

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-735 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED R 02/09/2024 |
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| NAME OF PROVIDER OR SUPPLIER CLORA'S ANGELS HOME | STREET ADDRESS, CITY, STATE, ZIP CODE 7205 JONATHAN DRIVE WENDELL, NC 27591 |
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| V 000 | <p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on 2/9/24. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600F Supervised Living for Alternative Family Living.</p> <p>This facility is licensed for 3 and currently has a census of 2. The survey sample consisted of audits of 2 current clients.</p> | V 000 | | |
| V 118 | <p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> | V 118 | | |

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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| V 118 | <p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on observation, record review and interview the facility failed to assure medications were administered as prescribed for 1 of 2 clients (#2). The findings are:</p> <p>Review on 2/7/24 of Client #1's record revealed:</p> <ul style="list-style-type: none"> - Admitted: 12/1/18 - Diagnoses: Severe IDD, Chromosome Deletion 7Q, Anemia and Seizure Disorder - No doctor orders for: <ul style="list-style-type: none"> - Risperdal 3 milligrams (mgs), 1 tab daily at 3:30pm (seizures) - Melatonin 3 mgs, 1 tab at bedtime (sleep) - Vitamin D 1000 units softgel, 1 capsule daily (supplement) - Ensure, 1 can 3 times per day (supplement) <p>Review on 2/7/24 of Client #1's February 2024's MAR revealed:</p> <ul style="list-style-type: none"> - All above medications were listed on the MAR and initialed as being administered daily <p>Observation & Interview on 2/7/24 at approximately 4:35pm revealed:</p> <ul style="list-style-type: none"> - The AFL (Alternative Family Living) Provider called and spoke with the pharmacist who stated | V 118 | | |

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| V 118 | <p>Continued From page 2</p> <p>that they didn't have a doctor's order for the Melatonin, Vitamin D, Ensure or Risperdal</p> <ul style="list-style-type: none"> - The AFL Provider stated that she would need to call the doctor for the orders since the pharmacist didn't have them <p>Interview on 2/9/24 the Qualified Professional reported:</p> <ul style="list-style-type: none"> - She made sure MARs were complete, but she didn't check medications when she visited the facility - The AFL Provider was responsible for having doctors' orders in the facility - They were eventually going to move their AFL's to the electronic MARs like their group homes which would make it a lot easier for the office to help manage medications because the nurse' will be able to check on medications, orders and MARs <p>Interview on 2/7/24 the AFL (Alternative Family Living) Provider reported:</p> <ul style="list-style-type: none"> - She was responsible for medication re-fills, having doctor orders and making sure the MARs were correct When new MARs and medications came in monthly, she checked the MAR with the medication - She did not always check the doctor's order unless it changed - She knew that all medications had to have an order - She would start checking doctor orders with the MARs and medications monthly when the refills came in <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p> | V 118 | | |

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| V 139 | Continued From page 3 | V 139 | | |
| V 139 | <p>27G .0404 (F-L) Operations During Licensed Period</p> <p>10A NCAC 27G .0404 OPERATIONS DURING LICENSED PERIOD</p> <p>(f) DHSR shall conduct inspections of facilities without advance notice.</p> <p>(g) Licenses for facilities that have not served any clients during the previous 12 months shall not be renewed.</p> <p>(h) DHSR shall conduct inspections of all 24-hour facilities an average of once every 12 months, to occur no later than 15 months as of July 1, 2007.</p> <p>(i) Written requests shall be submitted to DHSR a minimum of 30 days prior to any of the following changes:</p> <p>(1) Construction of a new facility or any renovation of an existing facility;</p> <p>(2) Increase or decrease in capacity by program service type;</p> <p>(3) Change in program service; or</p> <p>(4) Change in location of facility.</p> <p>(j) Written notification must be submitted to DHSR a minimum of 30 days prior to any of the following changes:</p> <p>(1) Change in ownership including any change in partnership; or</p> <p>(2) Change in name of facility.</p> <p>(k) When a licensee plans to close a facility or discontinue a service, written notice at least 30 days in advance shall be provided to DHSR, to all affected clients, and when applicable, to the legally responsible persons of all affected clients. This notice shall address continuity of services to clients in the facility.</p> <p>(l) Licenses shall expire unless renewed by DHSR for an additional period. Prior to the expiration of a license, the licensee shall submit</p> | V 139 | | |

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| V 139 | <p>Continued From page 4</p> <p>to DHSR the following information:</p> <ol style="list-style-type: none"> (1) Annual Fee; (2) Description of any changes in the facility since the last written notification was submitted; (3) Local current fire inspection report; (4) Annual sanitation inspection report, with the exception of a day/night or periodic service that does not handle food for which a sanitation inspection report is not required; and (5) The names of individuals who are owner, partners or shareholders holding an ownership or controlling interest of 5% or more of the applicant entity. <p>This Rule is not met as evidenced by: Based on record review, interview, and observation, the facility failed to submit a written request to the Division of Health Service Regulation (DHSR) a minimum of 30 days prior to any change in decrease in capacity. The findings are:</p> <p>Review on 2/7/24 of the facility's license revealed:</p> <ul style="list-style-type: none"> - Capacity: 3 <p>Observation on 2/7/24 at approximately 2:00pm revealed:</p> <ul style="list-style-type: none"> - Bedroom that was previously used for a 3rd client was occupied by a family member - There was no other bedroom or bed available for a 3rd client <p>Interview on 2/9/24 the Qualified Professional (QP) reported:</p> <ul style="list-style-type: none"> - She would connect the AFL (Alternative | V 139 | | |

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| V 139 | <p>Continued From page 5</p> <p>Family Living) Provider with the staff member that helped clients with license renewals to assist her with changing her license capacity</p> <p>Interview on 2/7/24 the AFL Provider revealed:</p> <ul style="list-style-type: none"> - She didn't know that she needed to keep that bedroom available for a 3rd client - The last 3rd client she had was in 2021 - Her son moved back in the home around October 2023 and into the bedroom that was previously used for a 3rd client - She did not plan on getting a 3rd client - She would work with her QP on obtaining the application to get her capacity decreased to 2 clients | V 139 | | |