

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL053-066	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 02/08/2024
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NAME OF PROVIDER OR SUPPLIER MID CAROLINA INNOVATIONS	STREET ADDRESS, CITY, STATE, ZIP CODE 488 COMMERCE DRIVE SANFORD, NC 27332
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V 000	<p>INITIAL COMMENTS</p> <p>A complaint survey was completed on February 8, 2024. The complaint was substantiated (intake #NC00211743). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .2300 Adult Developmental and Vocational Programs for Individuals with Developmental Disabilities.</p> <p>This facility has a current census of 37. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews, the facility was not maintained in a safe, clean, attractive, orderly manner and kept free from offensive odor. The findings are:</p> <p>Observation on 2/8/24 of the facility at approximately 10:15 AM revealed: -Classroom #2- Rubber pulling away from bottom of wall. Walls had scuff marks. -Hallway near classroom #2-Discolored paint patch on wall. -Hallway near classroom #4-Two sections of wall discolored paint patches. -Classroom #5-Reddish paint splatter on wall over sink. The plastic sink had 2 legs missing. Inside of sink had splatter of paint inside it (red,</p>	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 736	<p>Continued From page 1</p> <p>green and black). The faucet had red paint on it. The floor had paint splatter, dirt particles and rust stains.</p> <p>-Women's bathroom near classroom #5-There was a feces odor. A discolored paint patch on the wall. The door stopper on the wall was separating from the wall. The toilets in two of the stalls had plastic bags over them. A soap dispenser was missing from the wall.</p> <p>-Men's bathroom near classroom #5-Back of toilet was cracked in one of the bathroom stalls. The mirror had approximately 20 white pen sized stains. There were approximately 20 brownish and yellowish stains on the walls. The door to the 2nd stall was hanging from hinges. 2nd stall had dirt satins on wall. The toilet paper dispenser cover was missing in the 2nd stall. A soap dispenser was missing from the wall. The partition in between the stalls was rusting towards the bottom.</p> <p>-Cafeteria-There was food debris on the walls. Scuff marks on the floor. There was a square portion of sheetrock cut out of the wall approximately 2 inches on all 4 sides near refrigerator. Rubber towards bottom of wall was cracked. Floor was scuffed. Discolored paint patch on wall. Approximately 20 light brown stains on wall.</p> <p>-Kitchen area-There was a rust area on floor underneath sink. Walls had approximately 10 brownish stains.</p> <p>-Hallway near cafeteria- Discolored paint patch on wall. Approximately 10 brownish stains on walls in between water fountains.</p> <p>-Women's bathroom on hallway near cafeteria-A soap dispenser was missing from wall. Bigger stall door had scuff marks. The inside of the bigger stall had a table in it with approximately 40 crayon markings (purple, orange, black, green, red). Cover to toilet paper dispenser missing from</p>	V 736		

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V 736	<p>Continued From page 2</p> <p>wall. 2nd stall had a plastic bag over the toilet.</p> <p>-Men's bathroom on hallway near cafeteria-There was a strong urine smell. Missing floor tile. Rust areas on floor near urinals. Area of wall near urinal had a crack approximately 4 inches wide and 6 inches long. There were approximately 10 brownish stains on the wall. The bigger stall the cover to toilet paper dispenser missing from wall. Greenish stain on wall about 8 inches wide and 6 inches long. The partition in between the stalls was rusting towards the bottom. The 2nd/middle stall door was completely off the hinges. One of the wall partitions for the urinal was laying against the wall.</p> <p>-Hallway-There were approximately 12 cracks in the floor tile with mortar on top of some of the tiles.</p> <p>-Movie Room-There was a bed sheet over the window. Scuff marks on the walls.</p> <p>-Recreation Room- There was a bed sheet over the window. Tile missing on the floor. Desk was scuffed and had a crack approximately 2 feet long. There were approximately 8 purple and gray paint stains on the floor. Door to room had red writing on it. Area of floor near television had rust stains. Floor had approximately 8 reddish and bluish markings. The floor had scuff marks. One of the doors to the entertainment center was off the hinges and laying on the floor underneath the entertainment center. A drawer to the entertainment center was off track.</p> <p>-Intermediate Care Facility (ICF) Room-Floor was scuffed. There was rust and approximately 5 paint stains on floor. The walls was scuffed. Rubber separating from bottom portion of wall. There were approximately 20 faded letters on the wall. Caulking material approximately 2 inches wide and 2 inches long on wall underneath the window.</p> <p>-Computer Room-One of the partitions had 3</p>	V 736		

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V 736	<p>Continued From page 3</p> <p>plum sized halls and fabric covering partition was faded and had brownish stains. The fabric covering the other 3 partitions was faded and had brownish stains. The floors were scuffed. Caulking material approximately 6 inches wide and 6 inches long on wall.</p> <p>Interview on 2/8/24 with the Director of Quality Management revealed:</p> <ul style="list-style-type: none"> -He didn't visit the day program that often. -He wasn't aware there were so many maintenance issues with this facility. -There was a process for staff to submit work orders if there are issues with the facility. -Any staff can submit a work order if there are maintenance issues with the facility. -He thought the Chief Executive Officer (CEO) was aware of some the issues with this facility. -The CEO possibly put in work orders for some of these maintenance issues already. -He acknowledged the facility was not maintained in a safe, clean, attractive, orderly manner and kept free from offensive odor. <p>Interview on 2/8/24 with the CEO revealed:</p> <ul style="list-style-type: none"> -He was aware of most of the maintenance issues with the facility. -He already submitted work orders for some of these maintenance issues with the facility. -Some of these issues take time to repair. -He replaced most of the toilets in the facility. -They were waiting on some of these items to be delivered to the facility. -He had the facility painted several times. -They are "constantly" doing repairs throughout this facility. -He was at this facility weekly and a lot of the issues with the facility were everyday wear and tear. -He acknowledged the facility was not maintained 	V 736		

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