

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-749	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 12/22/2023
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NAME OF PROVIDER OR SUPPLIER ALPHA HOME CARE SERVICES INC II	STREET ADDRESS, CITY, STATE, ZIP CODE 4517 WATERBURY ROAD RALEIGH, NC 27604
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on December 22, 2023. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>This facility is licensed for 6 and currently has a census of 5. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility failed to maintain its grounds in a safe manner. The findings are:</p> <p>Observation on 12/22/23 between 10:57am & 1:17pm revealed the following:</p> <ul style="list-style-type: none"> - 5 electric space heaters were observed in the facility - 3 were located upstairs in the television room, the hallway and client #1's bedroom - the space heater in client #1's bedroom was not turned on - 2 space heaters were located downstairs in staff bedroom and the hallway - maintenance arrived with 1 portable propane gas heater <p>During interview on 12/22/23 client #1 reported:</p>	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 736	<p>Continued From page 1</p> <ul style="list-style-type: none"> - the heat went out yesterday - she used the space heater in her bedroom until she went to sleep last night & then it was turned off <p>During interview on 12/22/23 the House Manager reported:</p> <ul style="list-style-type: none"> - the heat went out yesterday - the repairman did not show yesterday to fix the heat - she used the space heaters for heat in the facility <p>During interview on 12/22/23 the Chief of Construction reported</p> <ul style="list-style-type: none"> - the facility could not use multiple space heaters or a propane gas heater - both were fire hazards - other arrangements needed to be made if the facility lost heat like clients taken to a hotel <p>During interview on 12/22/23 the Licensee reported:</p> <ul style="list-style-type: none"> - it was an emergency situation due to no heat in the facility - staff had to use space heaters to heat the facility - someone will repair the heat system today (12/22/23) <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 736		
V 774	<p>27G .0304(d)(7) Minimum Furnishings</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(d) Indoor space requirements: Facilities licensed prior to October 1, 1988 shall satisfy the minimum</p>	V 774		

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V 774	<p>Continued From page 2</p> <p>square footage requirements in effect at that time. Unless otherwise provided in these Rules, residential facilities licensed after October 1, 1988 shall meet the following indoor space requirements: (7) Minimum furnishings for client bedrooms shall include a separate bed, bedding, pillow, bedside table, and storage for personal belongings for each client.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility failed to ensure minimum furnishing for a client bedroom included a separate bed, bedding, pillow and a bedside table. The findings are:</p> <p>Observation on 12/22/23 at 11:57am of client #5's bedroom revealed:</p> <ul style="list-style-type: none"> - the bedroom had 1 bed with minimum furnishing <p>During interview on 12/22/23 the House Manager reported:</p> <ul style="list-style-type: none"> - client #5's bedroom was supposed to be setup for 2 clients - the other bed was removed last week - the "bed was bad" and it was removed from the bedroom - a mattress and bed frame were purchased but maintenance had not set the bed up <p>During interview on 12/22/23 the Licensee reported:</p> <ul style="list-style-type: none"> - was informed the bed had broke yesterday - a new bed was ordered the same day - another bed would be set up in client #5's 	V 774		

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V 774	Continued From page 3 bedroom	V 774		