on 1/19/24 of the Incident Response Improvement System (IRIS) revealed:</p> <ul style="list-style-type: none"> - No allegations against health care personnel reported <p>Interview on 1/22/24 Client #1 reported:</p> <ul style="list-style-type: none"> - He had been at the facility for about 10 months - [Staff #2] "jacked me up and slammed me to the floor" - When he was on the floor, staff #2 grabbed his face <p>Interview on 1/22/24 Staff #1 reported:</p> <ul style="list-style-type: none"> - He was co-owner of the facility but working as a paraprofessional - He did IRIS reports and would be the one that reported to HCPR - He was notified of the incident 1/11/24 but didn't find out about anyone being "slammed" until Child Protective Services came out" - He did not notify HCPR because he didn't know that he had to notify them if the incident didn't happen - Stated that moving forward, he would be sure that HCPR was notified whether "something happened or not" <p>Interview on 1/22/24 the QP reported:</p> <ul style="list-style-type: none"> - She didn't report to HCPR - She believed Staff #1 reported to HCPR 	V 132		

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V 132	Continued From page 3 Interview on 1/24/24 the Director reported: - HCPR was not notified - He didn't know he had to report to HCPR if it didn't happen	V 132		