

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL076-055</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>02/08/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>THE OVERLOOK</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1342 NC HWY 42 EAST ASHEBORO, NC 27205</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual survey was completed on February 8, 2024. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>This facility is licensed for 4 and currently has a census of 4. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 736	<p><b>27G .0303(c) Facility and Grounds Maintenance</b></p> <p><b>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</b></p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, orderly and attractive manner. The findings are:</p> <p>Observation on 2/7/24 at about 12:05 pm of the Hall bathroom revealed: -Sink's paint/resin was peeling off. -Tub's paint/resin was peeling off.</p> <p>Observation on 2/7/24 at about 12:10 pm of Client #4's room revealed: -Carpet was old/worn out. -There was a large section of unfinished/unpainted patch up work on top of the closet measuring about 3 ft X 2 ft.</p> <p>Observation on 2/7/24 at about 12:15 pm of the Hallway leading to the rooms revealed:</p>	V 736		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 736	<p>Continued From page 1</p> <p>-Air Conditioning filters inside the return vent had the wrong size. Instead of having the required sized filter, it had two smaller filters overlapping each other.</p> <p>Observation on 2/7/24 at about 12:20 pm of the Outside of the facility revealed:                      -Door in the back of the house had paint peeling off.                      -Screen from one of Client #3's window was not placed. It was observed to be on the ground with the frame bent. Needing replacement.                      -Front Porch- The front bay window was dirty/stained and covered in cobwebs. There were two white rocking chairs that had their paint peeling off.</p> <p>Review on 2/7/24 of a basic search on the internet via google revealed:                      -Several websites that carried air filters measuring 26x26x1. Including ACE Hardware, Lowe's Hardware, EBay among others.</p> <p>Interview on 2/7/24 and 2/8/24 with the Facility manager revealed:                      -He understood that it was that time again of doing some patch-up work maintenance to the house.                      -The landlord was usually in charge of making repairs.                      -He would forward information to him. He had already informed him of some of the things and would await report to forward it to him.                      -Regarding Air filters, he had a hard time finding the right size filters. He believed the filters were not being made anymore. He had placed the two filters to make up for the big one. He believed the filters were supposed to be 26x26x1.                      -Regarding the unfinished/unpainted patch up work, there had been some water damage and</p>	V 736		

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V 736	Continued From page 2  repairs had been made, but the wall had not been finished by the landlord. -He acknowledged the facility was not maintained in a safe, clean, orderly and attractive manner.	V 736		